

Resume

Kevin Elremawy

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Professional Summary

Motivated and adaptable professional with strong leadership, customer service, and technical skills. Experienced in management, POS systems, and problem-solving within fast-paced environments. Possesses a solid foundation in cybersecurity with hands-on experience in team coordination, customer engagement, and operational efficiency.

Skills

- **Operating Systems:** Windows, Kali Linux, macOS, Ubuntu, Debian
- **Software & Tools:** Microsoft Word, Excel, PowerPoint, Outlook, VMware, VS code
- **Programming Languages:** Python, HTML
- **Core Skills:** Leadership, Communication, Multitasking, Problem Solving, Data Entry, POS, Bilingual, Team Training

Experience

November 2023- Present

Nany Lamasat Bridal, Rancho Cucamonga – *Assistant Manager*

- Managed daily boutique operations including scheduling, sales, and customer service
- Trained new staff and upheld a luxury brand experience through excellent client care
- Oversaw inventory and coordinated with designers and vendors for product sourcing
- Address employee and customer concerns.
- Filled in for the manager in times of absence, trained new employees, and controlled the floor.
- Set up and maintained software to handle inventory, scheduling, customer information, and sales.

January 2022 - December 2023

The Broken Yolk Cafe, Rancho Cucamonga – *Assistant Manager/Server*

- Implement company workflow procedures.
- Address employee and customer concerns.

- Filled in for the manager in times of absence, trained new employees, and controlled the floor.
- Fulfill customer needs and ensure a happy experience

February 2022 - November 2022

Chick-Fil-A, Upland - *Team Member*

- welcomed & greeted guests, took and prepared customer orders in the front counter or drive-thru.
- Organization of daily food deliveries
- Taking customer orders quickly, efficiently, and accurately.

January 2017- August 2020

Subway, Rancho Cucamonga- *Sandwich Artist*

- Greeted customers and provided excellent customer service.
- Maintained high standards of customer service during high-volume, fast-paced operations
- Cleaned and sanitized work areas, dishes, and utensils..

Education

August 2022- May2025

California State University, San Bernardino- *Bachelor's Degree*

- Bachelor's Degree: Information Systems and Technology, Cyber Security

August 2014- May 2018

Rancho Cucamonga High School

- High School Diploma