Kevin Flores

Full Stack Developer

Information



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/kevinflores198



Portafolio

<u>Skills</u>

- □ Leadership
- Work team
- Delegation
- □ Empaty

High School complete (2010 - 2016)

<u>Languages:</u>

Spanish

Portuguese

English:

□ B2 Level with certificate

Contact me!

Objective

Getting my first programming job, a lot of dedication to being able to learn, and teach what I know, work effectively and apply what I taught daily. I don't have work experience but I have knowledge to improve and obtain that.

<u>Employment History</u>

2022/Actual - Life Wireless, Atlanta GA EEUU.

Team Lead/QA: Help agents to understand the product, and give the perfect assistance to customers and helping them resolve complicated cases, escalate issues to other local departments in USA. take supervisor calls, and assign tasks and roles. Calibrate calls and give Feedbacks to agents about what to get better and keep doing.

<u>Customer service/Tech support representative</u>: Provide support to Customers through calls, helping them resolve problems with their service, shipments through USPS or FedEx in the best way to provide perfect service. Also giving tech support for special customer's issues.

<u> 2022 - Momentum Solar settier appointment. Nueva Jersey , EEUU.</u>

Booking Appointment: Coordinator of meetings between client and seller. Helping to build confidence to be a future buyer

<u> 2019 - 2021 – Church of Jesus Christ of Later Day-Saints</u>

<u>Tasks</u>: Proselytizing missionary for 2 years, trying to help people achieve personal goals. <u>Leadership positions</u> for groups of between 10 to 60 supervising their work and dedication. <u>Assistant to senior leaders</u>, helping to organize meetings, calendars and work presentations to supervised groups.

Academic data:

- BYU Idaho University (2024) In process
- ✓ Degree: Software Development 3 years intensive
- <u>BYU Pathway Worldwide (2023) Complete</u>
- ✓ BYU Idaho University entrance course in the USA online. Dedicated to teaching important skills for personal development during the study process and life.
- International Academy of programmation Egg. (2022-2023) Complete

√ Full Stack Developer

JAVA

HTML - CSS - JAVASCRIPT

GIT HUB

MySQL

SPRING

A little bit of: React.js

Using: Net Beans / Visual Studio Code

✓ Programation from 0:

Programming logic based in Pseudocode