Crystal Report Delivery User Guide

Author: Kevin Foster Date: 8/24/2018

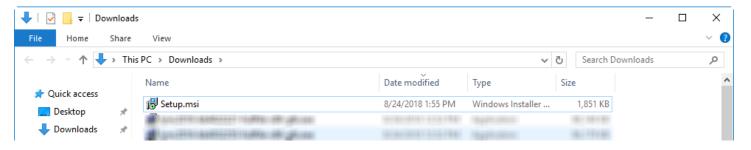
CR Delivery version: 1.0.8

Contents

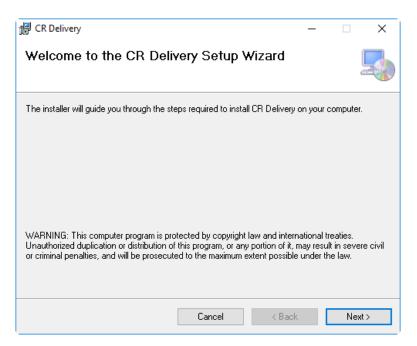
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Install Crystal Report Delivery

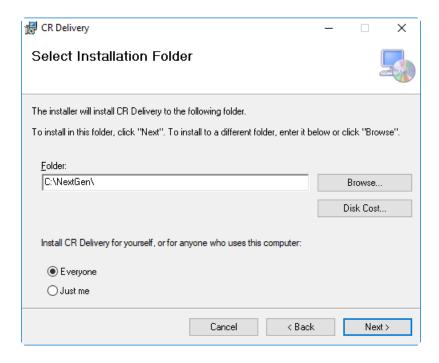
- 1.) Download the installer
- 2.) Install the package.



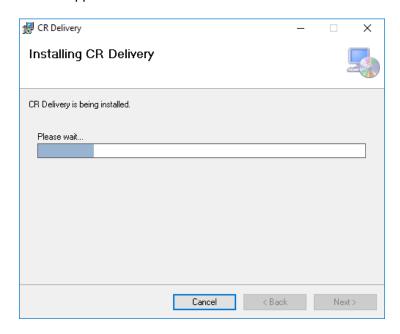
3.) Follow the installing instructions.



4.) The installation path needs to be the local NextGen folder.



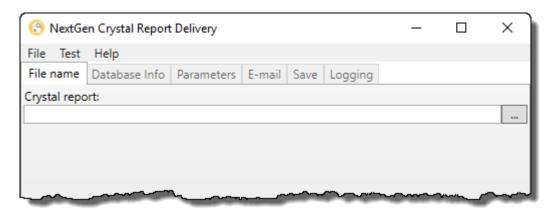
5.) Click Next and finish to install the application.



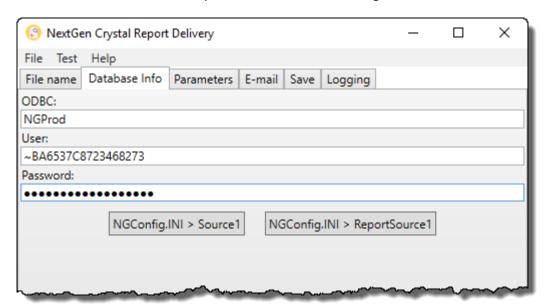
6.) Click Finish. Installation is completed.

Setup a Crystal Report Delivery File

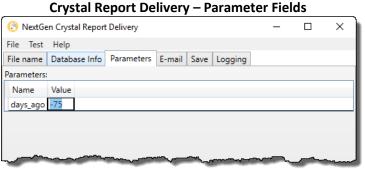
- 1.) Place the desired custom crystal report in a folder accessible by the BBP service.
- 2.) Access the CR Delivery application.

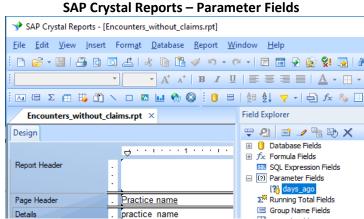


- 3.) On the File name tab, use the ellipsis button and browse to the report.
- 4.) On the Database info tab, add the desired OBDC connection to be used for the report
 - a. The two buttons at the bottom will pull in the NextGen NGConfig details for the source indicated.

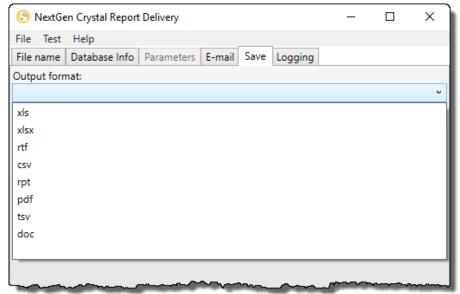


5.) If the parameter tab is active, the report has an input to define. Enter a value for all parameters in the list.

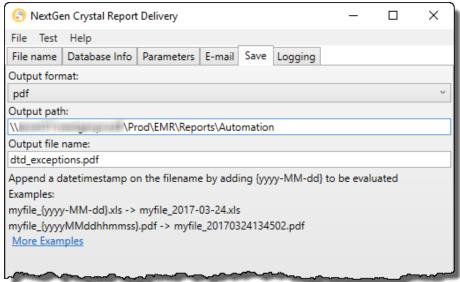




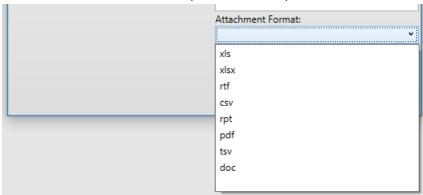
- 6.) Set the desired report output(s) by filling in the E-mail or Save tabs.
 - a. Save requires a file type, a file path, and a file name.
 - i. File types supported are selections in the "Output format" drop down box.



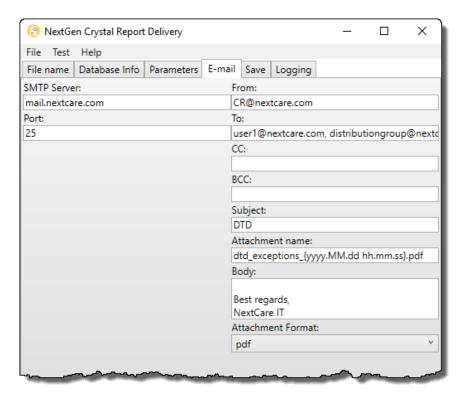
ii. Note that the file name can have a timestamp pattern (e.g. {yyyy-MM-dd} to append to the exported file) if desired. Supports <u>Microsoft custom date and time format strings</u>.



- b. E-mail requires SMTP server detail, email destination addresses, a subject, body, filename to be attached to the email, and a file type.
 - i. File types supported are selections in the "Output format" drop down box.



- ii. Note that the file name can have a timestamp pattern (e.g. {yyyy-MM-dd} to append to the email file attachment) if desired. Supports <u>Microsoft custom date and time format strings</u>.
- iii. Multiple email addresses can be entered in the To, Cc, and Bcc fields separated by either a comma or semicolon.



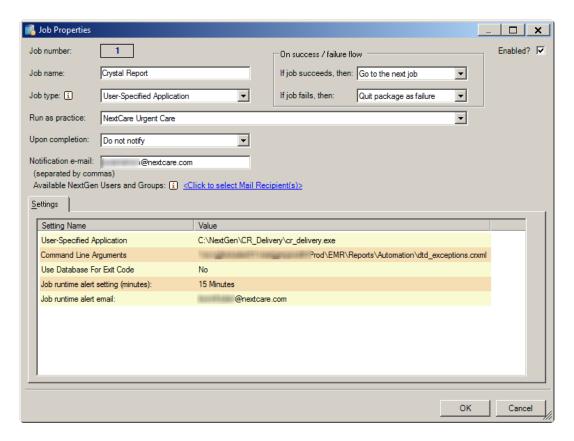
7.) Test any of the outputs if you wish to verify the configuration by picking the output method from the Test menu.



8.) Save the configuration into a *.crxml file and save it in a path similar to the report from step 1.) above.

Schedule the CR Delivery through NextGen BBP

- 1.) Access the NextGen BBP app
- 2.) Create a package with one step to call the crxml file created in step 8.) above
- 3.) The one step should be a User-Specified Application setup as follows:



- a. Currently the BBP does not support running non-EXEs without failure (Reference KI75546). When this is resolved, the crxml file can be called directly once associated with the CR Delivery application.
- 4.) On the BBP package, set a schedule to deliver the report to the business unit on the desired frequency.