Kevin Gallegos

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EDUCATION

C. T. Bauer College of Business, University of Houston, Houston, Texas

Bachelor of Business Administration in Management Information Systems

December 2020

• Financed 95% of educational expenses through employment

Lone Star College LSC – Kingwood, Houston, Texas

Associates of Arts Degree

August 2018

Cumulative GPA: 3.34

• Financed 100% of educational expenses through employment

ACADEMIC PROJECTS

Reynolds & Reynolds Sponsored Project – Increasing Attractiveness of Job Offers to Students

Fall 2018

- As leader of an eight-person team, developed and led research about attitudes 300 Bauer students had towards job
 offers, effectively developing a plan of action for Reynolds & Reynolds to better make offers to students
- Analyzed results from 300 surveys, and justified points in our plan of action with data
- Effectively communicated with team members to develop a plan in increasing job offer attractiveness which would later be presented to Reynolds & Reynolds

EXPERIENCE

Bed Bath & Beyond

September 2018 – Present

Sales Associate - Freight

- Ensured outstanding customer satisfaction by assisting customer with their shopping needs increased sales numbers
- Maintained contact with entire store ensuring that the store regular operations ran smoothly through the day increasing response time for every team
- Merchandised and featured new and exciting products boosting sales of featured products
- Help train four incoming employees on store procedures and policies

Schuff Steel, Humble, Texas

February 2017 – August 2018

Expeditor – Painter – Material Handler

- Facilitated coordination and communication between several large departments leading to an increase in production and decrease in miscommunication daily
- Operated heavy machinery such as forklifts and cranes of various sizes guaranteeing a safe work environment
- Provided guidance to General Manager about how to better perform daily tasks to increase productivity on floor

Grindbreak eSports Cafe, Humble, Texas

August 2016 – February 2017

Barista - Cashier

- Led with creation and coordination of tournaments held weekly increasing customer loyalty to café
- Managed entire Café alone without supervision for several hours ensuring customer satisfaction standards were met
- Pitched several ideas for new products and services further developed in collaboration with manager

HONORS AND AWARDS

Dean's List: Fall 2017, Spring 2018 International Scholarship, 2016-2017

ACTIVITIES

Management Information Systems Student Organization, Member, Spring 2019 – Present

- Actively participate in events currently held by MISSO
- Work with mentor to ensure best possible outcome