

KEVIN LEE

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in kevin-jihwan-lee 📱 kevinjihwanlee

EDUCATION

Northwestern University

Bachelor of Science Computer Science 2020

GPA: 3.3/4.0

EMPLOYMENT

Northwestern IT · *Tier 1 Support Consultant* · Evanston, IL

Feb 2017 - Current

- Restored productivity of Northwestern community members by triaging and resolving their technology issues through collaborating with full-time staff to address complex issues and assigning specialized issues to specific departments
- Enhanced departmental reputation and image by providing friendly, empathetic customer service
- Promoted network security by resolving malware and VPN issues

City of Chicago · *Web Development Intern* · Chicago, IL

Jul 2015 - Aug 2015

- Developed a web directory for employee use that organized and presented the City's internal web applications using HTML, CSS, JavaScript, and SQL
- Collaborated with another intern and the DOIT head supervisor through weekly meetings following the Scrum software development framework

ACTIVITIES

Northwestern Korean American Student Association · *Fundraising Chair*

Sep 2016 - Current

- Raised \$1250 to fund our organization's cultural show by arranging the transportation and sale of food and managing organization members to run fundraisers

Institute of Electrical and Electronics Engineers · *General Executive*

Sep 2016 - Current

- Organized BadHacks, an 8-hour hackathon with 40+ attendees that encouraged novice developers to learn new skills by creating a silly project
- Served as a project manager for the IE3 technical program, where I led brainstorming and hacking sessions to help other students design and create a side project

PROJECTS

kevinjihwanlee.github.io

Mar 2017 - Current

- Personal website created using HTML, CSS, and Jekyll
- Publically hosts my professional profiles and privately hosts a blog using Jekyll

NU Dining App

Winter 2016

- Worked with other students on a web application that tracked Northwestern University dining hall hours and menus, built using Python and Flask
- Has a "cart" functionality that kept track of the total cost of menu items placed in it by the user

SKILLS

PROFICIENT WITH: HTML, CSS

FAMILIAR WITH: Bootstrap, JavaScript, C++, C#, Racket, Python, Jekyll, UNIX Terminal

OTHER: Event planning, IT Support, Middle/high school math tutoring