

KEVIN JEFFERSON SOURIBIO

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EXPERIENCE

Software Engineer - Sept 2019 - Present
Nandos (Nando's Chickenland Ltd.)

Developing software across a range of domain areas including:

Digital Workplace Experience (current)

- Developed a full-stack **microfrontend** digital workplace application using **React** for frontend, **NestJS** (Node.js framework) with **GraphQL** for backend services, **Google Cloud Platform** and **Terraform** for infrastructure services, and **Typescript**; successfully replacing a 13-year-old legacy application heavily used by Nando's employees. The application allowed 20,000+ users to have a single point of access for all Nando's-related services.
- Acted as an interim UI/UX designer in the early development stages.
- Implemented and maintained authentication and authorization services using Okta to secure all Nando's employees' accounts.
- Implemented a developer experience to allow other developer teams to deploy features independently to the digital workplace application.
- Implemented a support management application for all Nando's employees (around 20,000+ end users).

Restaurant Operations Platform

- Developed a full-stack stock usage reporting tool application using **React** for frontend, **NestJS** (Node.js framework) for backend services, **Google Cloud Platform** and **Terraform** for infrastructure services, and **Typescript**. It's used by 3000+ users including management teams in restaurants and head office employees to keep track of restaurants' stock usage.

Foundation Services Platform

- Implemented self-service and automation capabilities for an incident management application using **HTML**, **CSS**, **Bootstrap**, **JavaScript**, **Jelly Scripting**, and **AngularJS** with access integration components (SSO, LDAP) using Microsoft SSO; serving 3000+ users including management teams in restaurants and head office employees.
- Participated in project and solution delivery for incident management escalations during the company's digital transformation collaborating with more than 10 teams.

Applications and Database Analyst - Jan-Sep 2019
Nandos (Nando's Chickenland Ltd.)

- Implemented database administration tasks using **TSQL**, **SSIS** services, and **NodeJS**.
- Defined and executed recovery processes for applications through IIS configuration and debugging and worked closely with developers and BAs (Business Analysts).

Service Desk Analyst - Mar 2018 - Jan 2019
Nandos (Nando's Chickenland Ltd.)

- Provided first-line support and actively monitored systems for the business and ensured incoming calls are logged, resolved, or escalated appropriately assuring that the team achieves SLA and KPIs for incident resolutions.

Branch Manager - Sep 2013- Mar 2018

Crew Trainer - Jul 2012- Sep 2013

Customer Service Staff - Sep 2011- Jul 2012

Nando's Baker Street Branch (Nando's Chickenland Ltd.)

- Managed a team of 45- 60 employees, carrying out mentorship, training, performance reviews and managing shifts to ensure a great working environment for my team and the best possible customer service at all times.

TECHNICAL SKILLS

Frontend:

React (Hooks, Redux, Context), HTML5, CSS3, JavaScript, Typescript, Apollo GraphQL

CSS Tools:

Sass, Styled Components, CSS modules, Styled JSX, MaterialUI, Tailwind, Bootstrap, Storybook

Backend:

Node.js, Express.js, NestJS, GraphQL, Relational and NoSQL Databases such as PostgreSQL, MySQL, and MongoDB

Testing:

Jest, Enzyme, react-testing-library, Cypress, Test Driven Development

Other Tools:

Git, GitHub, Docker, GCP (Google Cloud Platform), AWS (Amazon Web Services), Terraform, Jira, CI/CD, Next.js, Gatsby, Figma

EDUCATION

Birkbeck, University of London
Bachelor of Science, Computing
2020 - 2022

University of Westminster
Diploma in Higher Education, Computer Science
2012 - 2014