

KEVIN (KI IL) EUM

647-472-0349 / keve@hotmail.ca / Toronto/London, Ontario (Open for remote)

EDUCATION

University of Western Ontario - Kinesiology, hSc, BSc. (2020 - 2022.), Computer Science, BSc. History, BA. SEP 2020 - JUNE 2026
Stephen Lewis Secondary School - 12th Grade Honor Roll with 3.8 GPA. SEP 2016 – JUNE 2020

TECHNICAL SKILLS

Languages - VBA, Python, MySQL, Java

Tools/Technologies - Excel, Word, LaTeX, Git, Simulink, PyCharm, Photoshop, Powerpoint

Relevant Skills - Teamwork, Problem Solving, Data Analytics, Organizing Data, Creating Reports, Graphic Design

WORK EXPERIENCE & PROJECTS

Web Developer | HANBIBI

NOV 2023 – PRESENT

- HTML, CSS, and JavaScript for front-end development for website
- MySQL to create backend development
- Identifying and fixing bugs in the website, ensuring cross-browser compatibility, and performing regular updates to improve performance and security.
- Implementing SEO best practices, optimizing website speed and performance, and ensuring the website is responsive and mobile-friendly.

Data Operations Specialist | WHEMS

MARCH 2023 – PRESENT

- Data Operations Specialist at Women Health Education Made Simple (WHEMS)
- Conducts data analysis, creates reports, and develops interactive dashboards
- Collaborates with other departments to identify data needs and develop solutions
- Provides training and support to staff on data analysis tools and processes
- Committed to making a positive impact in the field of women's health
- Strong attention to detail and accuracy, excellent problem-solving skills, and ability to communicate complex data
- Increased Data Operations and Social Media retention by 60%

Western Esports Manager | Western University (WEGA)

MAY 2022 – MAY 2023

- Managed a professional esports team, overseeing performance and strategy.
- Increased overall team win rate by 75%^
- Led talent acquisition, development, and retention.
- Coordinated training schedules and tournament logistics.
- Developed marketing strategies for fan engagement.
- Oversaw crisis management and team compliance.
- Analyzed performance data for strategy adjustments.
- Advocated for player well-being and health resources.
- Stayed updated on gaming industry trends.
- Responsibly represent the brands of Western Esports, WEGA, Western Mustangs, USC, and Western

Competitive Progress Tracker | Progress Tracker

MAY 2022 – MAY 2023

- Developed a comprehensive progress tracker using HTML to monitor player performance and improvement.
- HTML input is connected to Excel, where VBA and Excel language is used to automatically create a athlete profile
- Implemented interactive features into the tracker, allowing players to update their own progress
- Utilized data visualization tools within the tracker to present player statistics in an easy-to-understand format.
- Integrated the tracker with other data sources for holistic performance overview.
- Collaborated with team members to ensure the tracker met their specific needs.
- Conducted ongoing maintenance and updates to the progress tracker based on changing requirements.
- Utilized tracker data to inform decision making during strategy planning and training schedules.
- Tracker provided an increase in rankings and stats by 20%

Customer Service Representative | TAPIN

JUNE 2022 – JUNE 2023

- Cater play style and gameplay for customer for utmost satisfaction
- One on one conversations and coaching for League of Legends
- Customer service to bring utmost satisfaction with customers
- Speaking to customers to listen to complaints, issues and reimbursements.
- Helped customer pick out specific bundles and packages of services