

Kevin Chan

Engineering student with a focus on **user research** and a bias towards **systems thinking**.

Portfolio: kevinc.me
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EXPERIENCE

Jaza Energy—UX Research Intern

SEPTEMBER 2019 - PRESENT | DAR ES SALAAM, TANZANIA

Helping a solar energy company in rural Tanzania become more human-centric by championing a strategic research practice.

PlanGrid—UX Research & Analytics Intern

WINTER 2019 | SAN FRANCISCO, CALIFORNIA

Delivered user research that disproved underlying assumptions in the Growth team's strategy for customer acquisition.

PlanGrid—Product Design Intern

SUMMER 2018 | SAN FRANCISCO, CALIFORNIA

Redesigned information architecture of a digital tool to match users' existing mental models of paper construction documents.

reebee—UX Design Intern

FALL 2017 | KITCHENER, ONTARIO

As a UX-team-of-one, I designed and built mobile prototypes to test hypotheses on collaborative shopping lists.

TD Lab—UX Design Intern

WINTER 2017 | KITCHENER, ONTARIO

Designed and pitched to C-level executives a reimagined banking app targeted at millennials.

CLUBS & COMMUNITY

UW Blueprint—Designer

Designed and conducted research for Kidsability, a non-profit in the Kitchener-Waterloo area to help children with disabilities get care

UW/UX—Executive

Organizing community design events at the University of Waterloo.

Hack the North—Designer

Designed website and marketing content for Canada's biggest hackathon.

SKILLS

Interviewing
Systems modelling
Workshop facilitation
Research planning
Python & SQL
Data visualization
Digital prototyping

EDUCATION

University of Waterloo
Systems Design Engineering
2016–2021

RELEVANT COURSES

Human Factors in Design
Systems Models
Design, Systems, and Society
Engineering Design
Statistics and Probability

AWARDS

Dean's Honours List
President's Scholarship
1st Place Waterloo
Engineering Competition
2nd Place Ontario
Engineering Competition
International Experience
Award

