Customers

Communications

8.2.1 Return to step 4

8.2.2 Repeat steps

Use "UAT Intro" email template

Key points

>test cases

>release time line

>dependency meeting

>links to all sites used

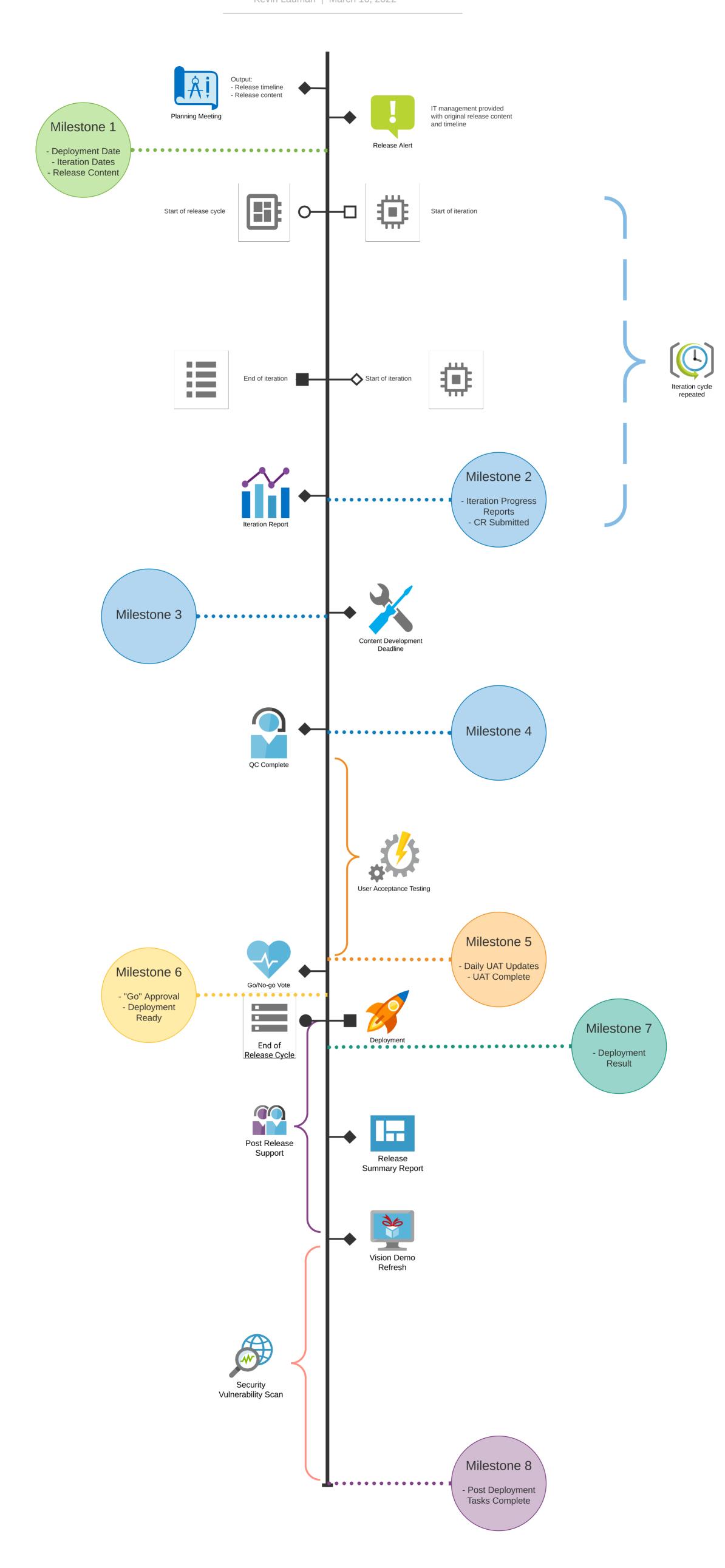
>To: II UAT participants

>set deadlines for all activities

• >Cc: BA/QC team members

>check email for other key points

>UAT start/end



## ITSS - myOrders Release Cycle Toolbox Kevin Lauman | March 16, 2022

#### Foundation

- 1. Transparency
- 2. Inspection
- 3. Adaptation

#### Values

- 1. Focus
- 2. Respect
- 3. Openess
- 4. Courage
- 5. Commitment

#### **Events**

- 1. Sprint / Iteration planning
- 2. Daily scrum / Stand ups
- 3. Sprint reviews
- 4. Sprint retrospectives

#### Artifacts

- 1. Product backlog
- 2. Sprint / Iteration backlog
- 3. Increment

#### Roles

- 1. Product owner\*
- 2. Development team\*\*
- 3. Scrum master

#### Terminology

- 1. Done
- 2. Blockers / Impedents

#### Team tools

- 1. Azure DevOps (ADO)
- 2. QlikView
- 3. ServiceNow
- 4. MetroRetro / Senseitool

#### Communication tools

- 1. WebEx
- 2. Outlook
- 3. Teams / Jabber

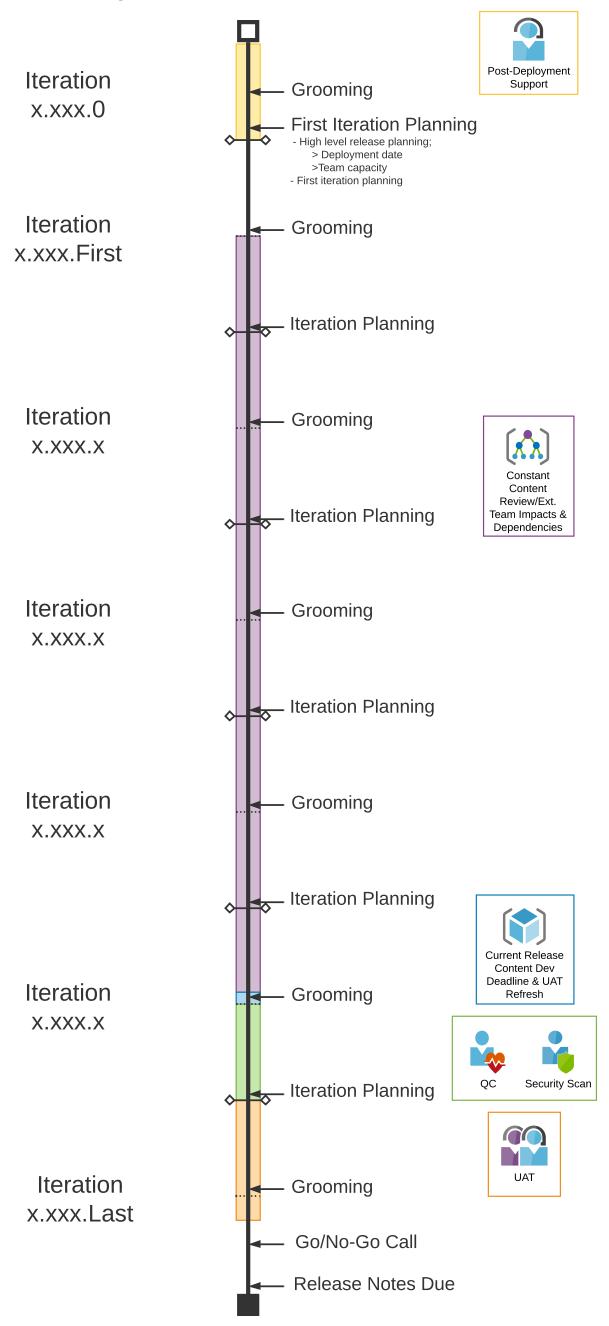
#### Legend

Striked text = indicates not in current practice

\* Product owner - recognizes only 1, BAs share some responsibilites

\*\*Development team - sub-teams not recognized, includes QC/other team needs

### myOrders Release Model



# myOrders v2.132 Release Timeline

