

# **KEVIN** MCCOOK

# SOFTWARE DEVELOPER



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# **PROFILE**

Dedicated junior developer seeking to excel in a dynamic IT or management setting, driven by a commitment to upholding the highest standards of professionalism. Eager to harness my robust organizational capabilities and solid educational foundation to meet and exceed the organization's requirements while thriving in a fast-paced environment.

# **EDUCATION**

2017 - 2022

UNIVERSITY OF THE WEST INDIES ( MONA)

2007 - 2014 ST. GEORGES COLLEGE

2023 - 2024 AMBER HEART CODING INSTITUTION

#### **SKILLS**

- Project Management
- Public Relations
- Customer Service
- Time Management
- Team Collaboration
- Critical Thinking
- · Adaptability and Flexibility

# **WORK EXPERIENCE**

# First Heritage Co-operative Credit Union

MAY 2022 - NOV 2022

## **Verification Representative**

- Responsibilities include logging information into the database, verifying member information, tracking application progress, and contacting employment and references.
- Additionally, tasked with writing regular reports on a daily, weekly, and monthly basis to document activities and outcomes.

## Conduent

JUN 2018 - MAR 2020

#### **Technical Support Specialist**

- Skilled Tech Support Representative specializing in Apple products, delivering high-quality customer service and technical assistance to ensure customer satisfaction.
- Proficient in guiding customers through online appointment registration, providing detailed information on Apple products, and effectively resolving technical issues and inquiries.

## **Hinduja Global Solutions**

MAY2016 - JAN 2018

#### **Insurane Advisor**

- Educated customers about their insurance benefits to ensure they were well-informed about coverage options.
- Facilitated medical procedure location by providing information on authorized facilities and liaising with hospitals and clinics to process insurance claims efficiently.

#### **HONORS & AWARDED**

- NCTVET Level 3 Web
   Design Certification
- NCTVET Level 3 Asp. Net Core Development Certificate
- NCTVET Employment
- Readiness Heart Stonyhill Campus (ref:CC016937)
- Ba. Entertainment Cultural
   Enterprise Management
- Highschool Diploma

#### LANGUAGES

- English (Fluent)
- Spanish (Intermediate)

## **RELEVANT SKILLS:**

# Programming Languages:

- Multifaceted Development Skills: Proficient in C#, Python, JavaScript, TypeScript, and Java, with expertise spanning web and mobile application development using frameworks like ASP.NET and Vue.js, as well as C# Maui for versatile cross-platform applications.
- Efficient Coding Practices: Implements efficient coding practices to drive innovation and streamline development processes, ensuring highquality software solutions.
- Comprehensive Database Management: Skilled in SQL for effective database management, maintaining data integrity and security while enabling efficient data retrieval or creating dynamic web applications with smooth user experiences.

## **Technical Skills:**

- Technical Proficiency: Skilled in database management (SQL/NoSQL), version control (Git/GitHub), and basic DevOps practices for streamlined software development processes.
- Problem-Solving and Programming: Adept at problem-solving, employing object-oriented programming principles, and applying testing methodologies to ensure software reliability and quality.

## **Soft Skills:**

- Effective Communication: Proficient communicator adept at facilitating collaboration, comprehending project requirements, and articulating ideas clearly within team environments.
- Continuous Learning Enthusiasm: Demonstrated commitment to ongoing learning and staying abreast of industry trends, fostering a culture of knowledge sharing and benefiting team growth, especially for junior developers.
- Strong Time Management: Efficient task prioritization and adherence to project timelines, contributing significantly to team success by ensuring deliverables are met promptly and efficiently.

#### REFERENCE

#### **Duane Hamilton**

Harizon Park, St. Catherine.

Phone: (876)-538-6456

#### Samantha Reece

Vineyard Town, Kingston

Phone: (876) 394-8686