Kevin Michael Martins Craig

Mississauga ON kevinmmcraig@gmail.com (416) 577-2720 kevinmmcraig.ca

SKILLS & ADMIRABLE TRAITS

- Strong communication, analytical, and problem solving skills
- Confident personality, motivated, with an honest, patient, and positive attitude
- Very quick learner, organized and accurate, with a desire to continuously learn
- Adept at multitasking and managing time effectively in any fast-paced environment
- Proficient with C++, MySQL, scripting and web-oriented programming languages
- Thorough knowledge of Linux and Windows desktop and server operating systems
- Have a full G license with a clean record

EDUCATION

Computer Networking and Technical Support Diploma

Class of 2016

St. Lawrence College, Kingston ON

(full-time)

- Overall GPA of 3.8. Took courses including: PC Hardware & Software, Linux and Windows Administration,
 Web page Development, Data Communications, and Scripting
- Learned the inner workings of computer networks and how to set up and maintain these systems
- Learned how to effectively utilize Windows and Linux based servers to run faster, focusing on security

Bachelor of Science in Physical Science

Class of 2014

McMaster University, Hamilton ON

(full-time)

- Took courses to mathematically understand the nature of what we call reality
- Also learned underlying fundamental principles behind modern-day computers
- Gathered experience in C++ and FORTRAN programming languages, and created several programs
- Learned how to manage my time and excel academically in a fast-paced environment

WORK EXPERIENCE

Industrial Cleaning Technician

Summer 2015, June 2016 – January 2017

Pressure Kleen Services, Etobicoke ON

(full-time)

- Cleaned kitchen exhaust and garbage disposal systems, underground parking lots, and City of Toronto park garbage bins using pressure washing equipment
- Met with clients to specify scope of work, cleaned as much as possible in a time-constrained setting
- Ensured the right equipment was loaded into the van and frequently drove it around busy streets
- Always followed proper safety protocols to ensure the safety of myself and those around me

Co-op Computer Bench Technician

January 2016 - April 2016

ResponseIT, Kingston ON

(part-time)

- Repaired hardware and software of various types of desktop, server, and laptop computers
- Created a server capable of remotely installing different versions of the Windows operating system
- Also got familiarized with other areas of technology including IP phone systems, virtualization (mainly with vSphere), remote accessing, and determining evidence of water damage to electronics
- Learned the business aspect to the information technology field

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Math Tutor

September 2014 – December 2014

St. Lawrence College, Kingston ON

(part-time)

- · Organized the meeting time and place, ensuring a quiet and comfortable learning environment
- Articulated clear explanations for the material covered
- · Made sure student's questions were always fully answered
- Assured student was maintaining a balanced understanding of the material

Bouncy Castle Laborer

Summer 2013

Checkers Fun Factory, Hamilton ON

(part-time)

- With the help of one or two others, loaded company trucks with equipment
- Assembled bouncy castles and other carnival equipment at the beginning of the requested time period, and took it all down and packed it up at the end
- Ensured bouncy castles where securely in place with large metal stakes
- Supervised the number of kids, always keeping in mind the acceptable safely limit

Co-op Research Student

Summer 2012

Xerox Research Centre of Canada, Mississauga ON

(full-time)

- Designed a computer program to control the automation of delivering a developer and toner mixture to the housing apparatus of a photocopier
- Interfaced the apparatus to a controller that would input values to the LABVIEW programming environment where I would then calculate useful percentages
- Worked independently and under pressure, testing certain properties of toner

Factory Worker

May 2011 – June 2011

Fourmark, Oakville ON

(full-time)

- Packaged plastic containers into boxes from an assembly line
- Always punctual and put safety first

Cashier

September 2008 – November 2010

Sobeys, Mississauga ON

(part-time)

- Rang grocery items through the register and efficiently bagged them for the customer
- Handled cash, and was very friendly and helpful
- Was often in charge of the customer service desk

INTERESTS

Computers, games, listening to and playing music, meditating

References Available Upon Request