

## Kevin Craig

Mississauga ON

linkedin.com/in/kevinmmcraig

kevinmmcraig@gmail.com

kevinmmcraig.ca

(416) 577-2720

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I will bring a fresh, positive outlook to the workplace, strive to work hard and never give up. I will utilize my knowledge and expertise to create and maintain beautiful, efficient code.

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### TECHNICAL SKILLS

- Proficient with C++, MySQL, scripting and web-oriented programming languages, including: Perl, Python, HTML5/CSS, JavaScript, and PHP
  - Thorough knowledge of Linux and Windows desktop and server operating systems
  - Courses taken during school include: PC Hardware & Software, Linux and Windows Administration, Web page Development, Data Communications, Scripting, OS Fundamentals, Databases, and Programming
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### CORE COMPETENCIES

- Strong communication, analytical, and problem solving skills
  - Confident personality, motivated, with an honest, patient, and positive attitude
  - Very quick learner, organized and accurate, with a desire to continuously learn
  - Adept at multitasking and managing time effectively in any fast-paced environment
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### EDUCATION

#### Computer Networking and Technical Support Diploma

Class of 2016

St. Lawrence College, Kingston ON

GPA of 3.8

- Learned the inner workings of computer networks and how to make servers run faster and more securely

#### Bachelor of Science in Physics

Class of 2014

McMaster University, Hamilton ON

- Gained experience in C++, FORTRAN and LaTeX programming languages
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### WORK EXPERIENCE

#### Computer Bench Technician

January 2016 – April 2016

ResponseIT, Kingston ON

- Troubleshoot hardware and software of various types of desktop, server, and laptop computers
- Created a server capable of installing different versions of the Windows operating system remotely
- Went on several service calls to diagnose and fix urgent technical issues that clients were having
- Exposed to other areas of technology including IP phone systems, virtualization (mainly with vSphere), remote accessing, hard drive cloning software, and determining evidence of water damage to electronics
- Learned the business aspect to the information technology field

**Industrial Cleaning Technician**

Summers 2015, 2016

Pressure Kleen Services, Etobicoke ON

- Cleaned kitchen exhaust and garbage disposal systems, underground parking lots, and City of Toronto park facilities using pressure washing equipment
- Met with clients to specify scope of work, cleaned as much as possible in a time-constrained setting
- Organized the logistics of transporting equipment to the site, often driving through busy streets
- Always followed proper safety protocols to ensure the safety of myself and those around me

**Math Tutor**

September 2014 – December 2014

St. Lawrence College, Kingston ON

- Organized the meeting time and place, ensuring a quiet and comfortable learning environment
- Articulated clear explanations for the material covered
- Made sure student's questions were always fully answered
- Assured student was maintaining a balanced understanding of the material

**Amusement Device Mechanic**

Summer 2013

Checkers Fun Factory, Hamilton ON

- With the help of one or two others, loaded company trucks with equipment to bring to site
- Assembled and dismantled bouncy castles and other carnival equipment within requested time period
- Ensured bouncy castles were securely in place with large metal stakes
- Supervised children, always enforcing the acceptable safety limit according to specified guidelines

**Research Student**

Summer 2012

Xerox Research Centre of Canada, Mississauga ON

- Designed a computer program to control the automation of delivering a developer and toner mixture to the housing apparatus of a photocopier
- Interfaced the apparatus to a controller that inputted values to the LABVIEW programming environment
- Calculated useful percentages to test and improve certain properties of toner
- Worked independently and under pressure

**Factory Worker**

Summer 2011

Fourmark, Oakville ON

- Packaged plastic containers into boxes from an assembly line
- Always punctual and put safety first

**Cashier**

September 2008 – November 2010

Sobeys, Mississauga ON

- Handled cash, and was very friendly and helpful
- Often in charge of the customer service desk