ONLINE CAR SERVICE MANAGEMENT

Description

The aim of this whole is to automate everything that is processing in a car service industry. It is to retail the customised choices of the user for their car. The difference from an ordinary online car service is that the user can customise their service by their needs

Existing System

In an existing system the customer cannot customise their car of their own and do not have a vast varieties.

Limitations:-

- The major limitation is that there are no vast varieties of spares and parts
- The customer cannot customise their needs for their car
- Customer does not have the idea of about the material of the spares and parts
- Customers does not have any knowledge about the retailers

Proposed System

In the proposed system the customer can design their own upgrades and services for their cars

They have permission to give any suggestions. They also can book a service slot for their car service at their own choice and needs. They can also give instructions to their customer adviser. Customer can get their payments done. The main objective of this system is to automate everything in a car service industry. Apart from that the customer will get the option to contact an assistance to get suggestions for any car servicing and they can contact the firm for the customer's changes

Module Description

Users of the System: - Customers, advisor, admin

Customer

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- Login/Register
- The dashboard of the customer will have the option to customise the services and changes or replacement for their car
- They can give feedback
- Contact adviser or request for assistance

Advisor

- Login/Register
- Their dashboard displays the requests from the customer
- They can add materials and stock to the shop
- They can respond to the request by customer
- They can assign work
- They van display the works in their profile

Admin

- The admin has to manage profiles of customers and advisers
- Add all the available materials and name of the designs
- Admin should manage all the concerns from everyone who are using the system