Kevin Ortiz

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WORK EXPERIENCE

Contractor   **Jan 2025 – Present**
IT Specialist, Support   *New York, NY*

- Developed a personal resume website using lightweight versions of Angular (frontend) and Python-Django (backend),
- Designed and implemented CI/CD pipelines utilizing Docker Engine and Docker Compose to orchestrate frontend and backend initialization, automated testing with Playwright, and server deployment processes
- Utilized GitHub Actions to build GitHub workflows to automatically deploy the latest version of the resume website, initialize Docker containers, and run Playwright tests integrated with Cucumber for end-to-end validation
- Created and customized WordPress websites for commercial clients, tailoring each site to meet specific business requirements and design preferences
- Collaborated with a team of IT professionals using JIRA and GitHub to create, manage, and complete development tasks efficiently

FDM Group   **Feb 2024 – Jan 2025**
Quality Assurance Technical Lead / DevOps Team Member   *New York, NY*

- Utilized Docker Desktop CLI and Docker Compose files to build a multi-container application comprised of a front end, back end, and a database
- Leveraged Kubernetes to orchestrate multiple containers, while ensuring secure exposing of containers to specific IP addresses, achieving high availability through load balancing network traffic
- Managed Azure infrastructure by implementing cost-effective and secure solutions, including virtual networks, storage, VMs, and containerized applications
- Created templates and reusable configuration files through Terraform, to deploy resources in Azure and AWS
- Led a team of six quality assurance members on a large-scale agile project, responsible for implementing testing requirements and creating testing requirements
- Effectively communicating with business analysts, scrum masters, project owners, and development team members to ensure high project quality
- Automated end to end, parallel, cross browser and regression testing, using Selenium, Cucumber, and TestNG
- Created automation test scripts using Playwright with Python, Java, and JavaScript

TD Bank   **Feb 2023 – Feb 2024**
Quality Assurance Analyst   *New York, NY*

- Recognized by the project team for successfully executing exploratory testing methodologies, resulting in the detection and remediation of over ten defects with widespread implications for multiple customers
- Conducted more than 330 test executions, leading to the identification and resolution of over 150 defects spanning various levels
- Swiftly adapted to assigned projects by acquiring product-specific technology, training aids, and testing requirements to ensure seamless integration and efficiency
- Developed robust test execution suites using Hexawise test case automation and JIRA test management tools

EDUCATION & CERTIFICATIONS

SUNY Maritime   **2016**
Bachelor of Science: Marine Environmental Science   *The Bronx, NY*

Per Scholas   **Nov 2021 – Apr 2022**
Information Technology   *New York, NY*

- A comprehensive IT support/engineering bootcamp.

Certifications:

- Microsoft AI-900 Azure Fundamentals