

# KEVIN SCHWERT

kevinpschwert@gmail.com

## CAREER OVERVIEW

Courteous and prompt Field Service Technician with superior customer service skills. Handles high-pressure situations and resolves customer issues in a calm and courteous manner.

## QUALIFICATIONS

- Strong collaborative skills
- Excellent problem solving skills
- Customer needs assessment
- Strong attention to detail
- Responsible and reliable
- Critical thinker

## TECHNICAL SKILLS

<u>Skills</u>	<u>Proficiency</u>	<u>Total Years</u>	<u>Last Used</u>
HTML/CSS/JQuery	Knowledgeable	2	Currently
JavaScript	Knowledgeable	1	Currently
C#	Knowledgeable	>1	Currently

## ACCOMPLISHMENTS

- Became manager over all the installations of water filtration equipment for the business.
- Employed at my last company for close to 14 years.
- Taught myself the beginnings of web development to the point of designing multi-layered websites.

## WORK EXPERIENCE

11/2002 to 10/2016      Installation Manager  
Water Clinic — Stuart, FL  
I worked my way up from not knowing anything about the water filtration industry to being a manager and overseeing the installation side of the business.

## EDUCATION AND TRAINING

2001                      Bachelor of Arts: Family Studies  
University of Connecticut — Storrs, CT, USA

2007                      Associate of Arts: Computer Networking  
Lincoln College of Technology — West Palm Beach, FL, USA