

Kevin Reedy

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Job Experience

RecRec April 2021 - Present
Founder Chicago, IL

- Built a modern, mobile-friendly platform for recreational sports groups to manage registration, payment collection, data-driven scheduling, and standings tracking
- Developed a custom system for more detailed score tracking for certain sports
- Advised both established and up-and-coming sports leagues on how to better engage their players and communities, leading to higher return rates of teams and players
- Planned and live-streamed tournaments and other events to help bring some out-of-the-ordinary sports to a wider audience

Kong February 2020 - April 2021
Senior Technical Account Manager Chicago, IL

- Ensured constant communication with customers to help become customer's trusted technical advisor and partner
- Established business value for customers and help them achieve their targets and ROI
- Effectively managed the tracking and resolution of customer escalations on behalf of product and services

Chef January 2017 - January 2020
Customer Architect Chicago, IL

- Led customers with their architecture design and application of Chef's products to derive meaningful business value
- Managed 15-20 client accounts, focusing on using technology to enable their businesses
- Worked with the rest of the account team (Customer Success Manager and Sales) to define and execute account strategy, escalating to other teams in the organization (Product, Engineering, Support, Marketing, etc.) when necessary

Chef September 2015 - January 2017
Customer Engineer Chicago, IL

- Guided customers to be successful both technically and culturally with their DevOps Journey and Chef's Products
- Developed reusable solutions to technical problems and challenges encountered by customers

Belly

Infrastructure Architect

November 2012 - August 2015

Chicago, IL

- Led a team of Infrastructure Engineers
- Designed and created a Ruby-based deployment orchestration system using Docker, Consul, CoreOS, and GitHub
- Migrated all systems into Amazon Virtual Private Cloud with zero downtime
- Used Chef, Nginx, Consul, and Route 53 to create a scalable load balancer topology that is dynamically configured based on where services are running (EC2, Heroku, S3, etc)
- Designed and implemented a user events logging and analysis system utilizing FluentD, RabbitMQ, S3, and Hadoop

Tap.Me

Backend Engineer

May 2011 - November 2012

Chicago, IL

- Used Chef to automate the deployment of servers, software, and code
- Created a scalable Python and AMQP based notification system using Apple's APNS, Android's C2DM, and SMS
- Moved services to a hybrid of physical machines and cloud servers to get the cost and performance benefits of physical servers with the scaling benefits of the cloud

OpenDNS

System Administrator

June 2009 - May 2011

San Francisco, CA

- Worked on a system/network operations team that maintained 15 datacenters worldwide that processed over 30 billion DNS queries per day
- Configured and Administered Cisco and Juniper Routers and Switches in a BGP Anycasted network
- Configured and Administered a large network of Linux servers for both customer-facing and internal services

Riverbed Technology

Lab Engineer

October 2007 - June 2009

San Francisco, CA

- Worked on an automation and deployment code-base, specifically integration with VMware vCenter, Lantronix Console Servers, APC Power Distribution Systems, and Kickstart
- Planned and carried out the move of two datacenters with minimal customer-facing downtime

Organizations

DevOpsDays Chicago

Logistics Committee Lead

May 2014 - Present

- Helped organize 7 in-person events and 1 virtual event
- Currently lead the Logistics Committee, which primarily handles venue selection, catering, and audio/visual needs
- In charge of the Budget

Illinois Shuffleboard Association

June 2020 - Present

President

- Founded the organization, including become a 501(c)(3) non-profit organization
- Organized the first ever National Shuffleboard Tournament held in Illinois, bringing in 128 people from 9 states
- Helped grow membership to over 150 in our first year

Education

DePaul University

Fall 2003 - Summer 2007

Bachelors of Science in Network Technologies

Chicago, IL

- Additional Concentration in Network Security
- Outstanding Senior Leader Award
- President of DePaul's Fundamental Research in Academic Gaming (DeFrag) Organization