

KEVIN ROGER S. TENG

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San Francisco , CA
(415) 601-9697

EXPERIENCED IN:

- Programming Languages Ruby, Javascript, HTML, CSS3, CoffeScript
- Frameworks Ruby on Rails, BackboneJS, AngularJS, Sinatra
- Databases PostgreSQL, SQLite3
- Other Git, Underscore.js, Sugar.js, AJAX, JSON, jQuery

WORK EXPERIENCE

General Assembly, *Full Stack Web Developer*

January 2014-Present

- Enrolled in a 12 week Web Development Immersive course learning the basic concepts of computer science, programming languages and frameworks. As partial fulfillment to the course, we were tasked to develop and deploy three web applications as shown below:
 - Feedback First - A web application for making customer feedback more meaningful to product managers. Feedback First was developed to be an API for an existing ticketing service.
 - Grokkie - A web application for sharing knowledge in a particular skill by creating roadmaps with various resources. Worked in a group of 4, focused mainly on backend rails work, deployment to Heroku and Merging to Github.
 - Locally - A web application for creating a trip and adding activities based on yelp searches and your trip destination.

Triplt, *Client Service Representative I*

May 2013 to Dec 2013

- Provided technical support and assistance to users via Zendesk and JIRA
- Maintained log of product issues for product development.
- Responsible in training new members of the team.

Humble Bundle Inc., *Customer Support Ninja*

Dec 2012 to April 2013

- Provided technical support and assistance to users via Desk.com
- Performed quality assurance in preparation of bundle releases

IBM Global Business Services, *Customer Master Data Steward*

Nov 2010 to July 2012

- Overall Management of EMEAC region for Merck and Co.
- Ensured data entry, quality, adherence and maintenance of audit readiness through SAP.
- Key resource in the process transformation and business process movement of key Merck and Co. processes to the new service-provider.

EDUCATION

General Assembly, San Francisco

January 2013 - March 2013

- Web Development Immersive Program
- Specializing in Ruby, Rails, JS, JS frameworks and best practices.

De La Salle University, Manila

May 2007 -

October 2010

- Bachelor of Science in Business Management
- Electives focusing on business process implementation and improvement, systems analysis and design.