

KEVIN ROGER S. TENG

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San Francisco , CA
(415) 601-9697

EXPERIENCED IN:

- Programming Languages Ruby, Javascript, HTML, CSS3, CoffeScript
- Frameworks Ruby on Rails, BackboneJS, AngularJS, Sinatra
- Databases PostgreSQL, SQLite3
- Other Git, Underscore.js, Sugar.js, AJAX, JSON, jQuery

WORK EXPERIENCE

General Assembly, *Full Stack Web Developer*

January 2014-Present

- Feedback First
 - A web application for making customer feedback more meaningful to product managers. Feedback First was developed to be an API for an existing ticketing service.
- Grokkie
 - A web application for sharing knowledge in a particular skill by creating roadmaps with various resources.
 - Worked in a group of 4, focused mainly on backend rails work, deployment to Heroku and Merging to Github.
- Locally
 - A web application for creating a trip and adding activities based on yelp searches and your trip destination.

Triplt, *Client Service Representative I*

May 2013 to Dec 2013

- Provided technical support and assistance to users via Zendesk and JIRA
- Maintained log of product issues for product development.
- Responsible in training new members of the team.

Humble Bundle Inc., *Customer Support Ninja*

Dec 2012 to April 2013

- Provided technical support and assistance to users via Desk.com
- Performed quality assurance in preparation of bundle releases

IBM Global Business Services, *Customer Master Data Steward*

Nov 2010 to July 2012

- Overall Management of EMEAC region for Merck and Co.
- Ensured data entry, quality, adherence and maintenance of audit readiness through SAP.
- Key resource in the process transformation and business process movement of key Merck and Co. processes to the new service-provider.

EDUCATION

General Assembly, San Francisco

January 2013 - March 2013

- Web Development Immersive Program
- Specializing in Ruby, Rails, JS, JS frameworks and best practices.

De La Salle University, Manila

May 2007 - October 2010

- Bachelor of Science in Business Management
- Electives focusing on business process implementation and improvement, systems analysis and design.