

Contact

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(LinkedIn)

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Top Skills

Git

GitHub

Software Instruction

Certifications

NCO Preparatory Course

Certificate in User Experience for
Libraries

Library Carpentry Instructor

Certificate in XML and RDF-Based
Systems

Introduction to Wikidata Certificate of
Completion

Kevin French

System Administrator at GMILCS, Inc.

Hooksett, New Hampshire, United States

Experience

GMILCS, Inc.

System Administrator

March 2010 - Present (13 years 11 months)

Greater Boston Area

- Manage and maintain the consortium's III-Polaris integrated library system including hardware, software, firewalls, network, proxy server and SharePoint intranet site.
- Monitor and troubleshoot telecommunication problems between staff and patrons to GMILCS, Inc. services.
- Participate in GMILCS Inc., board and group meetings and activities.
- Analyze current hardware status and current trends for long and short term planning
- Liaise with technology support vendors to procure quotes and coordinate work.
- Create and/or maintain system, training and consortium documentation.
- Maintains system, training and organizational documentation
- Investigate technologies and vendors, negotiate prices and coordinate implementation of technologies for the consortium.
- Supports member library staff with training and technology assistance.
- Creates and maintains GMILCS, Inc., GitHub organizational account containing JSON-LD repositories, PowerShell scripts along with website widget and code snippets.
- Actively peruse continuing education of current and future technologies that may benefit the consortium.

Concord Public Library

Automation Coordinator

April 2008 - March 2010 (2 years)

Greater Boston Area

- Managed the library's III-Millennium integrated automation system and associated hardware.
- Managed and maintained the public internet computers and related technologies.

- Responsible for the goal setting, budgeting, planning, development and implementation of technology services for the library.
- Analyzed and responded to the informational and recreational needs of the public.
- Worked as part of the library management team to implement the library's technology plans.
- Served as the primary liaison with the City of Concord's Information Technology Department as well as hardware and software vendors.

Colby-Sawyer College, Susan Colgate Cleveland Library/Learning Center

Operations Manager

April 2006 - April 2008 (2 years 1 month)

Greater Boston Area

- Administrator of the Sirsi/Dynix Horizon, Integrated Library System
- Administrator of WebFeat federated search product
- Provided technical support to the college community
- Maintained library portion of college website
- Taught bibliographic instruction courses
- Aided in the production of Ebsco educational pamphlets and READ poster campaign
- Provided, at least, one 2-hour reference shift per day
- Managed the library course on the Blackboard content management system
- Initiated Ask_A_Librarian 24/7 e-reference service
- Hosted InfoBeat radio shows on The Future Of The Book, Folksonomies, The College Archives and MalWare and appeared as a guest on the Microsoft Vista show
- Worked with faculty to input course reserves into the Blackboard content management system
- Collected and compiled statistics for collection development and various accreditation and national surveys
- Provided reference and research support to the college community
- Worked with Faculty by providing research and search strategies

Hopkinton Town Library

Part-Time Reference Librarian 2005 - 2006 and again from 2014 - 2018
February 2005 - May 2006 (1 year 4 months)

Greater Boston Area

- Supervised the library during the Director's off-duty shifts
- Provided general reference and circulation duties

- Managed and updated website

YBP Library Services

Profiling Bibliographer

June 1996 - April 2006 (9 years 11 months)

Greater Boston Area

- Complaint Researcher
- Liaison to Information Systems department on systems upgrade and ISBN expansion
- Editor in Chief of Academia, YBP's online magazine(2002-2003)
- Supervisor of Linking Program
- Leader of Profiling Group #4 - Providing book-in-hand collection development profiling for the areas of medicine, philosophy, psychology and library science.
- Supervisor of Reserve Report Program
- Co-Chair of BBA Program (1998-2000)
- Technical Services Technician Leader of Special Projects Division (1997-1998)

United States Air Force Security Forces

Security Specialist

February 1987 - July 1991 (4 years 6 months)

San Antonio, Texas Area; Cheyenne, Wyoming; Tucson, Arizona; Hunsruck, Germany

After graduating Basic Military Training School and the Security Police Academy my focus became the security and defense of InterContinental Ballistic Missiles (ICBMs) and Ground Launch Cruise Missiles (GLCMs)

AF Good Conduct Medal

NCO PME Graduate Ribbon

Small Arms Expert Marksmanship Ribbon

National Defense Service Medal

AF Training Ribbon

AF Longevity Service Award

AF Overseas Long Tour Ribbon

AF Achievement Medal

AF Outstanding Unit Award

Education

Drexel University

Master of Science, Library and Information Science · (2002 - 2005)

Franklin Pierce College

Bachelor of Science, General Studies · (1992 - 1995)