KEVIN VALENTINO PANJAITAN

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https://github.com/raerifai/Portofolio-QA
Wedomartani, Ngemplak, Sleman, Yogyakarta

I am a Bachelor of Informatics of Universitas Amikom Yogyakarta. Currently working at PT. Digital Laskar Pelangi (OrderFaz) as Software Quality Assurance. Have good skill on communication, troubleshooting, using cause-effect to identify the problem. I have bootcamp learning about Quality Assurance for 5 Month (Jun – Oct 2023) at Binar Academy such as test case creation, test scenario, bug report, Katalon Automation Web & Android, API Testing POSTMAN, Performance Test JMeter etc.

Course

Quality Assurance Bootcamp   Jun – Oct 2023

Binar Challenge

- Develop test scenario documents and test cases for testing on websites and android applications.
- Create bug report documents on websites and android applications.
- Blackbox & Whitebox Testing
- API Testing using **POSTMAN**
- Performance Testing & Report using **JMETER**
- Newman API Testing Reporting
- Katalon Automation Selenium Web & Appium Automation Android

Work Experiences

PT. Digital Laskar Pelangi   Dec 2023 – Present

Software Quality Assurance

- Handle 2 Project, OrderFaz & Melangkah
- Work closely with Developer, Analyzed Bug and Report to Developers and do follow up
- Coordinate with Product Design, Developers & Chief Technology Officer
- Work with Agile Environment
- API Automation using POSTMAN
- Performance Test using JMeter
- Stress Test using JMeter
- End to End UI Automation Test using Katalon Studio
- Create Gherkin Scenario
- Do Manual Testing

Teleperformance Indonesia   Dec 2022 – Dec 2023

Content Moderator

- Analyzed video violation trend cases & user behavior
- Handle 500 case per-day
- Tagged and labeled content to prevent violation

Mitracomm Ekasarana   Aug – Sept 2022

Customer Service Email Shopee Project

- Serving customer problems both before and after buying a product or service

- Handle 60 case in a day
- Provide the best possible service so that customers satisfied
- Focus on customer problems on logistical constraints, payments and accounts

Freelance   Feb 2017 – July 2019

Seller on Tokopedia

- Selling iPhone, laptop,branded watches, branded shoes and etc
- Selling 5 to 15 units per month
- Handling customer before and after buying product
- Advertise products on Facebook at competitive and attractive prices

Education Level

Universitas AMIKOM Yogyakarta - Informatics   Sept 2015 – Sept 2019

Bachelor Degree in Informatics, 3.43/4.00

- National Seminar on Artificial Intelligence and Big Data
- CISCO | CCNA Routing and Switching
- Gelar Karya Mahasiswa 2016 | Innovation in Technology for Better Future
- Introduction To Computer 2015 : Smart People in Smart Technology

Soft Skills

- Problem Solver, Team Work, Time Management, Critical Thinking, Bug Analysis, Agile Scrum, Trello, Jira, Gitlab, Test Rail, Documentation, Software Development Life Cycle (SDLC), Software Testing Life Cycle (STLC), English (Passive), Testing Principles, Testing Methodologies

Hard Skills

- POSTman,Gherkin Script (Behavior Driven Development), Test Driven Development, Test Case, Test Scenario, API Testing Web, API Testing Mobile, Performance Testing JMeter.
- Git Flow, Katalon Studio, Selenium Web, Appium, Bug Follow-Up, Bug Severity, Bug Report, Testing Deployment, E2E Testing, Regression Testing, Smoke Testing, Sanity Testing, Unit Testing, Load Testing, Black Box Testing, Responsive Test