# How does a predictive model trained on social media trends perform on grocery store product sales?

Team: C

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Audience: Grocery store market researchers, supply chain managers, and executives.



# Overview: The Problem

- Social Media:
  - Food and Drinks Category 43% of User Interests
- Our Research
  - New Predictive Model
    - Versus the Traditional
  - San Francisco's Bay Area
  - Grocery Store Safeway





#### **Existing Literature**

- -Proven social media impact on consumer purchasing behavior.
- Higher predictability rate using big data driven models for prediction grocery product sales.
- -Benefits of continuously using and analyzing new data to enhance inventory management.





#### **Anticipated Impact**

- Increased profit
- Enhanced customer loyalty
- Optimized supply chain
- Fewer wasted resources lowered environmental damage

### **Research Question**

#### **Main Research Question**

Do stores that use a predictive inventory model trained on social media data have higher product sales relative to the stores that do not?



#### **Sub Questions**

- Will stores using the new model see an increase in revenue compared to before?
- How does our model perform differently for stores located in different types of demographic areas?
- Which grocery product categories benefit the most from using a social media data model?



### **Definitions**

- Social media trends
- Product Sales
- Predictive Model

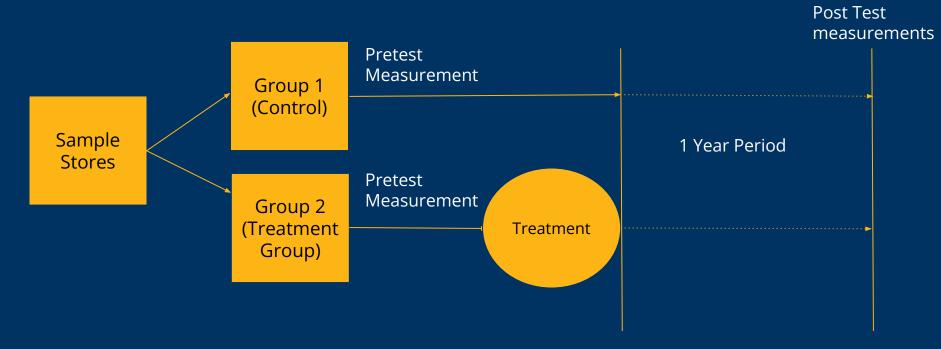


# **Study Design**



Use our model trained on social media data to predict grocery store product sales.

# Study Design





# Data

- Grocery Store Data
  - Quarterly
- Social Media Data
  - Weekly



# Sample

• Going from our sample frame to sample.

Sample Frame: All Safeway Stores in San Francisco Bay Area



Sample: Select representative samples



# **Hypotheses**

**H0**<sub>p</sub>: The mean difference in product sales between stores that use a predictive inventory model trained on social media data and stores that do not is less than 5%.

 $\mathbf{H1}_{\mathbf{p}}$ : The mean difference in product sales between stores that use a predictive inventory model trained on social media data and stores that do not is 5% or greater.

Hypotheses are tested in the post test phase of our study after gathering all data.

# **Variables**



Independent	Demographic	[Income level, Ethnicity, Education, Age]
	Geographic	[Population Density, Proximity]
	Store-Based	[Store Size, Items]
	Time	[Season, Time of Day, Day of week]
Intervention	Social Media Engagement	
Outcomes	Product Sales	

### **Statistical Methods**

 Two Sample T-Test: Is there a large enough difference in product sales between the old prediction model vs the new model?

Vs



Old Model



**New Model** 



### **Potential Risks**

- 1. Risk to non-interference
- 2. Risk to excludability
- 3. External validity risk factors
- 4. Risk to internal validity-History
- 5. Algorithmic Bias



## **Deliverables**

- Year One
- Subsequent Year
- Final Deliverable



### References:

#### Literature

- https://thebestchefawards.com/2023/07/17/the-power-of-social-media-platforms/
- https://www.sciencedirect.com/science/article/pii/S0305054821003488
- https://journals-sagepub-com.libproxy.berkeley.edu/doi/epdf/10.2501/IJMR-2014-025
- https://link-springer-com.libproxy.berkeley.edu/article/10.1023/A:1019108621684
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#### Pictures

- https://xiphcyber.com/rails/active\_storage/disk/
- https://www.google.com/search?q=old+safeway+stores&sca\_esv=8a21897d5a918d7d&sca\_upv=1&ud m=2&biw=1470&bih=798&ei=i0WtZoy0CvfGkPIP196mgAU&ved=0ahUKEwjMpZvTlteHAxV3I0QIHVevCV AQ4dUDCBE&uact=5&oq=old+safeway+stores&gs\_lp=Egxnd3Mtd2l6LXNlcnAiEm9sZCBzYWZld2F5IHN0 b3]lczIFEAAYgARI4ApQigZYnAlwAXgAkAEAmAFloAGJA6oBAzluMrgBA8gBAPgBAZgCBaACkwPCAgoQABiA BBhDGloFwglGEAAYBxgewglGEAAYCBgewglHEAAYgAQYGMICCBAAGAcYCBgemAMAiAYBkgcDMy4yoAe rAw&sclient=gws-wiz-serp#vhid=FnCJ2pdMlNydOM&vssid=mosaic
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