

# Kevin You

## Software Engineer

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### Kevin You

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### Experience

#### Qualtrics / Software Engineer II

AUGUST 2018 - PRESENT, Seattle, WA

- Migrated jobs from running on a single machine to running on-demand on a cluster with variable memory profiles
- Replicated document changes into a secondary database, with schema syncing and data consistency health checks
- Extracted call center audio files and computed ML-backed employee performance scores for agent managers
- Led multiple rounds of UI improvements to the call transcript view, including a “jump to” button and an interactive audio player
- Added user mentions (@mentions) feature in a product management tool with over 50% adoption upon release
- Participated in on-call rotation for service health and incident

#### Cisco / Software Development Intern

JUNE 2017 - AUGUST 2017, Dallas, TX

- Created a RESTful API for an internal form submission app

#### Cvent / Software Engineering Intern

MAY 2016 - AUGUST 2016, Austin, TX

- Wrote unit tests and documentation for a legacy codebase, which caught a production bug involving date calculations

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### Skills

TypeScript, React, Express, NodeJS, MongoDB, Docker, TypeScript, Javascript, Python, Java, Unix, Linux, Git, Jira

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### Education

#### University of Texas at Austin / B.S. in Computer Science

AUGUST 2014 - MAY 2018, 4.0 Overall GPA

I also earned a B.A. in Linguistics at the same time.