# KEVIN YOU

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#### **OBJECTIVE**

Software Engineer with 4+ years of experience in full-stack development in React, NodeJS, and AWS, seeking full-time Software Engineering roles.

#### **EDUCATION**

**B.S.** in Computer Science, University of Texas at Austin I also earned a **B.A.** in Linguistics at the same time

August 2014 - May 2018

GPA: 4.0

#### TECHNICAL SKILLS

Languages Javascript, Typescript, Java, Python

Frontend React, Redux, Vue

Backend MongoDB, DynamoDB, RabbitMQ, PostgreSQL

Tools Git, Linux, Unix, Docker, Kubernetes, Vault, Nomad, Jenkins

#### **EXPERIENCE**

## Senior Software Engineer

August 2018 - Present

Qualtrics

Remote - formerly Seattle, WA

- Migrated statistical models from running on a single machine to running on-demand on a cluster with variable memory profiles
- Set up MongoDB document change replication into an analytics database, with schema syncing and data consistency health checks
- Extracted call center audio files and computed ML-backed employee performance scores for agent managers
- Led multiple rounds of UI improvements to the call transcript view, including a "jump to" button and an interactive audio player
- $\bullet$  Added user mentions (@mentions) feature in a product management tool with over 50% adoption within first month of release
- Created a process for documenting time spent on on-call tasks to identify the easiest tasks that would free up the most churn time
- Onboarded onto the developer tools and cloud infrastructure of a newly acquired company (f.k.a. Clarabridge) to build microservices that could connect products across clouds
- Led a team of 4 SDEs on building a new data pipeline architecture and drafted the high-level design

#### Software Development Intern

June 2017 - August 2017

Cisco

Dallas, TX

• Created a RESTful API and CLI for an internal form submission app

### Software Engineering Intern

May 2016 - August 2016

Cvent

Austin, TX

• Wrote unit tests for a legacy codebase, which caught a production bug involving date calculations