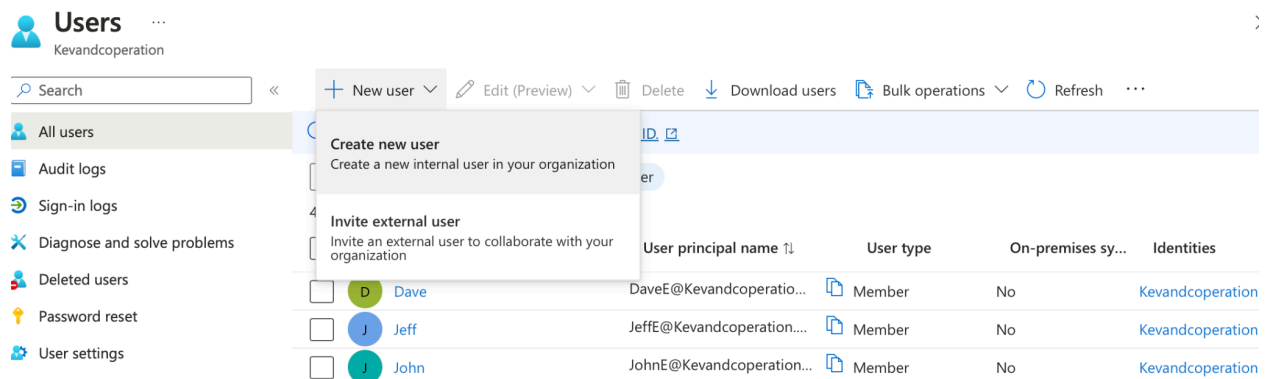





Imagine you have recently joined a large organization as an Azure security engineer. You have been assigned the responsibility for the following:

- The organization has created a new department called DevSupport. Three new employees, John, Dave, and Jeff, have joined as part of the new department. You are responsible for creating user accounts for these employees on Azure Active Directory (Azure AD.) You should also create a group for the department and assign the users to the new group.
- The organization's employees regularly call the support team to reset their passwords. This adds to the workload of support teams and delays employees in their duties. You are responsible for enabling self-service password reset so that users of the organization can self-authenticate with Azure AD to reset their own passwords.
- The organization has decided to enhance the security of its systems and data. You have been assigned to enable and configure multi factor authentication for the new employees to facilitate this.

1. Create 3 users, named John, Jeff and Dave



The screenshot shows the Azure AD Users page for the organization 'Kevandcoperation'. The 'All users' tab is selected, and a search bar is at the top. A dropdown menu is open, showing options to 'Create new user' (internal) or 'Invite external user'. Below the menu, a table lists three newly created users: Dave, Jeff, and John. Each user is a Member, has no on-premises identities, and their identity is 'Kevandcoperation'.

	User principal name ↑↓	User type	On-premises sy...	Identities
<input type="checkbox"/>  Dave	DaveE@Kevandcoperatio...	Member	No	Kevandcoperation
<input type="checkbox"/>  Jeff	JeffE@Kevandcoperation....	Member	No	Kevandcoperation
<input type="checkbox"/>  John	JohnE@Kevandcoperation...	Member	No	Kevandcoperation

2. Add the three users into a group named DevSupport

Overview

Basic information



Membership type	Assigned	Total direct members	3
Source	Cloud	User(s)	3
Type	Security	Group(s)	0
Object ID	5a1a57b7-c609-4f25-ba98-ff40ffc43a24	Device(s)	0
Created on	4/20/2025, 4:38 PM	Other(s)	0

3. Turn on self password reset for the members of the groups

Password reset | Administrator Policy

Kevandcooperation

Diagnose and solve problems

Manage

Properties

Authentication methods

Registration

Notifications

<<

Is self-service password reset enabled?
Yes

Number of methods required to reset:
1

Methods available to administrators:

Email
Mobile phone (SMS only)
Mobile app code

Password reset | Properties

Kevandcooperation

<<

Save Discard

Diagnose and solve problems

Manage

Properties

Authentication methods

Registration

Self service password reset enabled

None **Selected** All

Select group

DevSupport

4. Sign in with a User and reset password

Update your password

You need to update your password because this is the first time you are signing in, or because your password has expired.

.....

- › Passwords can't contain your user ID, and need to be at least 8 characters long, with at least 3 of the following: uppercase letters, lowercase letters, numbers, and symbols. [View details](#)

.....

.....

Sign in

Enter password

Your account or password is incorrect. If you don't remember your password, [reset it now](#).

Password

[Forgot my password](#)

Sign in

Microsoft

Get back into your account

We're sorry

You can't reset your own password because you haven't registered for password reset.

If you can't sign in, you must [contact your administrator](#) to reset your password for you.

After you can sign in again, [register for self-service password reset](#), to make sure that you're able to reset your own password in the future.

Hide additional details

SSPR_0014: You haven't registered the necessary security information to perform password reset. If you're an administrator, you can get more information from the [B successfully roll out password reset](#) articles. If you're not an administrator, you can provide this information when you contact your administrator.

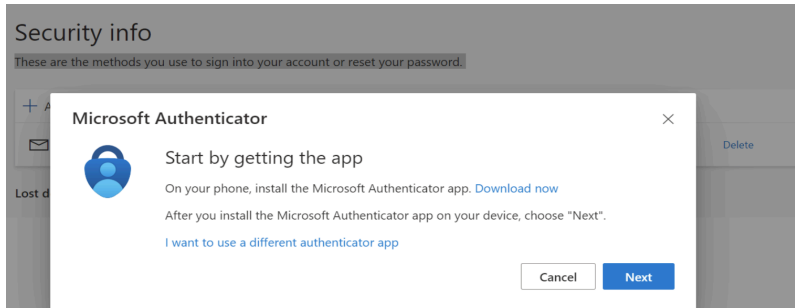
Microsoft

Get back into your account

Your admin has been notified

Only your admin can reset your password. To assist you, we've sent an email to your admin requesting a password reset.

Note that this request could take some time to complete, depending on your organization's support policies. Contact your admin or helpdesk for any further assistance.



Microsoft

Get back into your account

✓ Your password has been reset

To sign in with your new password, [click here](#).

5. Enable MFA for all the users

Per-user multifactor authentication ...

[Bulk update](#) | [Got feedback?](#)

Users | Service settings

Use multifactor authentication (MFA) to protect your users and data. Our recommended approach to enforce MFA is to use adaptive Conditional Access policies.

Before you begin, take a look at the [multifactor authentication deployment guide](#). [🔗](#)

✓ Enable MFA ⚪ Disable MFA 🛡 Enforce MFA ⚙ User MFA settings

 Status : All View : Sign-in allowed users 🔗 Reset filters

<input type="checkbox"/>	Name ↕	UPN	Status
<input type="checkbox"/>	Dave	DaveE@Kevandcoperation.onmicrosoft.com	enabled
<input type="checkbox"/>	Jeff	JeffE@Kevandcoperation.onmicrosoft.com	enabled
<input type="checkbox"/>	John	JohnE@Kevandcoperation.onmicrosoft.com	enabled