

Kevin Baumgartner

Full Stack Software Developer

+1 905 699 1260 • kevjbaumwork@gmail.com

Experience

Kinectrics – IT Technician

Sept. 2021 – Dec. 2021

- Engaged in a hybrid work environment, providing effective technical support for all corporate branches.
- Actively used ticketing systems and remote access software to reduce end-user incident resolution time.

Ontario Ministry of Government and Consumer Services – IT Field Services Technician

Aug. 2020 – Dec. 2020

- Worked remotely to support all Ontario Government ministries, carrying out large scale incident documentation and resolution.
- Quickly adapted to proprietary solutions while applying extensive knowledge of industry level applications to manage configuration item maintenance, software distribution, and rollouts.

Samuel, Son & Co. – IT Infrastructure & Client Services Technician

Aug. 2017 – Sept. 2018

- Provided hybrid technical support to corporate offices and manufacturing plants across North America.
- Used industry standard Windows system management software such as Microsoft system configuration manager, active directory, and sysinternals to increase the efficacy of asset management solutions.

Appleby College – IT Helpdesk Representative

Jan. 2017 – May 2017

- Delivered helpful and professional on-site technical support for students and staff of all levels.
- Handled equipment maintenance, setup, and organization by using ticketing solutions.
- Carried out one-on-one deployment and employee training.

Education

Sheridan College

Class of 2021

Honours Bachelor of Applied Information Sciences (Information Systems Security - ISS)

Sheridan College

Class of 2018

Software Development and Network Engineering (SDNE) Advanced Diploma

Skills

Tech Stack

- Web (HTML, CSS, JavaScript), and MERN stack (MongoDB, Express, React, Node) development
- Coding, testing, and debugging software applications
- Database management, reporting, and view generation (MySQL, MongoDB)
- Conscious of application accessibility and security best practices
- Firm understanding of data structures and computational algorithms
- Familiar with network infrastructure, security, and traffic analysis
- Strong sense of logical problem solving and troubleshooting

Soft Skills

- Strong communication and interpersonal skills
- Effective independent worker and team player
- Punctual, responsible, and hardworking
- Thorough, resourceful, and perseverant

Awards

- Software Development & Network Engineering Capstone 2018 Finalist
- Certificate of Cooperative Education Experience for SDNE 2018 at Sheridan College