**Kevin Baumgartner**

**Full Stack Developer**  
kevjbaumwork@gmail.com

**Experience**

**Kinectrics – IT Technician** Sept. 2021 – Dec. 2021

* Engaged in a hybrid work environment, providing effective technical support for all corporate branches.
* Actively used ticketing systems and remote access software to reduce end-user incident resolution time.

**Ontario Ministry of Government and Consumer Services – IT Field Services Technician** Aug. 2020 – Dec. 2020

* Worked remotely to support all Ontario Government ministries, carrying out large scale incident documentation and resolution.
* Quickly adapted to proprietary solutions while applying extensive knowledge of industry level applications to manage configuration item maintenance, software distribution, and rollouts.

**Samuel, Son & Co.** – **IT Infrastructure & Client Services Technician** Aug. 2017 – Sept. 2018

* Provided hybrid technical support to corporate offices and manufacturing plants across North America.
* Used industry standard Windows system management software such as Microsoft system configuration manager, active directory, and sysinternals to increase the efficacy of asset management solutions.

**Appleby College** – **IT Helpdesk Representative** Jan. 2017 – May 2017

* Delivered helpful and professional on-site technical support for students and staff of all levels.
* Handled equipment maintenance, setup, and organization by using ticketing solutions.
* Carried out one-on-one deployment and employee training.

**Education**

**Sheridan College** Class of 2021Honours Bachelor of Applied Information Sciences (Information Systems Security - ISS)

**Sheridan College** Class of 2018  
Software Development and Network Engineering (SDNE) Advanced Diploma

**Skills**

**Tech Stack**

* Web (HTML, CSS, JavaScript), and MERN stack (MongoDB, Express, React, Node) development
* Coding, testing, and debugging software applications
* Database management, reporting, and view generation (MySQL, MongoDB)
* Conscious of application accessibility and security best practices
* Firm understanding of data structures and computational algorithms
* Familiar with network infrastructure, security, and traffic analysis
* Strong sense of logical problem solving and troubleshooting

**Soft Skills**

* Strong communication and interpersonal skills
* Punctual, responsible, and hardworking
* Effective independent worker and team player
* Thorough, resourceful, and perseverant

**Awards**

* Software Development & Network Engineering Capstone 2018 Finalist
* Certificate of Cooperative Education Experience for SDNE 2018 at Sheridan College