

Kevin Mok

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SKILLS

Languages: Typescript, JavaScript, Python, C#, SQL, HTML, CSS, Rust

Technologies: React, Svelte, Next.js, Remix, Tailwind, Express, Drizzle, Prisma, Git, Kafka, OpenSearch, Docker, Supabase, StoryBook, Webpack, Vite, Jenkins, Bazel, Airflow, Postgres, Mongo, LLM, gRPC, Web3, Blockchain

WORK EXPERIENCE

Moveworks

Austin, TX

Software Engineer

December 2023 - Present

Senior Customer Success Engineer

March 2023 - December 2023

Customer Success Engineer

May 2022 - March 2023

- Led the successful enterprise migration of internal proto fields for the customer-facing platform, achieving 100% metric parity across different proto fields.
- Developed an AI-powered workflow generator React app with prompt engineering, gRPC endpoints, and chat logic. Enabled customers to create workflows intuitively through a LLM chat interface with AI suggestions, resulting in increase in user engagement.
- Spearheaded developing and implementing advanced tooling solutions using SuperBlocks, React, and Python for the CSE and support teams by creating centralized CLI tools and web apps, doubling process efficiency and significantly reducing turnaround time for customer requests by 900%.
- Directed cross-functional initiatives to shape product roadmaps and steer engineering migrations, positively affecting over 100 organizations with strategic improvements. Actively mentored and upskilled numerous colleagues, fostering a culture of continuous learning and professional growth within the team.

K3DES LLC

Remote

Software Engineer

October 2021 - March 2022

- Developed secure JavaScript web application with Svelte framework, enhancing productivity through an integrated task/project tracking and collaboration.

Rules-Based Medicine a Q2 Solutions Company

Austin, TX

Software Engineer I

June 2019 - October 2021

- Led development of mission-critical lab workflow applications and databases using .NET, C#, and SQL. Optimized robotics automation through engineering scripts and custom CLI tools.
- Orchestrated redesigning 20-year-old legacy systems for 64-bit migration, phasing out Win7 and achieving approximately \$20,000 in support cost savings.
- Built asynchronous web services and customized CLI tools that slashed manual processes and enhanced clinical data analysis.

EDUCATION

Georgia Institute of Technology

Atlanta, GA

M.S. in Computer Science - Interactive Intelligence

Current

Texas State University

San Marcos, TX

B.S. in Electrical Engineering

Graduation Date: May 2019

Austin Community College

Austin, TX

A.S. in Computer Science

Graduation Date: May 2016

Project Work

- **EFNF:** Built scalable micro-services to streamline user experiences, including an on-demand web scraping service. Integrated a Discord bot, enabling users to access these services seamlessly across multiple private servers
- **Rooniverse:** Developed a web platform with Solana blockchain integration for NFT staking, looting, and questing. Created a Discord bot with custom commands, enabling users to access essential data without logging into the web portal.