

Patient Requirements

- Register
- Login
- Search Doctor
- View Doctor Profile
- Book Appointment – Check Doctor Availability
- Confirm Appointment
- View My Appointments
- Reschedule Appointment
- Cancel Appointment
- Receive Notifications (SMS/Email) — *usually system-initiated*

Doctor Requirements

- Login
- Update Availability (add/modify working hours, block time)
- View Schedule / Appointments
- Accept/Decline Appointment Request
- Receive Notifications (SMS/Email) — *usually system-initiated*

Admin Requirements

- Login
- Manage Users (Add/Deactivate)
- Update User Info
- Reset Password
- View Reports

Notification System

- Send Notifications