KEVINATH A/L SRI NANDA

Contact Info

Address: Taman Kasturi Fasa (2) Batu 11, Cheras, Balakong, 43200, Selangor

Mobile No.: +6011-11236610

Email: kevvespa@gmail.com

Professional Summary

I'm a highly motivated Software Engineering graduate with hands-on experience in software development, testing, and debugging. Looking to leverage my skills in the Software Development Life Cycle (SDLC), coding, and testing to contribute to the development of innovative and efficient software applications in a dynamic tech environment. And is willing to learn and contribute to expand and better oneself to be a better worker.

Educational Background

Bachelor's Degree in Software Engineering (IT Tech)
Asia Pacific University (Feb 2021 – May 2024)
Grade: 3.11 CGPA

Bachelor's Degree in Science (Software Engineering)
De Montfort University (UK) (Nov 2019 – May 2024)
Grade: 3.11 CGPA

Work Experience

U Mobile Sdn Bhd
Customer Service Executive (Aug 2024 – Jan 2025)

- Provided customer support by addressing inquiries and troubleshooting issues via various communication channels.
- Worked in a client-facing role, assisting with service-related queries while maintaining customer satisfaction.
- Collaborated with internal teams to document service requests and follow up on customer feedback, helping improve operational processes.

Nexible Solutions Sdn Bhd
Intern – AI Software Testing Assistant
Duration: 9th Jan 2023 – 28th July 2023

- Contributed to the **Software Development Life Cycle (SDLC)** by supporting the testing process, identifying and logging bugs, and conducting comprehensive feature testing to ensure software quality.
- **Collaborated** with developers to implement bug fixes and ensure that the software met functionality and performance requirements.
- Utilized **testing techniques** to identify issues in AI-based software (including chatbots), assisting with debugging and optimization, which directly contributed to the successful deployment of projects.
- Assisted in maintaining **clear documentation** for software applications, including test results and bug reports.

JustSimple (M) Sdn Bhd
Front-End Developer/SEO Specialist (Internship/Part-Time)
Duration: Sept 2020 – March 2021

- Applied **coding and implementation** skills to make updates and modifications to front-end designs and functionality.
- Worked on improving website performance, implementing **SEO best practices**, and ensuring that the site adhered to **coding standards**.
- Created and maintained documentation for web changes, ensuring proper version control and consistency in the development process.

Brix and Vinze (M) Sdn Bhd
Tele caller (Part-Time) (2015 – 2016)

- Communicated with various organizations, collected data related to debts, and documented important information such as **company names, debt amounts, and contact details**.
- Supported the administrative team by keeping accurate records, assisting with followups, and organizing data for review.

Technical Skills

- **Software Development Life Cycle (SDLC)**: Experience in all stages of SDLC, including gathering requirements, design, testing, deployment, and maintenance.
- **Programming Languages**: Proficient in **Python**, **Java**, **JavaScript**, HTML, CSS
- **PHP, React, Kotlin** and **more** on both front-end and back-end development.
- **Testing and Debugging**: Strong experience in identifying and logging bugs, conducting feature testing, and ensuring the functionality of applications.
- **Documentation**: Skilled in preparing technical documentation, including user manuals, tutorial preparation, and code documentation.
- **Communication**: Experienced in documenting and conveying information in both technical and customer-facing roles.

Awards and Certifications

- **Certificate of Participation** – *APU QR IT SEEK COMPETITION 2018*
- **Certificate of Participation** – *APU Sports Carnival 2018* • **Testimonial for Beach Cleaning Activity in Port Dickson** • **Make It Right Movement** – *Part-time Volunteer* • **Certificate of Participation** – *APU SRN XPLORACE EVENT 2022*

Salary Expectation

My salary expectation for my job range and experience is **MYR 3,000 and above** (negotiable).

References

- **Mr. Hamzah Bin Moh Kharir**
  University Lecturer, Asia Pacific University
  Tel: +603-8996 1000 (5805)
  Email: hamzah@apiit.edu.my

- **Miss. Salasiah Binti Sulaiman** Program
  Leader, Asia Pacific University
  Tel: +603-8996 1000 (Ext. 5440)
  Email: salasiah@apiit.edu.my