

## ABOUT

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## EDUCATION

**Boston University** - Boston, MA - January 2010

+ B.A: Economics, Business Administration

## SKILLS AND LANGUAGES

+ Rails, JavaScript, ReactJS, SQL, ActiveRecord, HTML/CSS, jQuery, JSX, Redux

## TECHNICAL EXPERIENCE

**DevveD** - *SaaS Rails app that connects developers to other developers*

+ Integration with Stripe online payments in order to charge members monthly subscription

+ Bootstrap for front-end design, Devise library implemented for user authentication and Paperclip for image upload

**MetaMarks** - *Easier way to organize and add value to bookmarks*

+ Designed database schema and configured ActiveRecord associations

+ Used Materialize and CSS for the front-end design

+ Custom "Remember Me" function utilizing ActionDispatch cookies object

+ Utilized a text analyzer tool and Nokogiri to scrape website to generate tags for user

**Curate-It** - *Create your own museum with pieces of your choosing*

+ Developed client side application using React-Redux and utilized Rails to build API

+ Fetched data from Harvard Museum API using the axios library

+ Used Object-Oriented SCSS for the front-end design

+ Implemented Ruby gems; JSON web token for secure client side authorization, CORS for communication between client and server across domains, Active Model Serializers for custom JSON rendering

## EMPLOYMENT HISTORY

<b>Adecco</b> Melville, New York	<b>Accumedic</b> Great Neck, New York	<b>Premium Technology</b> New York, New York	<b>Polaris</b> New York, New York
<b>Business Analyst</b> Jun 2015 - Oct 2016	<b>Help Desk Manager</b> Jun 2013 - Jun 2015	<b>Client Support/Analyst</b> Oct 2012 - Jun 2013	<b>Production Assistant</b> Oct 2010 - Jul 2012
+ Responsible for research and documentation of requirements; worked directly with developers and users to provide solutions for business needs.	+ Experienced in practice management and electronic health record systems and implementation.	+ Direct contact for customers; provided first, second, and third tier support on inquiries and issues with application.	+ Bridge between US-based clients and Asia-based internal production team.
+ Provided production support including, but not limited to; data cleanup, data extraction, XML troubleshooting.	+ Troubleshoot EDI files generated and received by system.	+ Performed system integration testing and business acceptance testing of new releases before deployment to production .	+ Communicated with suppliers for purchase of raw materials.
	+ Investigated and analyzed issues with application brought forward by clients and quality assurance.	+ Drafted user guides for customers and internal use.	+ Generated daily reports on price variances.
			+ Coordinated delivery of outgoing and incoming goods.