

USC Textbook Distribution Problem Statement

Author: Abigail Holdcraft

Problem Statement:

USC's needs to improve its textbook distribution system. Depending on multiple factors, some students are experiencing issues with gaining proper access to the necessary textbooks.

Who is experiencing the problem?

Any undergraduate or graduate student requiring access to textbooks for their courses.

What is the problem?

High prices and limited availability of books leaves many students without proper access to textbooks.

Where does the problem present itself?

Some majors, such as biology, chemistry, or math, require more textbooks than others. Students in these majors especially need support with finding textbooks.

Why does it matter?

Students who cannot properly access textbooks will turn to illegal methods to access textbooks – such as pirating – or else face an unfair disadvantage in their classes. Leaving students with this dilemma negatively impacts the university's reputation.