



LIFETIME BUYER PROTECTION PLAN CONTRACT

LIFETIME \$35 VOUCHERS:

This benefit provides you a \$35 discount on parts, service, and any other purchase from a Fitzgerald Auto Mall Service Department once every ninety (90) days for the usable life of the vehicle linked to your Fitzgerald Benefit Card. The discount does not accumulate and is limited to \$35 each visit to the Service Department.

LOANER CAR FOR LIFE:

This benefit provides you with a Loaner Car when you bring your vehicle to a Fitzgerald Auto Mall Service Department for repair, service, or maintenance. This offer is subject to the Fitzgerald Loaner Car Program Agreement and Loaner Car Use Agreement.

GUARANTEED BEST PRICE ON TIRES:

This benefit provides a guarantee that you will receive the lowest price for tires. This offer guarantees that Fitzgerald Auto Mall will charge you less than or equal to the lowest advertised price for the identical tires for your vehicle. The lowest advertised price means the lowest price advertised by a competitor before purchasing, mounting and using the tires.

PREVENTIVE MAINTENANCE INSPECTIONS:

This benefit provides a twenty-three (23) point inspection of your vehicle every time you bring it to a Fitzgerald Auto Mall for service. For details of the items inspected, please inquire with your service advisor.

CHECK ENGINE LIGHT DIAGNOSIS:

This benefit provides a no charge 1/2 hour of labor to scan your vehicle's computer system for fault codes, to inspect the vehicle, and to identify the cause of the fault. Additional time required to identify the cause of the fault will be charged at our normal hourly rate. The parts and labor required to repair your vehicle are not included in this offer.

10% ACCESSORY DISCOUNT:

This benefit provides you with a 10% discount on all accessory items you purchase for your vehicle. Accessory items are any part not included with the original equipment of the vehicle by the manufacturer.

COOLING SYSTEM PRESSURE TEST:

This benefit provides you with a no charge cooling system pressure test annually or when you are experiencing abnormal cooling system performance. The parts and labor required to repair your vehicle are not included in this offer.

AC & HEATING INSPECTION:

This benefit provides you with a no charge bi-annual air conditioning system inspection. This visual inspection will cover belts, hoses, and other parts that are visible to the technician. The parts and labor required to repair your vehicle are not included in this offer.

TOWING DISCOUNT:

This benefit provides you with discounted towing for your vehicle should it become inoperable or disabled. You must tow your vehicle to a Fitzgerald Auto Mall to receive this discount. We will pay the first \$100 of the towing charges when you decide to have us repair the vehicle. We will not pay for towing for your convenience.

BODY REPAIR DISCOUNT:

This benefit provides you with a 10% discount limited to the lesser of \$100 or the amount of your insurance deductible for parts and labor purchased from a Fitzgerald Auto Mall Body Shop.

ELECTRICAL SYSTEM CHECK:

This benefit provides you with a no charge annual electrical system inspection. The parts and labor required to repair your vehicle are not included in this offer.

NEW OR USED CAR DISCOUNT:

This benefit provides you a \$50 discount on any new or used vehicle purchased from Fitzgerald Auto Mall.

FRIENDS AND FAMILY DISCOUNT:

This benefit provides your friends and family a \$50 discount on any new or used vehicle purchased from Fitzgerald Auto Mall by them. To receive this discount the customer must provide your telephone number to verify that your Fitzgerald Benefit Card is active and in good standing.

GENERAL TERMS AND CONDITIONS:

The Buyer Protection Plan only applies to the vehicle linked to your Fitzgerald Benefit Card and is transferable to a subsequent owner but not to another vehicle. You must give Fitzgerald Auto Mall notice of the transfer before requesting benefits under the Buyer Protection Plan.

You must present your Fitzgerald Benefit Card to the service advisor before work begins to receive this any benefits.

All vehicle services and parts must be purchased from Fitzgerald Auto Mall. Parts purchases to be eligible for these discounts must be installed by a Fitzgerald Auto Mall Service Department. Accessory part purchases do not have to be installed by a Fitzgerald Auto Mall Service Department.

The benefits of the Buyer Protection Plan are not available in conjunction with any other advertised special offer or the original equipment manufacturer limited warranty.

Your benefits under the Buyer Protection Plan terminate: (1) if the location where you purchased your vehicle, for any reason, stops selling and servicing new vehicles; (2) if the location where you purchased your vehicle is sold and the buyer elects not to continue the Fitzgerald Buyer Protection Plan; or (3) if you violate the terms and conditions of this agreement.

The Buyer Protection Plan does not provide all maintenance required or recommended by the manufacturer to keep the manufacturer limited warranty effective. It is your responsibility to review the owner's manual for the schedule of recommended maintenance. Our service advisors will be happy to review these requirements with you and answer any questions you may have.

Fitzgerald Auto Mall reserves the right to discontinue or change the Buyer Protection Plan.

F1008 rev 08/01/10