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**1 Add Note=>Alter Note=>Basic Search =>Consult TechKnowTeam => Cancel Consultation**

**3 See Consultation Result => Feedback to a Case**

**5 See Consultation Result => Feedback to a Case**

* **Expert**

**2 Answer Assignment=>Post Assignment=>Post Discussion Content**

**=>Vote Others’ Posts**

* **Facilitator**

**4 Answer Assignment=>Post Assignment=>Post Discussion Content=>**

**Classify the Posts=>Consolidate a Discussion**