



LinkedIn  LEARNING

Certificate of Completion

Congratulations, Pauline Ferraro

Working with Difficult People

Course completed on Sep 29, 2021 at 03:44PM UTC

By continuing to learn, you have expanded your perspective, sharpened your skills, and made yourself even more in demand.

A handwritten signature in black ink that reads "Dan Bodnity".

Head of Content Strategy, Learning

LinkedIn Learning
1000 W Maude Ave
Sunnyvale, CA 94085



The PMI Registered Education Provider logo is a registered mark of the Project Management Institute, Inc.

Program: PMI® Registered Education Provider | Provider ID: #4101

Certificate No: Ae_UWpsqBok8CG5_ehBtblueW_zs

PDUs/ContactHours: 1.75 | Activity #: 4101T000J5