Kingsley Joshua Fernandes

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SUMMARY

Experienced software developer specializing in Salesforce development with 2 years of industry experience. Utilized Salesforce technologies to design and implement scalable solutions, resulting in a 20% increase in operational efficiency and a 15% improvement in customer satisfaction. Proficient in Apex, JavaScript, Java, and Python. Collaborated with cross-functional teams to streamline development processes, reducing time-to-market by 30%. Recognized for consistently delivering high-quality results, achieving a 95% defect-free software delivery rate.

SKILLS

- Salesforce Lightning
- Salesforce Developer/Administrator
- Apex Triggers
- Flows
- Lightning Web Components
- Java
- Agile methodology
- Knowledge of JavaScript

EXPERIENCE

September 2021 - Current
Senior Software Engineer Capgemini | Pune, India

- Led successful planning, development, and management of diverse business requirements.
- Maintained comprehensive documentation, improving team efficiency by 30%.
- Updated Jira boards, ensuring accurate tracking of user stories.
- Deployed code to QA environments, reducing deployment time by 25%.
- Tracked and documented stories moved to production during releases, minimizing issues by 20%.
- Provided reliable support during releases, achieving a 98% customer satisfaction rate.
- Conducted impactful impact analysis during Salesforce releases, reducing production issues by 30%.
- Completed 3 successful Proof of Concepts (POCs), driving innovation and efficiency.

EDUCATION

2021
Bachelor of Engineering | Electronic and Telecommunication
Don Bosco College of Engineering, Margao, Goa

- Student member of IEEE.
- Chairman of ETC Students Council.

CERTIFICATIONS

- Salesforce Certified Platform Developer 1, July 7th, 2023
- Salesforce Associate Certification, April 29th, 2023.
- Certified Cloud Associate Engineer by Google.
- Presented a Paper Titled "Design and Implementation of Library Management Robotic System" at the IEEE Bombay Section Signature Conference (IBSSC) on 18-20 November 2021.

LANGUAGES

Konkani: First Language

English: C1
Advanced

Hindi: B1
Intermediate