

PERSONAL INFORMATION

Name: Fan King Chuen (樊景泉)
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EDUCATION AND ACADEMIC QUALIFICATIONS

2022-2023	Seneca College Diploma in Computer Programming
2012-2014	Hong Kong Polytechnic University, School of Professional Education and Executive Development Bachelor of Arts (Honors) in Travel Industry Management
2010-2012	Hong Kong Community College Associate in Business (Tourism and Recreation Management)
2010, 2011	Hong Kong Advanced Level Examination (2010, 2011)
2003-2010	Aberdeen Baptist Lui Ming Choi College (Form 1- Form 7) Hong Kong Certificate of Education Examination (2008, 2009)

EMPLOYMENT HISTORY

2016-2021	Supervisor, Fare Management, Hong Kong Airlines Limited <ul style="list-style-type: none">- Perform data filing (published/private/key account fares) into ATPCO system- Laying down the optional services (fuel, chargeable seats, and prepaid baggage)- Quality inspection for both pre-distributed, distributed data and outsourcing filling team; errors/bugs fixing in ATPCO, problem-solving tasks- R&D work on fare system (e.g. SITA NGAI), combination, travel agencies' redistribution for Hong Kong Airlines- Daily working record maintenance and accuracy statistics, providing a suggestion for all teams- Set up a complete fare system structure, filling process standard, and workflow to ensure a smooth operation on market changes.- Work closely with ATPCO and SITA for opportunities on improving fare filing efficiency for Hong Kong Airlines.- Business training for new employees- Attend ATPCO/fare system meeting
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LANGUAGES AND SKILLS

- Good command of spoken Chinese, Fair command of spoken English, Putonghua
- Proficient PC knowledge of MS Word, Excel, and PowerPoint
- English typing speed 25-30 w.p.m
- Chinese Word typing speed 20 w.p.m (速成)