

# **Kenneth A. Ferguson**

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## ***Educator ∞Mentor ∞Coach***

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*Polished and professional representative offering the following:*

- Six plus years of experience providing customer support and assistance in the Guilford County and UNC school systems.
- An unwavering commitment to educating students with the ability to build productive relationships, resolve complex issues and win student loyalty.
- Strategic-relationship/partnership-building skills -- listen attentively, solve problems creatively, development of unique lesson plans and use tact and diplomacy to find common ground and achieve win-win outcomes.
- Proven ability to effectively utilize educational skills to implement policies and procedures, as well as ability to work collaboratively in team oriented environments.

## ***PROFESSIONAL DEVELOPMENT***

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| • MS Office (Excel, Word, PowerPoint, Outlook) | • Data Entry                            |
| • Complaint Handling                           | • Sales/Telephone Call Center           |
| • Behavioral Management                        | • Customer Service                      |
| • Diversity in K-12 Classrooms                 | • Literacy in K-12 Classrooms           |
| • Health Safety and Liability                  | • Understanding Human Motor Development |

## ***PROFESSIONAL EXPERIENCE***

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### **Guilford County Schools**

#### **Health and Physical Education Teacher (Dudley High School)**

**Greensboro, NC**

**06/2016- 02/2021**

- Communicate effectively with students, teachers, families and school board.
- Assess and facilitate the strengths and needs of the whole learner: physically, socially and emotionally, and intellectually/academically;
- Stay current with state and local standards for physical education curriculum, fitness, and nutrition expectations.
- Provides maximum participation for all students; differentiates as needed to ensure all students experience success.

### **Guilford County Schools**

#### **Remedial Teacher (Structured Day)**

**Greensboro, NC**

**08/2012- 06/2016**

- Established and maintained positive relationships with students, parents, and colleagues, fostering an environment of open communication and support.

- Ensured classroom setting is conducive to a quality-learning environment and address disruptive issues in a concise and professional manner by following established procedures.
- Provides a continuum of prevention, intervention and treatment services for children and youth and their families who are at-risk, in crisis or who have emotional or behavioral problems.
- Focus on improving the communication, information-processing, problem-solving, and critical-thinking skills.

**Guilford County Schools**  
**Teacher Assistant in Behavioral Classroom Setting**

**Greensboro, NC**  
**08/2005 – 10/2011**

- Worked as part of an interdisciplinary team to provide educational services to students who exhibit a variety of emotional and behavioral learning disabilities that impede their ability to function within a less restrictive classroom setting.
- Responsible for helping set curriculum plans and implementation procedures for teachers.
- Develop and implemented behavior management techniques to assist teachers with disruptive students.
- Assist students in improving academic and behavioral achievement by meeting with them on a regular basis to clarify learning problems and improve behavioral skills.
- Continuously strengthened professional and personal development by attending seminars and workshops for additional training.
- Served as Head 9<sup>th</sup> Grade Basketball Coach and Assistant Varsity Basketball Coach.

**Ragsdale YMCA**  
**Sports Director Assistant**

**Greensboro, NC**  
**10/2004 – 02/2005**

- Assisted and was responsible for instructing and supervising youth sports teams
- Became the lead go-to person on process and procedures related to the YMCA Youth Sport Leagues.
- Oversaw and managed the gym facility during the day
- Develop innovative ways to conduct fundraisers for YMCA Youth Sports Leagues
- Increased participation in Youth Leagues by over 10% using additional staff to recruit new players.

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***EDUCATION***

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**North Carolina A&T State University**  
**B.S., Fitness and Wellness Management**  
**Concentration in Business Administration**

**Greensboro, NC**  
**1999-2004**

**North Carolina A&T State University**  
**Master of Arts in Teaching, Health and Physical Education (k-12)**

**Greensboro, NC**  
**2010-2012**