

Certificate of Attendance
Red Hat, Inc.

Kevin M. Flanagan

The person named above has attended and completed
the technical training course named below:

RH133 - Red Hat Linux System Administration

Red Hat Enterprise Linux 5

March 23, 2009 - March 27, 2009



redhat.

Certificate of Completion

WorkshopPLUS

This certificate is awarded to:

Kevin Flanagan

for completing this course:

**Windows Automation & Administration Using Windows
PowerShell**

Wilson, NC

May 15, 2009

Delivery Location

Date

D. R. Burke
WorkshopPLUS Accredited Trainer

Microsoft | Services

LogLogic, Inc.

Hereby Certifies that

Kevin Flanagan

Has successfully completed all LogLogic analyst program requirements and is hereby certified as a

Certified LMI Analyst



Kyle X. Hourihan
Manager, Training Services

 logLogic™
Certified
Analyst

Date: October 17, 2006
Certificate number CLA00025

QUALYS GUARD®

CERTIFIED SPECIALIST



QUALYS GUARD®
CERTIFIED SPECIALIST

Kevin Flannagan

BB&T

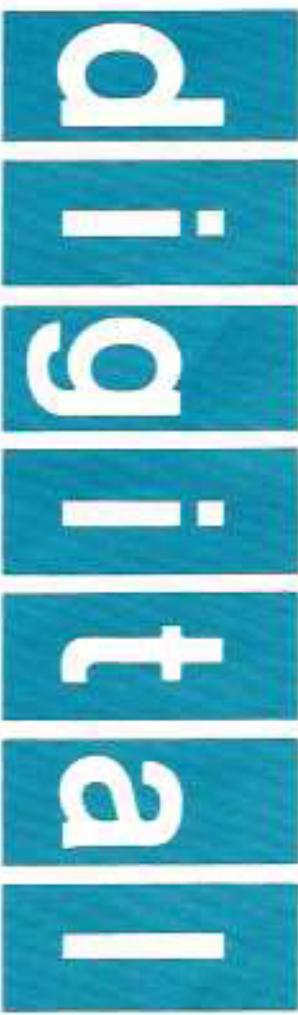
This document certifies that Kevin Flannagan has completed the "QualysGuard Training and Certification Program – Best Operating Practices for Vulnerability Management and Policy Compliance" and passed the certification exam as of 31 December 2006.

QualysGuard Certified Specialists can deploy, operate and monitor QualysGuard version 4.5 to implement and manage global vulnerability management and policy compliance systems.

H~+TM~K

Grant McCormick
CIO and Vice President of
Customer Advocacy

No 00810



DIGITAL EQUIPMENT CORPORATION

Presents this Certificate to

KEVIN FLANNAGAN

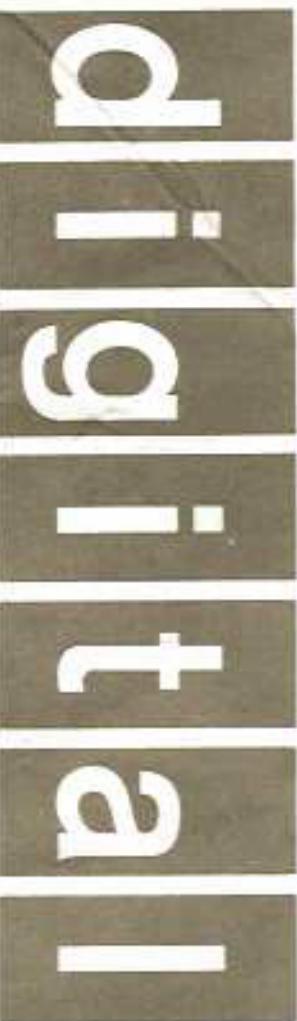
for successfully completing a course of instruction in

ULTRIX-32 SYSTEM MANAGEMENT

this 13th day of october 19 89

stack ok

*Digital
P/C*



DIGITAL EQUIPMENT CORPORATION

Presents this Certificate to

KEVIN M. FLANAGAN

for successfully completing a course of instruction in

VAX/VMS SYSTEM PERFORMANCE MANAGEMENT

this 8th day of MARCH 19 89

op langt

student ok

Certificate of Completion

Certifies that

Kevin Flanagan

*has successfully completed the requirements of the
RSA SecurID Administration*

&

Installation & Configuration

October 21, 2005

Forsythe Solutions Group

Philip Patrick

Instructor, Technical Consultant

Amy Burton

Manager, Training

cableTRON
SYSTEMS
The Complete Networking Solution™

This certificate has been awarded to:

Kevin Flanagan

For the satisfactory completion of:

SPECTRUM User Course

on this 22nd day of April '97

Jay Ghee
Technical Trainer

Blair M.
Network Management Training Manager



This certificate has been awarded to:

Kevin Flanagan

For the satisfactory completion of:

SPECTRUM Administration Course

on this 25th day of April '97

Henry J. Phao

Technical Trainer

Bruce M.

Network Management Training Manager

Certificate Of Completion

SANSFIRE 2002 Conference

Boston, MA Jun 27 - Jul 02, 2002

This certifies that

KEVIN FLANAGAN

successfully completed the following course:

Course title: **Securing Windows**
Date completed: **July 02, 2002**
Field of study: **Specialized Knowledge and Applications**
Delivery Mode: **Live**

CPE credits: **30** (**6 credits are awarded for each full day.**)

The SANS Institute
5401 Westbard Avenue, Suite 1501
Bethesda MD 20816
National Sponsor #: 107011

Irene Fisher
Head Registrar
SANSFIRE 2002 Conference
July 02, 2002

Certificate of Achievement

This certifies that

Kevin Flanagan

Has successfully completed Advanced Windows 2003
Technology, Theory and Practical Lab Exercises

Managing a Microsoft Windows 2003 Server

at TEKsystems TEKnology Learning Labs - Raleigh, NC

The 5th day of November 2003

Sarah Giard

Sarah Giard, Instructor



Certificate Of Completion

SANS Atlanta 2006

June 12 - 17, 2006
Atlanta, GA

This certifies that
KEVIN FLANAGAN

successfully completed the following course:

Course title: **SANS Security Essentials Bootcamp Style**

Date completed: **June 17, 2006**

Field of study: **Specialized Knowledge and Applications**

Delivery Mode: **Live**

CPE credits: **36 (6 credits are awarded for each full day.)**

The SANS Institute
8120 Woodmont Avenue, Suite 205
Bethesda MD 20814
National Sponsor Number: 107011

Summer E. Porter
Director of Registration
June 17, 2006

EMC²

Customer Education

This is to acknowledge that

Kevin Flanagan

Has Successfully Completed

Celerra Management

on this the

4th day of October, 2002

Thomas P. Clancy

Tom Clancy, Director

Global Productivity & Education

Hans-Juergen Busch

where information lives

Citrix®
Resource Management
Services

Citrix Authorized Learning Center™



Certifies that

Kevin Flanagan

*has successfully completed the requirements of the training course
CTX-401 Resource Management Services*

October 27, 2000

A handwritten signature in black ink that reads "Mark Templeton".

Citrix Certified Instructor
Mark Templeton, President and CEO
Citrix Systems, Inc.



Citrix®
MetaFrame®
Version 1.8

Citrix Authorized Learning Center™



Certifies that

Kevin Flanagan

has successfully completed the requirements of the training course

CTX-302.2 MetaFrame Administration

October 26, 2000



Mark Templeton
Mark Templeton

Citrix Certified Instructor

*Mark Templeton, President and CEO
Citrix Systems, Inc.*



Citrix
MetaFrame version
1.8
Certification Exam

Citrix MetaFrame 1.8 Certification Exam
Examination Score Report

CANDIDATE: KEVIN FLANAGAN

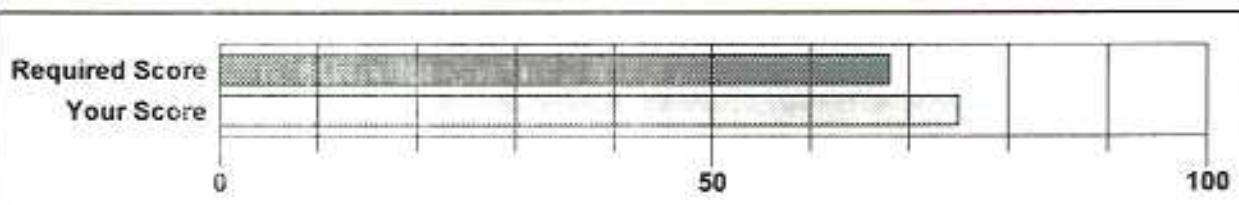
CANDIDATE ID: 024528307

REGISTRATION NUMBER: F73DTT1129

EXAM: Citrix MetaFrame 1.8 Certification Exam

DATE: December 05, 2000

SITE NUMBER: NE2



PASSING SCORE: 68 YOUR SCORE: 75 GRADE: Pass

This report below shows your performance on the Citrix MetaFrame 1.8 Certification Exam.

<u>Section Analysis</u>	<u>Percent Correct</u>
1. Introduction to MetaFrame	100%
2. Windows Terminal Server Overview	50%
3. Implementing and Installing MetaFrame	50%
4. Installing and Configuring ICA Clients	86%
5. Creating a Seamless User Experience	50%
6. Configuring ICA Client Features	67%
7. Administering MetaFrame	50%
8. Implementing Load Balancing	83%
9. Configuring Web Connectivity	100%
10. Using Performance Monitor and Troubleshooting	80%

Important Notes

To expedite processing of a technical support contract or CSN agreement, please fax this score report to the appropriate number listed below.

Volume 954-267-8401

LMU/A 4353 1 8055201

DOI: 10.1007/s00339-011-0617-8

Please fill in the following:

Company Name:

(See ID-

This examination was delivered at an Authorized Prometric Testing Center. For all of your Citrix Systems testing needs in the United States and Canada, call 1-800-481-EXAM (3926). Elsewhere please contact your Prometric Regional Service Center. You may also register online in certain regions, 24 hours a day, 7 days a week, your Citrix Systems exam is available for online registration and scheduling under www.2test.com

DO NOT LOSE THIS REPORT



Citrix Certified Administrator

Certificate of Excellence

Certifies that

Kevin M. Flanagan

*has successfully completed the requirements on December 5, 2000
to become a Citrix Certified Administrator (CCA) for MetaFrame 1.8 Administration*

cITRIX®



Now everything computes.

Mark Templeton, President and CEO
Citrix Systems, Inc.

Certificate of Achievement

This Certificate accredits that

Kevin Flanagan
Microsoft Certified
Technical Education Center

has successfully completed the

Microsoft Approved Course:

As prescribed by Microsoft Corporation

1560 - Updating Support Skills to Win2000

August 4, 2000

Steve Ballmer, President

Steve A. Ballmer

David M. Franco

Microsoft Certified Trainer

ADVANCED NETWORK
TECHNOLOGIES

Certificate of Achievement

This Certificate accredits that

Kevin Flanagan
Microsoft Certified
Technical Education Center

has successfully completed the

Microsoft Approved Course:

1561 - Designing Win2000 AD Infrastructure

August 4, 2000

As prescribed by Microsoft Corporation

Steve Ballmer
Steve Ballmer, President

Kevin A. Flanagan

Microsoft Certified Trainer

ADVANCED NETWORK
TECHNOLOGIES

CERTIFICATE

OF EXCELLENCE

This Certificate accredits that

As prescribed by Microsoft Corporation

KEVIN FLANAGAN

has successfully completed the
Microsoft Official Curriculum course:

*Supporting
Microsoft Windows NT Server 3.51*

January 26, 1996

M. J. Flanagan
Vice President, Organization Customer Unit

Microsoft Certified Trainer

Trellis Network Services, Inc.
Southborough, MA

Authorized Technical Education Center



Microsoft

CERTIFICATE

OF EXCELLENCE

This Certificate accredits that

Kevin Flanagan

has successfully completed the

Microsoft Official Curriculum course:

756 SQL Server 4.0

December 2, 1996

As prescribed by Microsoft Corporation



Vice President, Organization Customer Unit



Microsoft Certified Trainer

New Horizons
Computer Learning Center

Authorized Technical Education Center

Microsoft



CERTIFICATE

OF EXCELLENCE

This Certificate accredits that

Kevin Flanagan

As prescribed by Microsoft Corporation

has successfully completed the

Microsoft Official Curriculum course:

540 Supporting Microsoft For

Windows 95

December 16, 1996

Vice President, Organization Publisher Unit

M. J. K.

Microsoft Certified Trainer

New Horizons
Computer Learning Center

Authorized Technical Education Center

Microsoft



CERTIFICATE

OF EXCELLENCE

This Certificate accredits that

Kevin Flanagan

has successfully completed the
Microsoft Official Curriculum course:

*Core Technologies of Microsoft
Exchange Server 4.0*

As prescribed by Microsoft Corporation

Phil Wick

Vice President, Organization Customer Unit

David Johnson
Microsoft Certified Trainer

Mic Flanagan

Authorized Technical Education Center



Microsoft

CERTIFICATE

OF EXCELLENCE

This Certificate accredits that

Kevin Flannagan

has successfully completed the
Microsoft Official Curriculum course:

732: Supporting

Systems Management Server

As prescribed by Microsoft Corporation

John G. Clark
Vice President, Organization Customer Unit

John G. Clark
10/4/96

Microsoft Certified Trainer

John G. Clark
Authorized Technical Education Center



Microsoft

CERTIFICATE

OF EXCELLENCE

This Certificate accredits that

As prescribed by Microsoft Corporation

Kevin Flanagan

has successfully completed the
Microsoft Official Curriculum course:

MS TCP/IP

June 13, 1996

H. J. Johnson
Vice President, Organization Optimization Unit

Microsoft Certified Trainer

Wendy K.

Authorized Technical Educational Center

Microsoft®



Certificate of Excellence

KEVIN M. FLANAGAN



Has successfully completed the requirements

to be recognized as a **Microsoft Certified Professional**

Certified Professional

Microsoft

Signed by *Bill Gates*



Certificate of Achievement

This Certificate accredits that

Kevin Flanagan

**Authorized
Technical
Education
Center**

Microsoft

has successfully completed the

Microsoft Approved Course:

Starting with Microsoft SQL Server 7.0

October 12, 1998

As prescribed by Microsoft Corporation

Vice President, Organization Customer Units


Baljeet Singh

Certificate of Achievement

This Certificate accredits that

Kevin Flanagan
Microsoft Certified
Technical Education Center

has successfully completed the

Microsoft Approved Course:

#1562 Designing a Windows
2000 Network Services
Infrastructure

As prescribed by Microsoft Corporation

Steve Ballmer, President

Steve A. Ballmer

Microsoft Certified Trainer
S6utech, Inc.

1/25/01

Microsoft®

Implementing and Supporting Microsoft® Internet Information Server 4.0 Examination Score Report

CANDIDATE: KEVIN FLANAGAN

CANDIDATE ID: 024528307

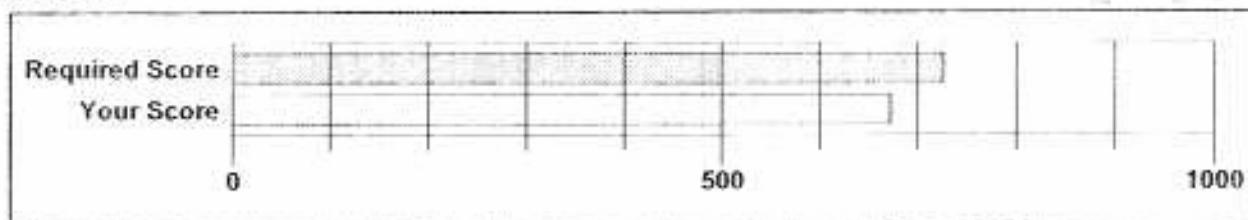
DATE: January 22, 1999

REGISTRATION NUMBER: CCCDTT3644

SITE NUMBER: NF2

EXAM: Implementing and Supporting Microsoft® Internet Information Server 4.0

SERIES: 087



PASSING SCORE: 727 YOUR SCORE: 672 GRADE: Fail

Section Analysis

Percent
Correct

1 Planning	66%
2 Installation and Configuration	80%
3 Configuring and Managing Resource Access	33%
4 Integration and Interoperability	66%
5 Running Applications	100%
6 Monitoring and Optimization	55%
7 Troubleshooting	87%

This examination was delivered at an Authorized Prometric Testing Center. To register for another Microsoft exam in the United States or Canada, call 1-800-755-EXAM. Elsewhere, please contact your local Prometric regional service center.

DO NOT LOSE THIS REPORT

Microsoft®

Internetworking with Microsoft® TCP/IP on Microsoft® Windows NT® 4.0 Examination Score Report

CANDIDATE: KEVIN FLANAGAN

CANDIDATE ID: 024528307

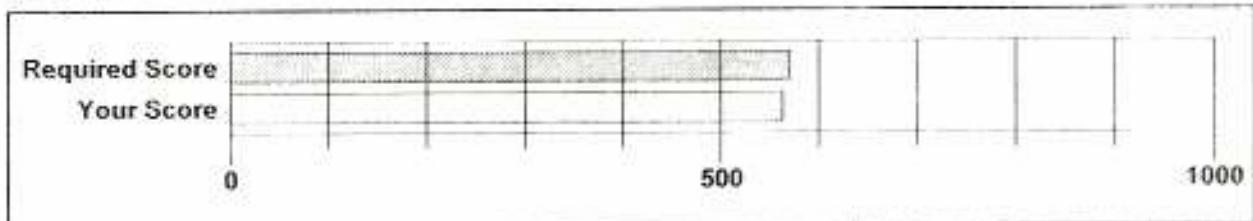
DATE: November 24, 1998

REGISTRATION NUMBER: C96DTT1839

SITE NUMBER: NE2

EXAM: Internetworking with Microsoft® TCP/IP on Microsoft® Windows NT® 4.0

SERIES: 059



PASSING SCORE: 570 YOUR SCORE: 563 GRADE: Fail



This examination was delivered at an Authorized Prometric Testing Center. To register for another Microsoft exam in the United States or Canada, call 1-800-755-EXAM. Elsewhere, please contact your Sylvan Prometric regional service center.

DO NOT LOSE THIS REPORT



Microsoft Certified Professional Transcript
Latest Activity Recorded September 27, 1997

KEVIN M. FLANAGAN
NO COMPANY NAME
143 WHEELER RD
PRINCETON, MA 01541

Microsoft Certified Professional ID: 493706

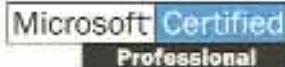
Certification Status

Microsoft Certified Certified Professional certification achieved Sep 27, 1997

Certification Exams Completed Successfully - Date Completed

067 Implementing and Supporting NT Server 4.0 - Sep 27, 1997

(Retired exams do not count toward Microsoft Certified Professional certifications.)



Microsoft Certified Professional Transcript
Latest Activity Recorded March 17, 1999

KEVIN M. FLANAGAN
APT 302
14820 MANDERSON PLAZA
OMAHA, NE 68116

Microsoft Certified Professional ID: 493706

Certification Status

Microsoft Certified Professional certification achieved Sep 27, 1997
Microsoft Certified Systems Engineer certification achieved Mar 17, 1999
Microsoft Certified Professional + Internet certification achieved Mar 17, 1999

Certification Exams Completed Successfully - Date Completed

- 067 Implementing and Supporting NT™ Server 4.0 - Sep 27, 1997
- 068 Implementing and Supporting NT™ Server 4.0 in the Enterprise - Nov 15, 1997
- 073 Implementing and Supporting NT™ 4.0 Workstation - Jul 10, 1998
- 058 Networking Essentials - Oct 20, 1998
- 059 Internetworking with Microsoft® TCP/IP on Microsoft® Windows NT™ 4.0 - Dec 18, 1998
- 087 Implementing and Supporting Microsoft® Internet Information Server 4.0 - Mar 17, 1999

(Retired exams do not count toward Microsoft Certified Professional certifications.)

Dear Microsoft Certified Professional:

Congratulations on your recent accomplishment -- achieving the Microsoft Certified Professional + Internet certification.

As a Microsoft Certified Professional with a specialty in the Internet, you are recognized and promoted by Microsoft as an expert with the technical skills and knowledge needed to design, implement, and support solutions with Microsoft products. This packet contains tools you need to identify your Microsoft Certified Professional status to colleagues and clients - a Microsoft Certified Professional + Internet certificate and logos.

For the latest information about the Microsoft Certified Professional program, please visit the Microsoft Certification Online Web site at <http://www.microsoft.com/mcp>. Our worldwide e-mail address is mcp@msprograms.com. For a listing of Training and Certification Customer Service Centers inside and outside the U.S. please see http://www.microsoft.com/Train_Cert/resc.htm.

We look forward to helping you succeed as a Microsoft Certified Professional!

Sincerely,

The Microsoft Certified Professional Team

Microsoft®

Internetworking with Microsoft® TCP/IP on Microsoft® Windows NT® 4.0 Examination Score Report

CANDIDATE: KEVIN FLANAGAN

CANDIDATE ID: 024528307

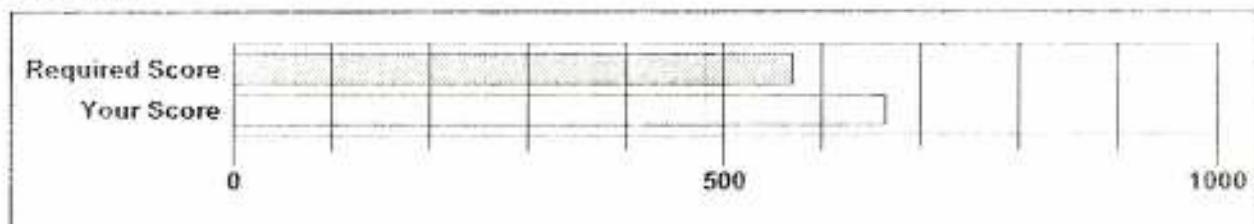
DATE: December 18, 1998

REGISTRATION NUMBER: CBFDTT5112

SITE NUMBER: NE2

EXAM: Internetworking with Microsoft® TCP/IP on Microsoft® Windows NT® 4.0

SERIES: 059



PASSING SCORE: 570 YOUR SCORE: 665 GRADE: Pass



This examination was delivered at an Authorized Prometric Testing Center. To register for another Microsoft exam in the United States or Canada, call 1-800-755-EXAM. Elsewhere, please contact your Sylvan Prometric regional service center.

DO NOT LOSE THIS REPORT

Microsoft®

Networking Essentials Examination Score Report

CANDIDATE: KEVIN FLANAGAN

CANDIDATE ID: 024528307

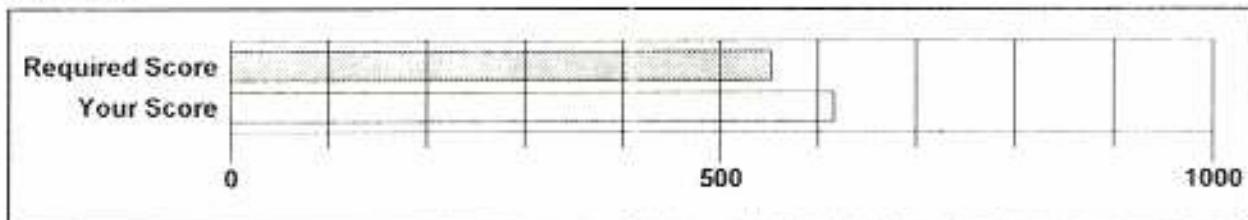
DATE: October 20, 1998

REGISTRATION NUMBER: C7BDTT3970

SITE NUMBER: NE2

EXAM: Networking Essentials

SERIES: 058



PASSING SCORE: 552 YOUR SCORE: 616 GRADE: Pass

This examination was delivered at an Authorized Prometric Testing Center. To register for another Microsoft exam in the United States or Canada, call 1-800-755-iXAM. Elsewhere, please contact your Sylvan Prometric regional service center.



DO NOT LOSE THIS REPORT

Microsoft®

Implementing and Supporting Microsoft® Internet Information Server 4.0 Examination Score Report

CANDIDATE: KEVIN FLANAGAN

CANDIDATE ID: 024528307

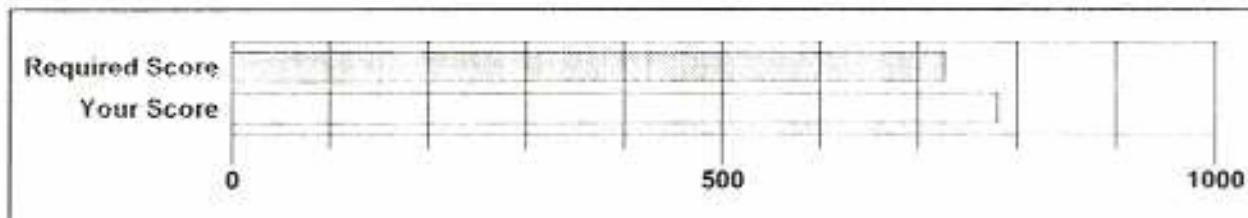
DATE: March 17, 1999

REGISTRATION NUMBER: D0EDTT6142

SITE NUMBER: NE2

EXAM: Implementing and Supporting Microsoft® Internet Information Server 4.0

SERIES: 087



PASSING SCORE: 727 YOUR SCORE: 781 GRADE: Pass

Section Analysis

Percent
Correct

1. Planning	44%
2. Installation and Configuration.....	80%
3. Configuring and Managing Resource Access.....	88%
4. Integration and Interoperability	83%
5. Running Applications	50%
6. Monitoring and Optimization.....	88%
7. Troubleshooting.....	100%

This examination was delivered at an Authorized Prometric Testing Center. To register for another Microsoft exam in the United States or Canada, call 1-800-755-FXAM. Elsewhere, please contact your Sylvan Prometric regional service center.

DO NOT LOSE THIS REPORT

Microsoft®

Implementing and Supporting Microsoft® Windows NT® Workstation 4.0 Examination Score Report

CANDIDATE: KEVIN FLANAGAN

CANDIDATE ID: 024528307

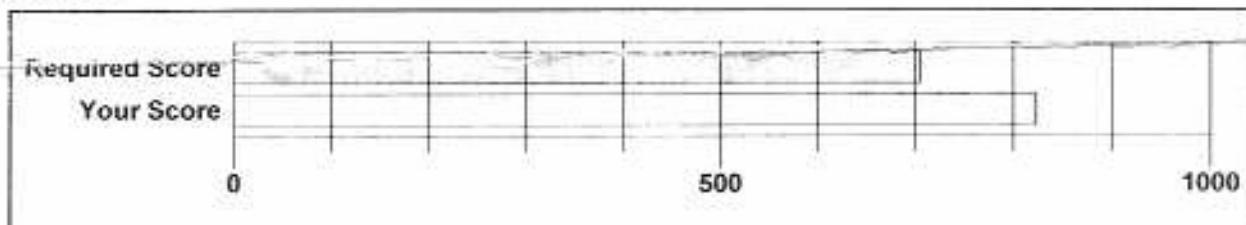
DATE: July 10, 1998

REGISTRATION NUMBER: C15DTT0030

SITE NUMBER: NE2

EXAM: Implementing and Supporting Microsoft® Windows NT® Workstation 4.0

SERIES: 073



PASSING SCORE: 705 YOUR SCORE: 823 GRADE: Pass

Section Analysis	Percent Correct
1. Planning.....	66%
2. Installation and Configuration.....	84%
3. Managing Resources.....	81%
4. Connectivity.....	77%
5. Running Applications.....	100%
6. Monitoring and Optimization.....	100%
7. Troubleshooting.....	77%

This examination was delivered at an Authorized Prometric Testing Center. To register for another Microsoft exam in the United States or Canada, call 1-800-755-EXAM. Elsewhere, please contact your Sylvan Prometric regional service center.

DO NOT LOSE THIS REPORT

Microsoft®

Implementing and Supporting Microsoft® Windows NT® Server 4.0 in the Enterprise Examination Score Report

CANDIDATE: KEVIN FLANAGAN

CANDIDATE ID: 024528307

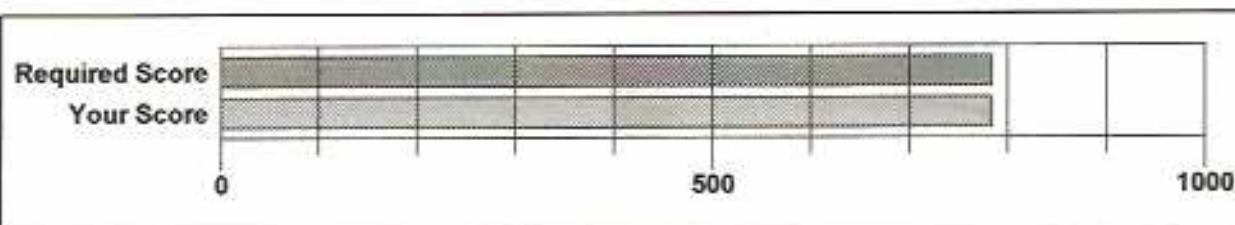
REGISTRATION NUMBER: B0EDTT2166

DATE: November 15, 1997

SITE NUMBER: NH3

EXAM: Implementing and Supporting Microsoft® Windows NT® Server 4.0 in the Enterprise

SERIES: 068



PASSING SCORE: 784 **YOUR SCORE:** 784 **GRADE:** Pass

Section Analysis

	Percent Correct
1. Planning.....	83%
2. Installation and Configuration.....	66%
3. Managing Resources.....	70%
4. Connectivity.....	66%
5. Monitoring and Optimization.....	100%
6. Troubleshooting.....	72%

DO NOT LOSE THIS REPORT

This examination was delivered at an Authorized Prometric Testing Center. To register for another Microsoft exam in the United States or Canada, call 1-800-755-EXAM. Elsewhere, please contact your Sylvan Prometric regional service center.

Microsoft®

Implementing and Supporting Microsoft® Windows NT® Server 4.0 Examination Score Report

CANDIDATE: KEVIN FLANAGAN

CANDIDATE ID: 024528307

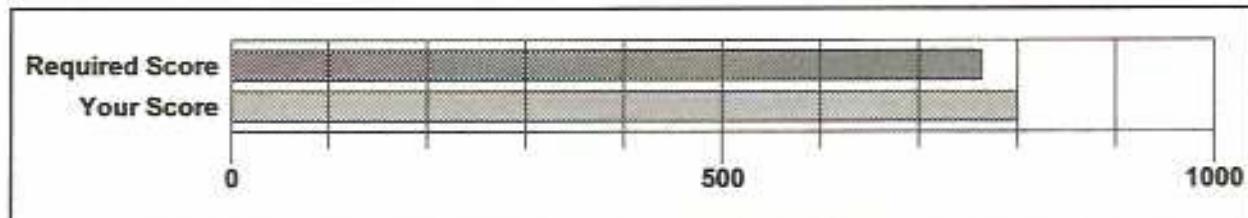
DATE: September 27, 1997

REGISTRATION NUMBER: AFBDDTT2228

SITE NUMBER: NH3

EXAM: Implementing and Supporting Microsoft® Windows NT® Server 4.0

SERIES: 067



PASSING SCORE: 764 YOUR SCORE: 800 GRADE: Pass

Section Analysis

	Percent Correct
1. Planning.....	80%
2. Installation and Configuration.....	92%
3. Managing Resources.....	80%
4. Connectivity.....	87%
5. Monitoring and Optimization.....	50%
6. Troubleshooting.....	80%

DO NOT LOSE THIS REPORT!

This examination was delivered at an Authorized Prometric Testing Center. To register for another Microsoft exam in the United States or Canada, call 1-800-755-EXAM. Elsewhere, please contact your Sylvan Prometric regional service center.



Microsoft Certified Professional Transcript
Latest Activity Recorded March 17, 1999

KEVIN M. FLANAGAN
APT 302
14820 MANDERSON PLAZA
OMAHA, NE 68116

Microsoft Certified Professional ID: 493706

Certification Status

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Microsoft Certified Professional + Internet certification achieved Mar 17, 1999
Microsoft Certified Systems Engineer certification achieved Mar 17, 1999

Certification Exams Completed Successfully - Date Completed

- 067 Implementing and Supporting NT™ Server 4.0 - Sep 27, 1997
- 068 Implementing and Supporting NT™ Server 4.0 in the Enterprise - Nov 15, 1997
- 073 Implementing and Supporting NT™ 4.0 Workstation - Jul 10, 1998
- 058 Networking Essentials - Oct 20, 1998
- 059 Internetworking with Microsoft® TCP/IP on Microsoft® Windows NT™ 4.0 - Dec 18, 1998
- 087 Implementing and Supporting Microsoft® Internet Information Server 4.0 - Mar 17, 1999

(Retired exams do not count toward Microsoft Certified Professional certifications.)



Microsoft Certified Professional Transcript
Latest Activity Recorded September 27, 1997

KEVIN M. FLANAGAN
NO COMPANY NAME
143 WHEELER RD
PRINCETON, MA 01541

Microsoft Certified Professional ID: 493706

Certification Status

Microsoft Certified Professional certification achieved Sep 27, 1997

Certification Exams Completed Successfully - Date Completed

067 Implementing and Supporting NT Server 4.0 - Sep 27, 1997

(Retired exams do not count toward Microsoft Certified Professional certifications.)



Technology Association

August 11, 1994

Ms. Dianne Davis
Digital Equipment Corporation
MR02-3/5E
Marlboro, MA 01752

Dear Dianne:

As we reflect on this year's Annual Meeting and the elements contributing to its success, we are quite aware that once again Digital played an important role.

The tutorial equipment you provided was of course essential. It was a key factor in the quantity and quality of tutorials. The new PC room that Digital made possible was a significant upgrade that we were proud to offer this year. We're grateful to Dave Holbrook for lending his expertise. Kevin Flannigan's reliable troubleshooting was invaluable, and Ed Rudack and Jerry Melnick saved us with some last-minute expertise.

The M Net message center appeared to be well-used throughout the week. Meeting attendees seem to expect and rely heavily upon having such a service, and it would not have been available without Digital. Your sponsorship of the tote bags was also a big plus.

I must also mention our debt to Denise O'Hare for her enthusiastic support and uncountable contributions in preparation for, and during, the meeting. We will miss her greatly, as I am sure you will.

We were excited about the meeting. The comments we've received in Reno and in the evaluations indicate that our members were pleased and are looking forward to next year in Chicago.

Please accept our deepest appreciation, Dianne, for the many and vital ways that Digital enhanced the quality of the Reno meeting. And please extend our thanks to all those at Digital who participated and lent their support.

Best regards

P. 12

Maureen T. Lilly
Director

M Technology Association
North America

*1738 Elton Road, Suite 205
Silver Spring, MD 20903-1725
Telephone: 301 431 4070
Fax number: 301 431 0017*

BB&T

Branch Banking and Trust Company
CORPORATE INFORMATION SECURITY OFFICE

December 12, 2005

From: Dick Langford, Manager
Information Security Compliance Mgmt.
Charlotte, NC
704-954-3539
M/C: 500-98-01-30

To: Information Protection Awareness Week Expo
Volunteer

Re: Appreciation and Recognition

Thank you for volunteering to assist in the planning or presentation of the 2005 Information Protection Awareness Week Expo held in Wilson, NC on November 16, 2005. Your participation in this activity enabled it to be a huge success.

Having employees from various departments volunteer to support this event is one of the most visible ways the organization was able to demonstrate its commitment to protecting client and company information.

The Information Security Compliance Management group alone would never have been able to make this event happen. The event's success required the combined effort of all the volunteers.

Thank you for making information protection part of your day . . . every day!

7 Beaverbrook Road
Westford, MA 01886

December 1, 1994

Sandy O'Toole
University of Massachusetts Medical Center
Information Resources Division
55 Lake Avenue North
Worcester, MA 01655

Dear Ms. O'Toole,

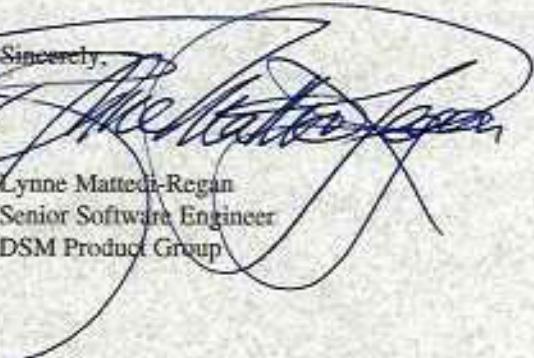
It is with great pleasure and sadness that I write this letter of recommendation for Kevin Flanagan.

I met Kevin Flanagan approximately three years ago when he joined the DSM Product Group at Digital Equipment Corporation. At that time our operating systems consisted of VMS and ULTRIX on VAX and MIPS CPU's. Even before he was hired into our group, Kevin's reputation preceded him - being known throughout the Digital Marlboro complex as the one to call if you needed help, advice, or configuration assistance.

Kevin is one of the most resourceful, hardworking, and competent individuals I have had the pleasure of working with. In a few short years he magically transformed our software development environment to an equipment rich and diverse collection of operating systems and platforms. Kevin was constantly updating, and replacing obsolete equipment, all in a period when budgets for new equipment were at a minimum. In addition, Kevin constantly anticipated the direction of our product development and had the equipment available well before the first software design stages were completed. Kevin brought our group into the PC world, in and out of the office, with every member of group being sufficiently set up to be able to work at home if circumstances deemed necessary.

We have come to depend on Kevin's competence and integrity. He will be sorely missed. I know he will excel in his new position with the Information Resources Division at the University of Massachusetts Medical Center.

Sincerely,


Lynne Mattedi-Regan
Senior Software Engineer
DSM Product Group

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Kelly S. King
Chairman and CEO

January 4, 2012

Mr. Kevin M. Flanagan
Vice President
Raleigh, NC
Mailcode: 172-87-03-00

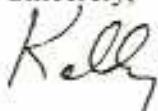
Dear Kevin:

Congratulations on your promotion to Vice President! This promotion recognizes the hard work and dedication you have shown to our organization and is well deserved.

Your commitment is what continues to make BB&T “the best of the best,” and we greatly appreciate your valuable contributions in this regard. Kevin, thank you for your efforts in helping BB&T become the “world standard financial institution.”

Keep up the good work!

Sincerely,



Kelly S. King

Certificate of Excellence

KEVIN M. FLANAGAN

Microsoft Certified
Professional

Has successfully completed the *requirements*

to be recognized as a *Microsoft Certified Professional*

Systems Engineer

Microsoft

Signed by

Bill Gates