# Frank Chen

# **EDUCATION**

#### **UNIVERSITY OF WASHINGTON**

DATA SCIENCE M.S. Spring 2020

# UNIVERSITY OF CALIFORNIA, LOS ANGELES

COMPUTER SCIENCE B.S. *Spring 2017* 

## **HONORS / SCHOLARSHIPS**

Upsilon Pi Epsilon
Eta Kappa Nu
Commencement Student Speaker
Henry M. Showman Prize
Gerald J. Popek Scholarship in
Computer Science
Eric and Peggy Johnson Scholarship in Engineering

# **SKILLS**

#### **LANGUAGES**

Python, R, C++/C HTML/CSS, Javascript, SQL

#### **TECHNOLOGIES**

Shell/Bash | Git | Sublime Text Azure DevOps | Kusto | PowerBI Tableau | Arduino IDE

# LINKS

Github: /kfrankc LinkedIn: /kfrankc Goodreads: /kfrankc

# **COURSEWORK**

Statistics and Probability
Data Visualization
Intro to Machine Learning
Database Systems
Mathematical Modeling
Medical Imaging
Functional Programming
Cybersecurity

# **LEADERSHIP**

#### **Resident Assistant**

Fall 2015—June 2017 Responsible for a floor of 90 residents in UCLA Residential Dorms

# **LA Hacks Director of Mentorship**

Fall 2015—Spring 2017 Mentorship organizer of UCLA's Student Hackathon

# **Bruin Entrepreneurs**

Fall 2014—Spring 2015 Led incubator program for UCLA student entrepreneurs

# **EXPERIENCE**

# **MICROSOFT**

PROGRAM MANAGER

Seattle, WA | July 2017 - present

- > Save Service Engineers hundreds of hours using ML to auto-route SAP incidents
- > Drive onboarding & adoption for 500+ services in CSE to Unified Telemetry Platform
- > Early in Career Lead for Core Platform Engineering, part of Diversity & Inclusion Initiative

# CENTER FOR VISION, COGNITION, LEARNING, AND AUTONOMY

UNDERGRADUATE RESEARCHER

Los Angeles, CA | March 2016 — April 2017

- > Undergraduate researcher for Dr. Song-Chun Zhu
- > Research in robot learning & fluent extraction
- > Built detection + tracking modules for teaching robots to fold shirts

#### JET PROPULSION LABORATORY

COMPUTER VISION RESEARCH INTERN

Pasadena, CA | June 2015 - June 2016

- > Research Intern under Dr. Thomas Lu (349B)
- > Achieved 90% accuracy for segmenting IR multi-bandwidth targets
- > Published two SPIE conference papers on pipeline for segmenting IR targets

# CS 88S: UNDERGRADUATE STUDENT INITIATED EDUCATION (USIE)

STUDENT FACILITATOR

Los Angeles, CA | Sept 2016 – June 2017

- > Designed a 10-week undergraduate computer science seminar to introduce students to cybersecurity fundamentals & protecting themselves in cyberspace
- > Reached an international audience, with more than 1400 people subscribed to my weekly email updates on topics and relevant articles covered in the course

#### WORKDAY

APPLICATION DEVELOPMENT INTERN

Pleasanton, CA | June - Sept 2016

- > Implemented Tax Location Mapping Reports as part of Workday 28 Release.
- > Created get/put APIs for Workday Web Services

#### **TABOOLA**

SOFTWARE ENGINEERING INTERN

Los Angeles, CA | March — June 2016

- > Implemented user authentication systems using React & Node.is
- > Built modules to communicate with Taboola Backstage API from scratch

# **PROJECTS**

#### **IEEE NATCAR**

Los Angeles CA | Sept 2014 – June 2015

Design, build, & race an autonomous RC car on tracks marked by 1"-wide white tape **1st place** at UC Davis NATCAR Competition of 40+ teams,

3rd place at UCSD Grand PrIEEE Competition out of 30+ teams

#### **ROBOHOME** [IDEA HACKS 2016]

Los Angeles CA | Feb 2016

Created model home with door, lights, shower, and TV that can be remotely controlled using Myo armband, Pebble, Smartphone, and laptop.

1st Place out of 200+ competitors

# **MYODRONE** [PENNAPPS 2015]

Philadelphia, MA | Jan 2014

Built a selfie-drone controlled using the Myo armband + Intel Edison **Top 30** out of 1000+ competitors

# **PUBLICATIONS**

2016 SPIE Cross-Correlation and Image Alignment for Multi-Band IR Sensors

2017 SPIE Intelligent multi-spectral IR image segmentation

2017 CoRL Learning Human Utility from Video Demonstrations for Deductive

Planning in Robotics