

Kiwane M. Garner

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<https://tinyurl.com/kiwaneportfolio>

OBJECTIVE

To obtain an opportunity in the web development industry, leveraging my education and technical skills.

EDUCATION

Wake Technical Community College, Raleigh NC

Associates in Arts (College Transfer), completed Dec 2017

Web Developer/Designer, expected May 2019

TECHNICAL SKILLS

HTML5 | CSS3 | Bootstrap | JavaScript | JQuery | React | Git | GitHub

RELEVANT COURSEWORK

Java | Python | Html | CSS | Javascript | PHP | WordPress | Joomla |

PROJECTS

KG Web Portfolio, (Current)

- Created a Bootstrap 4 themed web portfolio from scratch.
- Incorporates other projects to show front-end skills.
- Being recreated into a single page web app using React js.

Prime Steak House, March 2018

- Created an interactive one page web application using a Javascript library called Hyperapp.
- Division10, Feb 2018
- Recreated and enhanced the main website from a psd file using HTML, CSS, and Bootstrap and jQuery.

PROFESSIONAL EXPERIENCE

Wake Tech Community College, Raleigh, NC

IT Helpdesk, Aug 2018 – (Current)

- Provides support for all Information Technology products and services
- Trains and assists clients on enterprise applications, software, and systems, remotely or in-person
- Escalates problems as appropriate following IT Service Desk procedures
- Develops process improvement and knowledgebase documentation, and communicates solutions to analysts and other affected personnel to aid in productivity when appropriate
- Determines the most effective manner to resolve technical issue, engages in research and in-depth troubleshooting to resolve technical issues, and consults with full-time staff when necessary
- Provide support to all ITS departments and assist all ITS staff as needed
- Work on special projects as assigned