

kirti_gupta_statistics_project (1)

September 28, 2025

```
[ ]: #importing libraries
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
from google.colab import drive
drive.mount('/content/drive')
import warnings
warnings.filterwarnings('ignore')
```

Mounted at /content/drive

```
[ ]: # Loading dataset into dataframe
df=pd.read_csv('/content/US_Customer_Insights_Dataset (1).csv')
```

```
[ ]: df.head()
```

```
[ ]: CustomerID      Name      State  Education  Gender  Age  \
0  CUST10319    Scott Perez  Florida  High School  Non-Binary  47
1  CUST10695  Jennifer Burton  Washington    Master    Male  72
2  CUST10297  Michelle Rogers  Arizona    Master  Female  40
3  CUST10103  Brooke Hendricks  Texas    Master    Male  27
4  CUST10219    Karen Johns  Texas  High School  Female  28
```

```
Married  NumPets  JoinDate  TransactionDate  MonthlySpend  \
0    Yes        1   9/19/21    09-02-2024    1281.74
1    Yes        0  04-05-2024    06-02-2024    429.46
2    Yes        2   7/24/24    2/28/25    510.34
3    Yes        0  08-12-2023    3/29/25    396.47
4    Yes        1  12-06-2021    7/24/22    139.68
```

```
DaysSinceLastInteraction
0          332
1          424
2          153
3          124
4         1103
```

```
[ ]: # Summary of data
df.describe()
```

```
[ ]:
count    10675.000000    10675.000000    10675.000000    10675.000000
mean      49.474567      1.340515      331.610315      538.469883
std       18.221365      1.150849      225.799253      398.766747
min       18.000000      0.000000       3.890000       1.000000
25%       35.000000      0.000000     165.495000     218.000000
50%       49.000000      1.000000     282.110000     445.000000
75%       66.000000      2.000000     443.255000     788.500000
max       80.000000      4.000000    1740.420000    1791.000000
```

```
[ ]: df.shape
```

```
[ ]: (10675, 12)
```

```
[ ]: df.columns
```

```
[ ]: Index(['CustomerID', 'Name', 'State', 'Education', 'Gender', 'Age', 'Married',
          'NumPets', 'JoinDate', 'TransactionDate', 'MonthlySpend',
          'DaysSinceLastInteraction'],
          dtype='object')
```

0.0.1 Checking for null/missing data

```
[ ]: #checking null values
df.isnull().sum()
```

```
[ ]: CustomerID      0
      Name          0
      State         0
      Education     0
      Gender        0
      Age           0
      Married       0
      NumPets       0
      JoinDate      0
      TransactionDate 0
      MonthlySpend  0
      DaysSinceLastInteraction 0
      dtype: int64
```

```
[ ]: # checking data shape (rows x columns)
print("Number of rows:",df.shape[0])
print("Number of columns:",df.shape[1])
```

Number of rows: 10675

Number of columns: 12

```
[ ]: # Finding unique values per column
df.nunique()
```

```
[ ]: CustomerID          1000
      Name              990
      State             10
      Education          5
      Gender             3
      Age               63
      Married            2
      NumPets            5
      JoinDate          731
      TransactionDate    1605
      MonthlySpend       9843
      DaysSinceLastInteraction 1605
      dtype: int64
```

```
[ ]: #checking datatypes
df.dtypes
```

```
[ ]: CustomerID          object
      Name              object
      State             object
      Education          object
      Gender             object
      Age               int64
      Married            object
      NumPets            int64
      JoinDate          object
      TransactionDate    object
      MonthlySpend       float64
      DaysSinceLastInteraction int64
      dtype: object
```

```
[ ]: df_copy = df.copy
      print(df_copy)
```

	<bound method NDFrame.copy of	CustomerID	Name	State
Education	Gender \			
0	CUST10319	Scott Perez	Florida	High School
1	CUST10695	Jennifer Burton	Washington	Master
2	CUST10297	Michelle Rogers	Arizona	Master
3	CUST10103	Brooke Hendricks	Texas	Master
4	CUST10219	Karen Johns	Texas	High School
...

10670	CUST10833	Steven Burns	Georgia	PhD	Female
10671	CUST10620	Jesse Pratt	Texas	Master	Male
10672	CUST10449	John Lloyd	Arizona	Master	Non-Binary
10673	CUST10020	Christopher Sparks	Florida	Bachelor	Female
10674	CUST10267	Melissa Marshall	Arizona	Associate	Non-Binary

	Age	Married	NumPets	JoinDate	TransactionDate	MonthlySpend \
0	47	Yes	1	9/19/21	09-02-2024	1281.74
1	72	Yes	0	04-05-2024	06-02-2024	429.46
2	40	Yes	2	7/24/24	2/28/25	510.34
3	27	Yes	0	08-12-2023	3/29/25	396.47
4	28	Yes	1	12-06-2021	7/24/22	139.68
...
10670	60	No	1	8/24/23	2/29/24	341.28
10671	64	No	0	4/13/23	12/31/24	468.04
10672	31	Yes	0	07-03-2022	9/21/23	259.94
10673	31	No	0	9/19/23	12/29/23	494.17
10674	57	Yes	1	04-03-2023	12-01-2023	153.12

	DaysSinceLastInteraction
0	332
1	424
2	153
3	124
4	1103
...	...
10670	518
10671	212
10672	679
10673	580
10674	608

[10675 rows x 12 columns]>

'CustomerID', 'JoinDate', and 'TransactionDate' currently have incorrect datatypes. We will correct them.

```
[ ]: df['CustomerID'].head()
```

```
[ ]: 0    CUST10319
      1    CUST10695
      2    CUST10297
      3    CUST10103
      4    CUST10219
      Name: CustomerID, dtype: object
```

0.0.2 The 'CustomerID' column contains the prefix 'CUST' and cannot be converted directly to an integer. I will handle this by extracting the numeric part of 'CustomerID' and converting the date columns to their appropriate datatypes.

```
[ ]: print("Datatype Before conversion :",df['CustomerID'].dtype)
df['CustomerID']=df['CustomerID'].str.replace('CUST','').astype(int)
# check converted datatype
print("Datatype After conversion :", df['CustomerID'].dtype)

display(df['CustomerID'].head())
```

Datatype Before conversion : object

Datatype After conversion : int64

0 10319

1 10695

2 10297

3 10103

4 10219

Name: CustomerID, dtype: int64

0.0.3 The datatype issue in 'CustomerID' is resolved. Our next step is to change 'JoinDate' to datetime.

0.0.4 The datatype issue in 'CustomerID' is resolved. Our next step is to change 'JoinDate' to datetime.

```
[ ]: # check current datatype
print("Datatype Before conversion :", df['JoinDate'].dtype)

# converting JoinDate to datetime
df['JoinDate'] = pd.to_datetime(df['JoinDate'])

# check converted datatype
print("Datatype After conversion :", df['JoinDate'].dtype)

df['JoinDate'].head()
```

Datatype Before conversion : object

Datatype After conversion : datetime64[ns]

[]: 0 2021-09-19

1 2024-04-05

2 2024-07-24

3 2023-08-12

4 2021-12-06

Name: JoinDate, dtype: datetime64[ns]

0.0.5 The 'JoinDate' column has been successfully converted to datetime. Next, we will work on converting 'TransactionDate'.

```
[ ]: # check current datatype
print("Datatype Before conversion :", df['TransactionDate'].dtype)

df['TransactionDate'] = pd.to_datetime(df['TransactionDate'], format='mixed')

# check converted datatype
print("Datatype After conversion :", df['TransactionDate'].dtype)

df['TransactionDate'].head()
```

Datatype Before conversion : datetime64[ns]

Datatype After conversion : datetime64[ns]

```
[ ]: 0    2024-09-02
1    2024-06-02
2    2025-02-28
3    2025-03-29
4    2022-07-24
Name: TransactionDate, dtype: datetime64[ns]
```

0.0.6 The 'TransactionDate' column has now been successfully changed to datetime.

```
[ ]: #Identifying numerical columns

num_df = df.select_dtypes(include=['number'])
num_df.head()
```

```
[ ]:   Age  NumPets  MonthlySpend  DaysSinceLastInteraction
0   47         1       1281.74                332
1   72         0        429.46                424
2   40         2        510.34                153
3   27         0        396.47                124
4   28         1        139.68               1103
```

```
[ ]: # Identifying categorical columns

cat_df = df.select_dtypes(include=['object'])
cat_df.head()
```

```
[ ]:   CustomerID      Name      State  Education  Gender Married \
0  CUST10319  Scott Perez   Florida  High School  Non-Binary   Yes
1  CUST10695  Jennifer Burton Washington   Master      Male   Yes
2  CUST10297  Michelle Rogers   Arizona   Master   Female   Yes
3  CUST10103  Brooke Hendricks   Texas   Master      Male   Yes
```

4	CUST10219	Karen Johns	Texas	High School	Female	Yes
---	-----------	-------------	-------	-------------	--------	-----

	JoinDate	TransactionDate
0	9/19/21	09-02-2024
1	04-05-2024	06-02-2024
2	7/24/24	2/28/25
3	08-12-2023	3/29/25
4	12-06-2021	7/24/22

0.0.7 Statistical Summary of Data

1. Displaying Mean, Median, and Standard Deviation of Numerical Columns

```
[ ]: num_cols = ['Age', 'MonthlySpend', 'DaysSinceLastInteraction']
for col in num_cols:
    print(f"{col} \n- Mean: {df[col].mean():.2f}\n- Median: {df[col].median():.2f}\n- Std: {df[col].std():.2f}\n")
```

Age

- Mean: 49.47
- Median: 49.00
- Std: 18.22

MonthlySpend

- Mean: 331.61
- Median: 282.11
- Std: 225.80

DaysSinceLastInteraction

- Mean: 538.47
- Median: 445.00
- Std: 398.77

0.0.8 Age Distribution Insights

The mean and median ages (49.47 and 49.00, respectively) are almost identical, suggesting that the age distribution is fairly symmetrical and centered around 49 years. However, the standard deviation of 18.22 years reflects substantial variation, spanning from young adults to older customers.

Monthly Spend Characteristics

The average monthly spend is 331.61 units, whereas the median is lower at 282.11 units. This gap indicates that a subset of high-spending customers is pulling the mean upward. The high standard deviation of 225.80 further demonstrates wide variability in spending patterns, with some customers spending very little and others spending significantly more.

Engagement Recency Patterns

Customers last engaged an average of 538.47 days ago, with a median of 445 days. The large standard deviation of 398.77 days highlights major differences in engagement behavior—some customers interact regularly, while others have not engaged in years.

0.0.9 2. Displaying Mode of Categorical Columns

```
[ ]: # Categorical columns
cat_cols = ['Gender', 'Education', 'Married']
for col in cat_cols:
    print(f"{col}\n - Mode: {df[col].mode().iloc[0]}")
```

```
Gender
- Mode: Male
Education
- Mode: Master
Married
- Mode: No
```

0.0.10 Data visualization

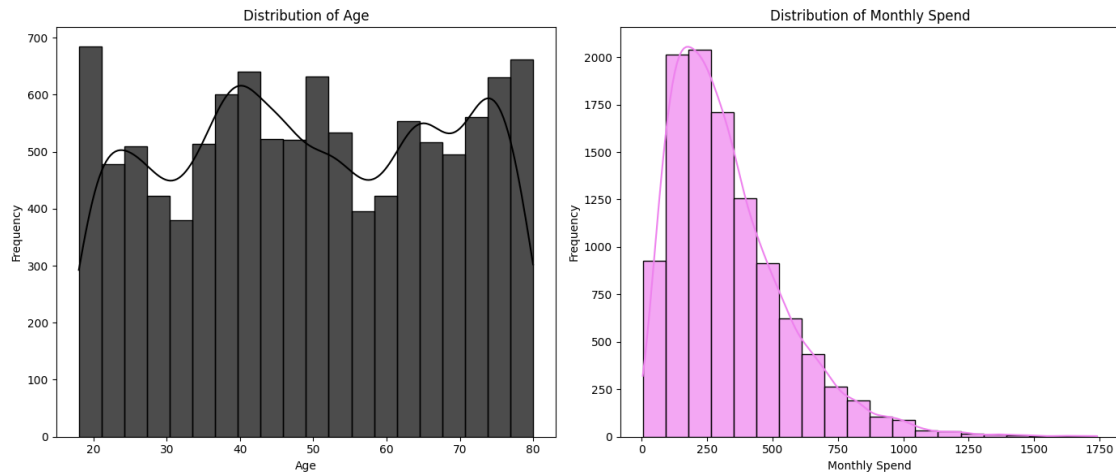
0.0.11 1.Graphical Analysis of Age and Monthly Spending Patterns

```
[ ]: plt.figure(figsize=(14, 6))

# Subplot for Age
plt.subplot(1, 2, 1) # 1 row, 2 columns, 1st plot
sns.histplot(df['Age'], bins=20, color='black', alpha=0.7, kde=True)
plt.title('Distribution of Age')
plt.xlabel('Age')
plt.ylabel('Frequency')

# Subplot for Monthly Spend
plt.subplot(1, 2, 2) # 1 row, 2 columns, 2nd plot
sns.histplot(df['MonthlySpend'], bins=20, color='violet', alpha=0.7, kde=True)
plt.title('Distribution of Monthly Spend')
plt.xlabel('Monthly Spend')
plt.ylabel('Frequency')

plt.tight_layout() # Adjust layout to prevent overlapping titles/labels
plt.show()
```

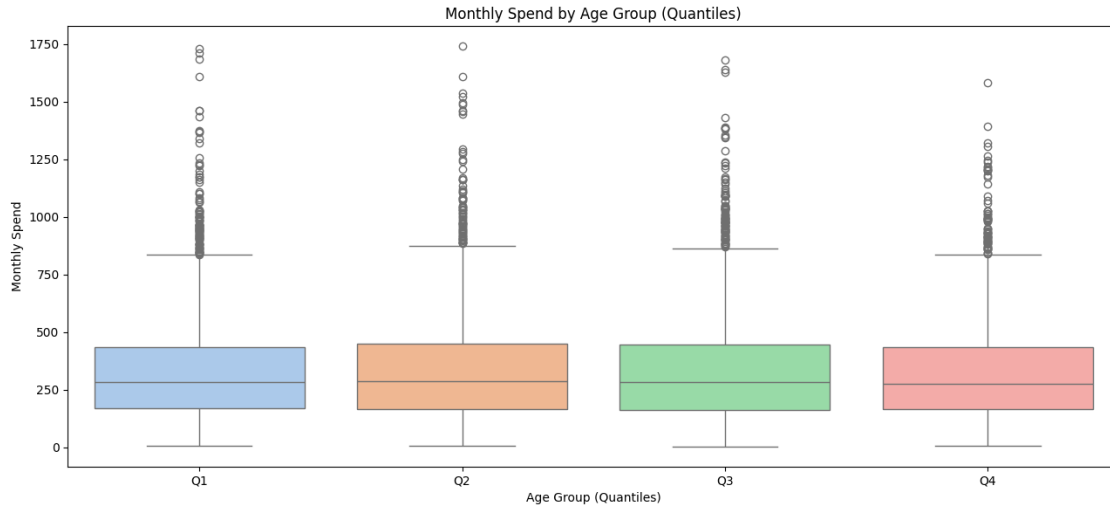
0.0.12 2. Visualization of Age and Monthly Spend using Boxplots

```
[ ]: # creating different quartiles for Age
age_quantiles = df['Age'].quantile([0.25, 0.5, 0.75])

# defining age bins
bins = [df['Age'].min(), age_quantiles[0.25], age_quantiles[0.5],
        ↪ age_quantiles[0.75], df['Age'].max()]
labels = ['Q1', 'Q2', 'Q3', 'Q4']

# creating age groups
df['AgeGroup'] = pd.cut(df['Age'], bins=bins, labels=labels,
        ↪ include_lowest=True)

# box blot
plt.figure(figsize=(13, 6))
sns.boxplot(data=df, x='AgeGroup', y='MonthlySpend', palette='pastel')
plt.title('Monthly Spend by Age Group (Quantiles)')
plt.xlabel('Age Group (Quantiles)')
plt.ylabel('Monthly Spend')
plt.tight_layout()
plt.show()
```



The dataset was stratified into four age groups based on quantile values:

Q1: Individuals aged up to 35 years

Q2: Individuals aged 36–49 years

Q3: Individuals aged 50–66 years

Q4: Individuals aged 67 years and above

Median Monthly Expenditure: The median spending levels across all four age groups exhibit minimal variation. This indicates that the central tendency of monthly expenditure remains relatively stable irrespective of age segmentation.

Interquartile Range (IQR): The interquartile ranges are of comparable magnitude across all age groups. This suggests that the variability in spending within the middle 50% of each segment is broadly consistent.

Outliers: All age groups demonstrate the presence of substantial high-spending outliers. These observations imply that individuals with significantly elevated monthly expenditures are distributed across all age categories rather than being concentrated within specific age brackets.

Summary: Although each age group contains high-spending outliers, both the central tendency and the dispersion of monthly expenditure remain generally uniform across quantile-based age groups.

```
[ ]: # checking potential outliers in MonthlySpend
```

```
Q1 = df['MonthlySpend'].quantile(0.25)
Q3 = df['MonthlySpend'].quantile(0.75)
IQR = Q3 - Q1
```

```
# Define outlier bounds
```

```
lower_bound = Q1 - 1.5 * IQR
upper_bound = Q3 + 1.5 * IQR
```

```
# Identify outliers
outliers_df = df[(df['MonthlySpend'] > upper_bound)]

print(f"Number of potential outliers in MonthlySpend: {len(outliers_df)}\n")
display(outliers_df.sample(5))
```

Number of potential outliers in MonthlySpend: 326

	CustomerID	Name	State	Education	Gender	Age \
358	CUST10084	Michael Nelson	Florida	High School	Female	41
1221	CUST10224	Jacob Yates	Washington	Master	Non-Binary	60
3730	CUST10843	Matthew Thompson	Ohio	High School	Non-Binary	56
6490	CUST10176	Phyllis Mason	California	PhD	Female	38
3930	CUST10867	Alexander Koch	Georgia	Bachelor	Male	53

	Married	NumPets	JoinDate	TransactionDate	MonthlySpend \
358	Yes	2	2022-01-18	05-03-2024	1170.18
1221	No	0	2023-03-30	06-08-2024	1166.62
3730	No	2	2024-03-28	07-09-2024	1022.05
6490	No	3	2021-05-02	9/25/24	890.28
3930	No	4	2022-12-10	03-04-2025	908.03

	DaysSinceLastInteraction	AgeGroup
358	454	Q2
1221	418	Q3
3730	387	Q3
6490	309	Q2
3930	149	Q3

0.0.13 3. Categorical Distribution of Gender, Education, and State (Bar Chart)

```
[ ]: plt.figure(figsize=(12, 12)) # Adjust figure size for vertical layout

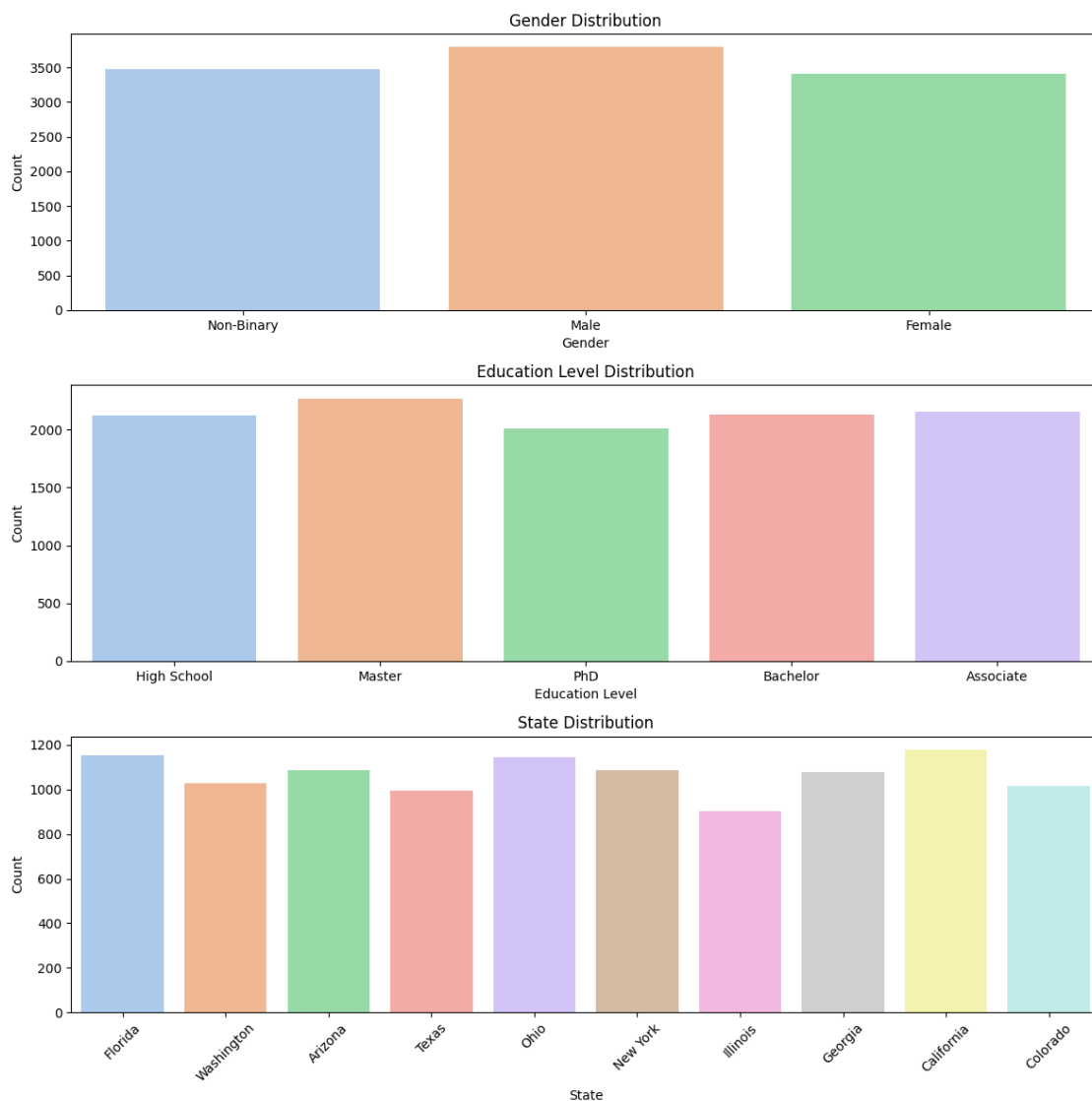
# Subplot for Gender
plt.subplot(3, 1, 1) # 3 rows, 1 column, 1st plot
sns.countplot(data=df, x='Gender', palette='pastel')
plt.title('Gender Distribution')
plt.xlabel('Gender')
plt.xticks(rotation=0) # No rotation needed for vertical layout
plt.ylabel('Count')

# Subplot for Education
plt.subplot(3, 1, 2) # 3 rows, 1 column, 2nd plot
sns.countplot(data=df, x='Education', palette='pastel')
plt.title('Education Level Distribution')
plt.xlabel('Education Level')
```

```
plt.xticks(rotation=0) # No rotation needed for vertical layout
plt.ylabel('Count')

# subplot for State
plt.subplot(3, 1, 3) # 3 rows, 1 column, 3rd plot
sns.countplot(data=df, x='State', palette='pastel')
plt.title('State Distribution')
plt.xlabel('State')
plt.xticks(rotation=45) # Keep rotation for State as there are more categories
plt.ylabel('Count')

plt.tight_layout() # Adjust layout to prevent overlapping titles/labels
plt.show()
```



Gender Distribution:

The bar chart illustrates a relatively balanced distribution of customers across the gender categories—Non-Binary, Male, and Female—indicating no significant skew toward any particular group.

Education Level Distribution:

Customers with Master's and PhD qualifications represent the largest proportion, followed by Bachelor, Associate, and High School levels. This pattern reflects a customer base with a generally high level of educational attainment.

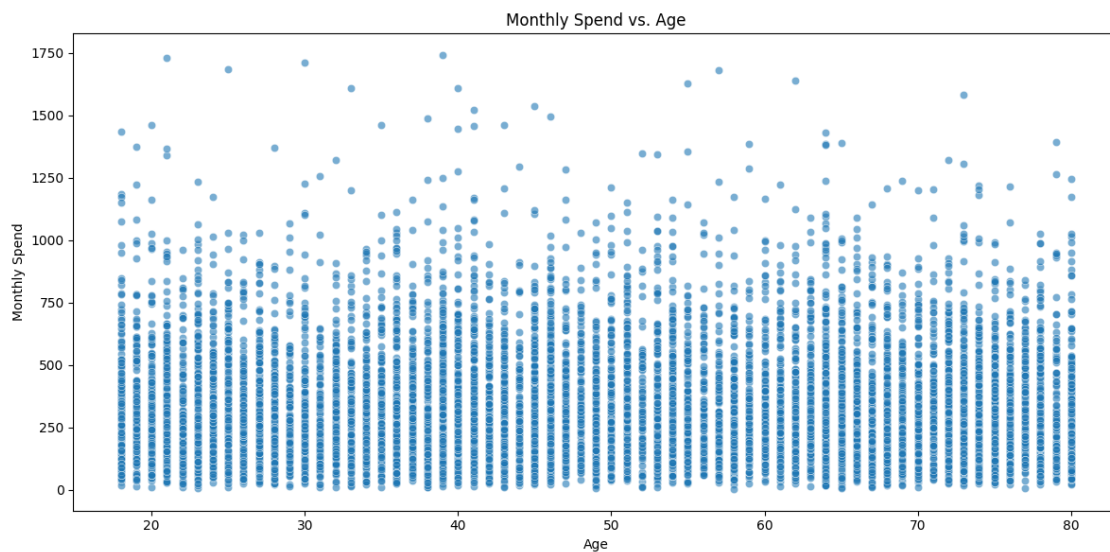
State Distribution:

The geographic distribution of customers shows representation across multiple states, with some variation in counts. Notably, California exhibits the highest customer concentration in this dataset.

0.0.14 4. Visualization of the Relationship between Age and Monthly Spending

```
[ ]: plt.figure(figsize=(12, 6))

scatterplot = sns.scatterplot(data=df, x='Age', y='MonthlySpend', alpha=0.6)
plt.title('Monthly Spend vs. Age')
plt.xlabel('Age')
plt.ylabel('Monthly Spend')
plt.tight_layout() # Adjust layout to prevent overlapping titles/labels
plt.show()
```



Insights

The scatterplot indicates that there is no strong linear relationship between Age and Monthly Spend, as the data points are widely dispersed.

Customers across all age groups exhibit a broad range of monthly expenditures, spanning from low to high values.

High-spending outliers are distributed throughout various age categories, suggesting that elevated monthly expenditures are not confined to any particular age group.

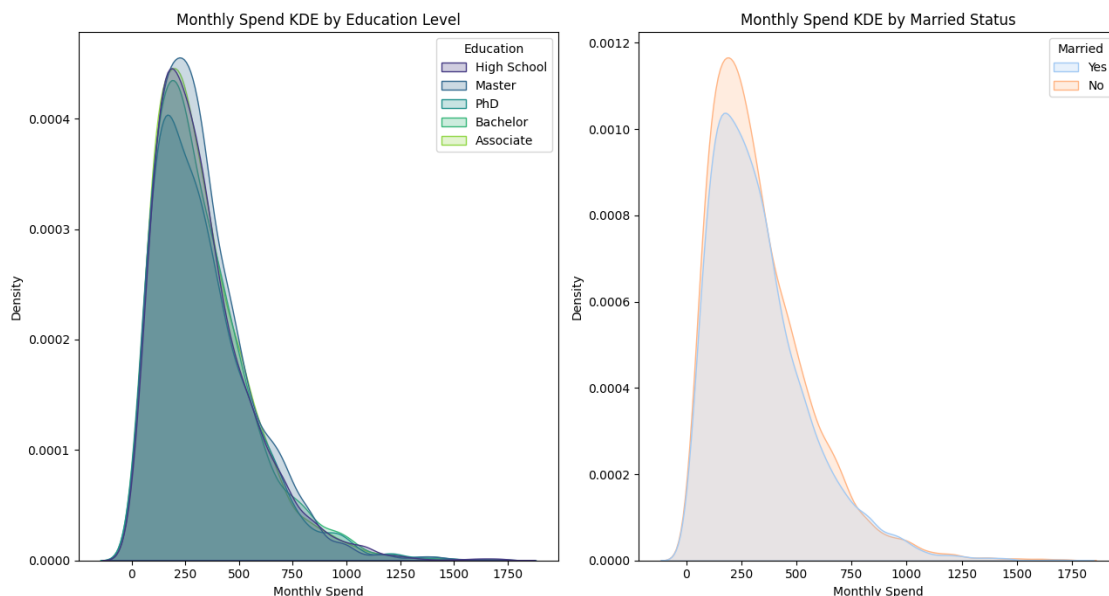
0.0.15 5. Distribution of Monthly Expenditure by Education Level and Marital Status (KDE)

```
[ ]: plt.figure(figsize=(13, 7))

# KDE for Monthly Spend by Education Level
plt.subplot(1, 2, 1)
sns.kdeplot(data=df, x='MonthlySpend', hue='Education', fill=True,
            palette='viridis')
plt.title('Monthly Spend KDE by Education Level')
plt.xlabel('Monthly Spend')
plt.ylabel('Density')

# KDE for Monthly Spend by Married Status
plt.subplot(1, 2, 2)
sns.kdeplot(data=df, x='MonthlySpend', hue='Married', fill=True,
            palette='pastel')
plt.title('Monthly Spend KDE by Married Status')
plt.xlabel('Monthly Spend')
plt.ylabel('Density')

plt.tight_layout()
plt.show()
```



Key Insights from KDE Analysis

Monthly Spend by Education Level:

The kernel density estimates indicate a consistent spending pattern across all education levels: a rapid increase at lower monthly spend values, peaking in the lower-to-mid range, followed by a long right-skewed tail toward higher expenditures.

Minor variations in peak location or tail length are observed between education levels, but the overall distribution shape remains largely similar, suggesting that education does not strongly influence spending patterns.

Monthly Spend by Marital Status:

Both married and non-married customer groups display a peak in the lower-to-mid range of monthly spending, with tails extending toward higher spend values.

The distribution shapes and spreads appear largely similar, indicating that marital status does not substantially differentiate monthly spending behavior.

Summary:

Overall, the KDE analysis suggests that neither education level nor marital status is a major determinant of monthly spending. While small variations exist, the general pattern—where most customers spend moderately and a smaller group spends substantially more—remains consistent across these categorical groups.

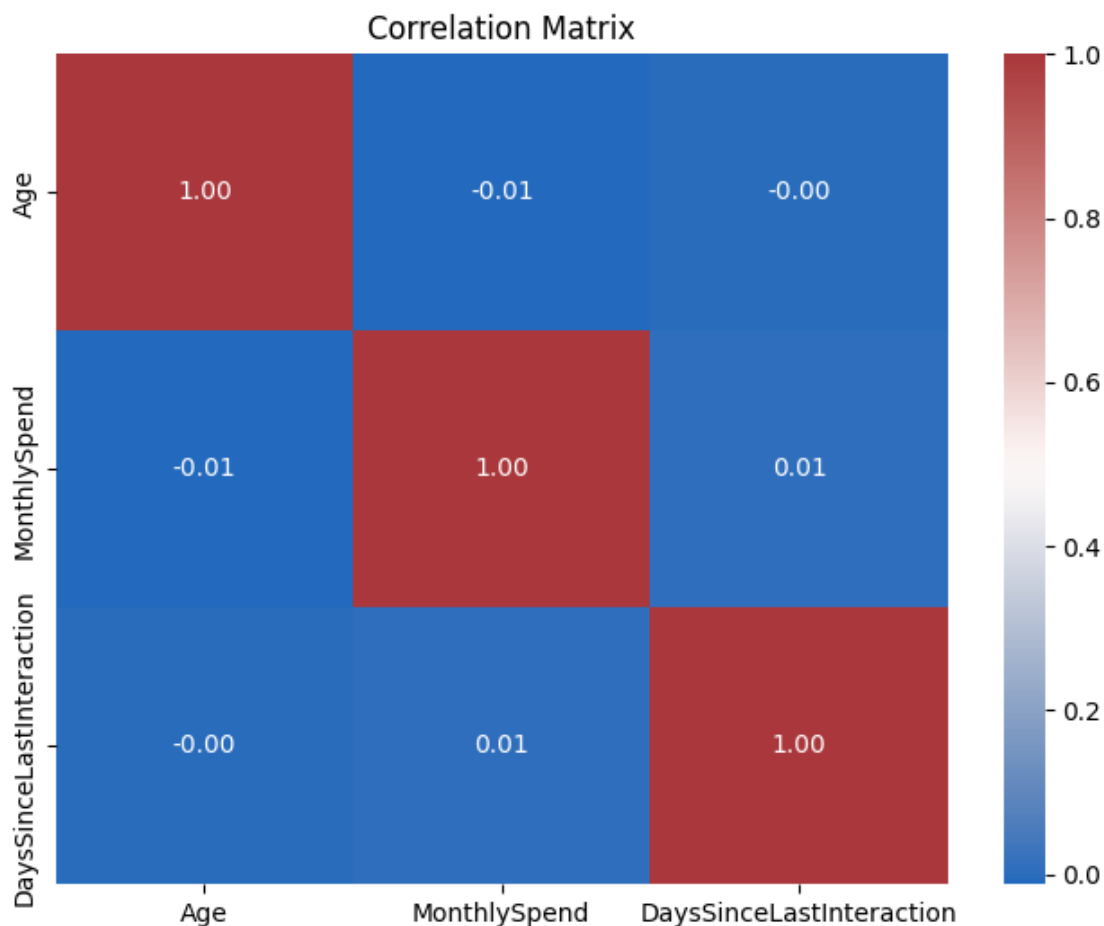
0.0.16 Two-Variable Analysis

0.0.17 1 .Correlation Matrix for Continuous Variables

```
[ ]: # extracting the required numerical columns
numeric_cols = ['Age', 'MonthlySpend', 'DaysSinceLastInteraction']

# correlation matrix
corr_matrix = df[numeric_cols].corr()

# plotting the heatmap
plt.figure(figsize=(8, 6))
sns.heatmap(corr_matrix, annot=True, cmap='vlag', fmt=".2f")
plt.title('Correlation Matrix')
plt.show()
```



Correlation Analysis of Numeric Variables

Age and Monthly Spend:

The correlation coefficient between Age and Monthly Spend is approximately -0.01, indicating a negligible linear relationship. This observation is consistent with the scatterplot, which shows no discernible pattern between these variables.

Age and Days Since Last Interaction:

The correlation coefficient is approximately 0.00, suggesting no linear relationship between Age and the number of days since the last interaction.

Monthly Spend and Days Since Last Interaction:

The correlation coefficient is approximately 0.01, indicating a very weak or no linear association between Monthly Spend and Days Since Last Interaction.

Summary:

Overall, the correlation analysis confirms that these numeric variables exhibit minimal linear relationships with each other, supporting prior visual observations.

0.0.18 2. Cross-tabulation of Gender and Marital Status

```
[ ]: # calculating crosstab
crosstab_pct = pd.crosstab(df['Gender'], df['Married'], normalize='index')

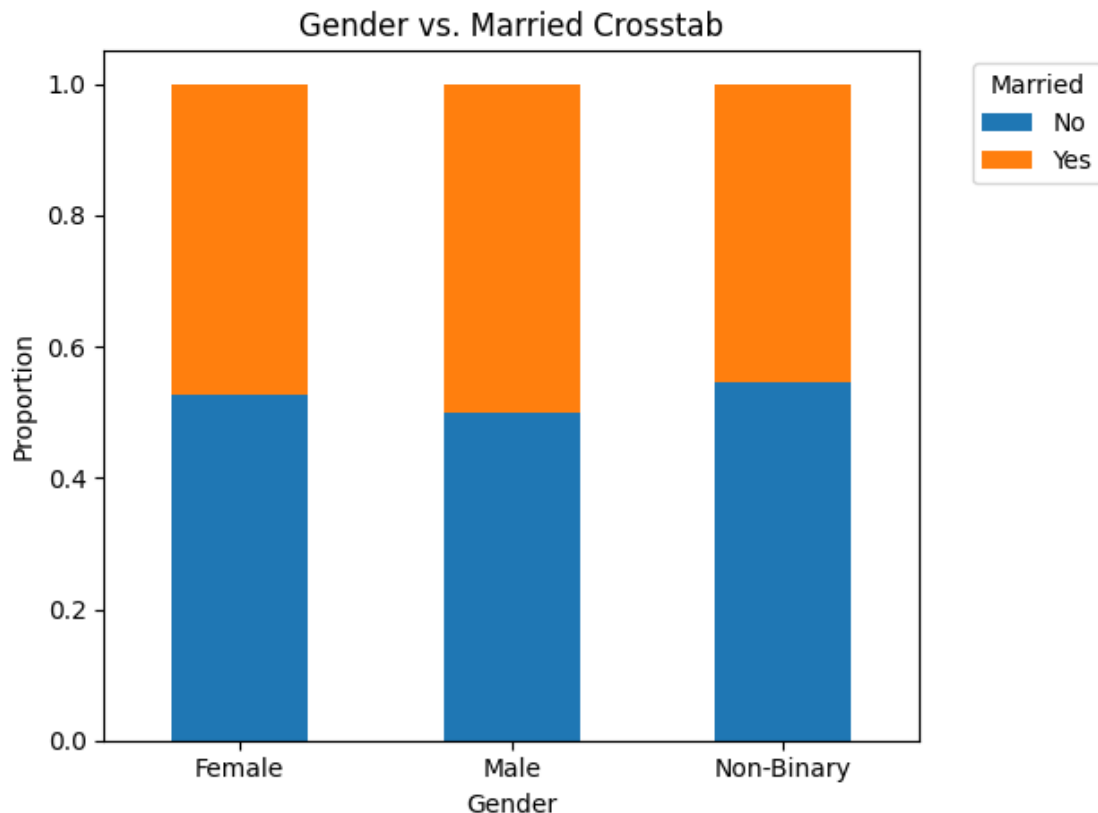
display(crosstab_pct)

# visualizing the crosstab using stacked bar
ct = crosstab_pct.plot(kind='bar', stacked=True, rot=0)

plt.title('Gender vs. Married Crosstab')
plt.xlabel('Gender')
plt.ylabel('Proportion') # Changed label to reflect normalization

# Move the legend outside the plot
plt.legend(title='Married', bbox_to_anchor=(1.05, 1), loc='upper left')
plt.tight_layout() # Adjust layout to prevent overlapping titles/labels
plt.show()
```

Married	No	Yes
Female	0.526516	0.473484
Male	0.499077	0.500923
Non-Binary	0.545664	0.454336



0.0.19 3 .Grouped Statistical Summary

```
[ ]: # average MonthlySpend by State, Education, Gender
grouped_stats = df.groupby(['State', 'Education', 'Gender'])['MonthlySpend'].
    ↪mean().reset_index()

# sorting the data
grouped_stats = grouped_stats.sort_values(by='MonthlySpend', ascending=False)
display(grouped_stats)

# Create a horizontal clustered bar chart
g = sns.catplot(
    data=grouped_stats,
    x="MonthlySpend",
    y="State",
    hue="Education",
    col="Gender",
    kind="bar",
    height=6,
    aspect=0.8,
    palette="viridis"
)

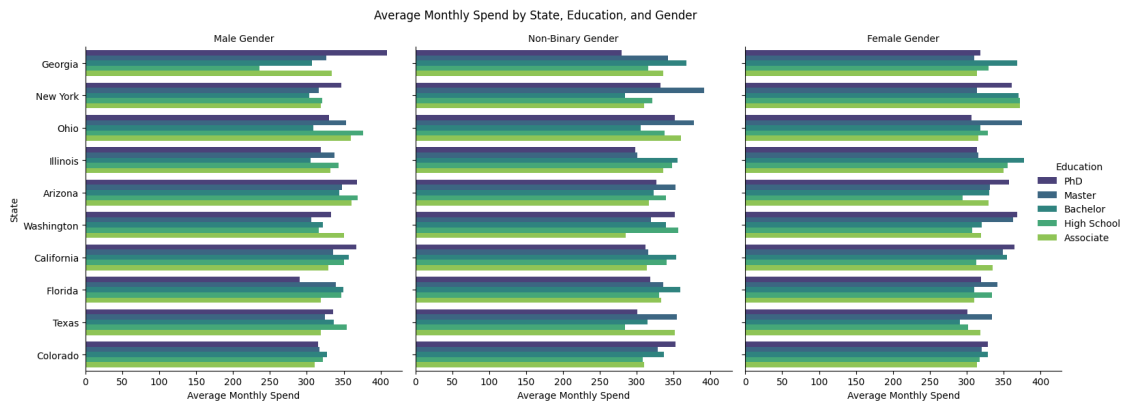
# Move the legend outside the plot
g.figure.subplots_adjust(right=0.8) # Adjust subplot to make room for legend
g.legend.set_bbox_to_anchor((1.05, 0.5))

# Customize the plot
g.set_axis_labels("Average Monthly Spend", "State")
g.set_titles("{col_name} Gender")
g.fig.suptitle("Average Monthly Spend by State, Education, and Gender")
plt.tight_layout()
plt.show()
```

	State	Education	Gender	MonthlySpend
73	Georgia	PhD	Male	408.353500
101	New York	Master	Non-Binary	391.405161
116	Ohio	Master	Non-Binary	377.908529
78	Illinois	Bachelor	Female	377.823051
112	Ohio	High School	Male	375.850291
..
137	Washington	Associate	Non-Binary	284.959362
128	Texas	High School	Non-Binary	283.999277
95	New York	Bachelor	Non-Binary	283.990545
74	Georgia	PhD	Non-Binary	279.401846

67 Georgia High School Male 235.443200

[150 rows x 4 columns]



0.0.20 Hypothesis Testing of Gender Differences in Monthly Expenditure

Null Hypothesis (H₀): There is no significant difference in monthly spending between male and female customers.

```
[ ]: from scipy.stats import ttest_ind

# Separate the 'MonthlySpend' data into two groups based on 'Gender'
male_spend = df[df['Gender'] == 'Male']['MonthlySpend']
female_spend = df[df['Gender'] == 'Female']['MonthlySpend']

# Perform an independent samples t-test
t_statistic, p_value = ttest_ind(male_spend, female_spend)

# Print the results
print(f"T-statistic: {t_statistic:.4f}")
print(f"P-value: {p_value:.4f}")
```

T-statistic: 0.3392

P-value: 0.7345

0.0.21 The p-value obtained from the independent t-test exceeds the significance threshold of 0.05, leading us to fail to reject the null hypothesis (H₀).

Conclusion: There is no statistically significant difference in the mean monthly spending between male and female customers.

Null Hypothesis (H₀): The average monthly spending is the same across all education levels; education level has no effect on monthly expenditure.

```
[ ]: from scipy.stats import f_oneway

# Create a list of arrays for MonthlySpend for each education level
education_levels = df['Education'].unique()
monthly_spend_by_education = [df[df['Education'] == level]['MonthlySpend'] for
    ↪level in education_levels]

# Perform one-way ANOVA test
f_statistic, p_value = f_oneway(*monthly_spend_by_education)

# Print the results
print(f"One-way ANOVA Test Results:")
print(f"F-statistic: {f_statistic:.4f}")
print(f"P-value: {p_value:.4f}")
```

One-way ANOVA Test Results:

F-statistic: 0.2288

P-value: 0.9224

- Since the p-value is greater than the significance level (0.05), **we fail to reject the null hypothesis.**
- **Conclusion:** There is no statistically significant difference in the mean monthly spend across different education levels.

0.1 Hypothesis testing - marital status vs. number of pets (Chi-square test)

Null Hypothesis (Ho): Marital status is related to the number of pets owned.

```
[ ]: from scipy.stats import chi2_contingency

# Create a contingency table
contingency_table = pd.crosstab(df['Married'], df['NumPets'])

# Perform the Chi-square test
chi2_statistic, p_value, dof, expected = chi2_contingency(contingency_table)

# Print the results
print(f"Chi-square Statistic: {chi2_statistic:.4f}")
print(f"P-value: {p_value:.4f}")
```

Chi-square Statistic: 177.6395

P-value: 0.0000

- Since the p-value is less than the significance level (0.05), **we reject the null hypothesis.**
- **Conclusion:** There is a statistically significant relationship between marital status and the number of pets owned.

0.2 Hypothesis testing - age vs. days since last interaction (Pearson correlation coefficient)

Null Hypothesis (H₀): Older people are less active customers.

```
[ ]: from scipy.stats import pearsonr

# Calculate the Pearson correlation coefficient and the p-value
correlation_coefficient, p_value = pearsonr(df['Age'],
↪df['DaysSinceLastInteraction'])

# Print the results
print(f"Pearson Correlation Coefficient: {correlation_coefficient:.4f}")
print(f"P-value: {p_value:.4f}")
```

Pearson Correlation Coefficient: -0.0040

P-value: 0.6817

- Since the p-value is greater than the significance level (0.05), **we fail to reject the null hypothesis.**
- **Conclusion:** There is no statistically significant linear relationship between Age and Days Since Last Interaction.

0.3 Hypothesis testing - state vs. monthly spend (one-way ANOVA)

Null Hypothesis (H₀)*: State-wise spends varies significantly.

```
[ ]: from scipy.stats import f_oneway

# Get unique state names
state_names = df['State'].unique()

# Create a list of MonthlySpend Series for each state
monthly_spend_by_state = [df[df['State'] == state]['MonthlySpend'] for state in
↪state_names]

# Perform one-way ANOVA test
f_statistic, p_value = f_oneway(*monthly_spend_by_state)

# Print the results
print(f"One-way ANOVA Test Results:")
print(f"F-statistic: {f_statistic:.4f}")
print(f"P-value: {p_value:.4f}")
```

One-way ANOVA Test Results:

F-statistic: 1.1178

P-value: 0.3457

The p-value exceeds the significance threshold of 0.05, and therefore, we fail to reject the null hypothesis (H₀).

Conclusion: The analysis indicates that mean monthly spending does not differ significantly across customers with varying education levels.

Summary of Hypothesis Test Results

Gender vs. Monthly Spend: No statistically significant difference observed ($p = 0.7345 > 0.05$).

Education Level vs. Monthly Spend: No statistically significant difference observed ($p = 0.9224 > 0.05$).

Marital Status vs. Number of Pets: Statistically significant relationship detected ($p = 0.0000 < 0.05$).

Age vs. Days Since Last Interaction: No significant linear relationship observed ($p = 0.6817 > 0.05$).

State vs. Monthly Spend: No statistically significant difference observed ($p = 0.3457 > 0.05$).

Overall: Most variables do not show significant associations with the outcome measures, except for Marital Status and Number of Pets, which demonstrate a significant relationship.

Business Insights from Hypothesis Testing

Gender, Education Level, and State: Monthly spending patterns do not differ significantly across these demographic segments. This suggests that broad marketing strategies targeting spending behavior can be applied uniformly across these groups.

Marital Status and Number of Pets: A statistically significant relationship exists between marital status and the number of pets owned. This indicates that these variables are interdependent and can be leveraged for targeted marketing or customer segmentation in pet-related products and services.

Age and Customer Engagement: Age does not exhibit a significant linear relationship with the number of days since the last interaction. This implies that engagement frequency is not strongly determined by age alone, and other factors may play a more influential role in predicting recent customer interactions.

State-wise Monthly Spend: The absence of significant differences in monthly spending across states suggests that national-level pricing or promotional strategies can be implemented without requiring substantial state-specific adjustments based solely on average spend.

Summary of Key Findings from Hypothesis Testing

Gender and Monthly Spend:

The independent samples t-test ($p = 0.7345$) indicates that male and female customers do not differ significantly in their average monthly spending.

Education Level and Monthly Spend:

One-way ANOVA ($p = 0.9224$) shows no significant variation in mean monthly spending across different education levels.

Marital Status and Number of Pets:

The Chi-square test ($p = 0.0000$) confirms a statistically significant association between marital status and the number of pets owned.

Age and Customer Engagement:

Pearson correlation ($p = 0.6817$) indicates no significant linear relationship between age and the number of days since the last interaction.

State-wise Monthly Spend:

One-way ANOVA ($p = 0.3457$) suggests that average monthly spending does not differ significantly across states.

Key Takeaways

Monthly Spend Across Demographics:

Statistical tests show no significant differences in mean monthly spending by Gender ($p = 0.7345$), Education Level ($p = 0.9224$), or State ($p = 0.3457$). This indicates that spending behavior is generally consistent across these demographic groups.

Marital Status and Pet Ownership:

The Chi-square test ($p = 0.0000$) confirms a significant association between marital status and the number of pets. Married customers are more likely to own 1–2 pets than non-married customers, suggesting potential for targeted campaigns in pet-related products or services.

Age and Customer Engagement:

Age shows no significant linear correlation with the number of days since the last interaction ($r = -0.0040$, $p = 0.6817$). Engagement frequency appears independent of age, highlighting the influence of other factors on customer activity.

Distribution of Monthly Spend:

Monthly spending is right-skewed, with a mean of 331.61 and a median of 282.11, and includes 326 high-spending outliers above 859.90. This suggests the presence of a small group of high-value customers.

Customer Education Level:

The customer base is highly educated, with ‘Master’ being the most common education level and ‘PhD’ the second most frequent, indicating a strong presence of advanced degrees.

Age Patterns:

The age distribution is multi-modal, with peaks in the late 20s, 40s, 60s, and late 70s, pointing to distinct age-based segments within the customer base.

Geographic Insights:

California has the largest share of customers, as shown in the state-wise distribution, suggesting a focus area for regional marketing or service initiatives.

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