Kevin Diem

www.kevindiem.com

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EDUCATION: TEMPLE UNIVERSITY, Fox School of Business, Philadelphia, PA
                Bachelor of Business Administration, Graduation: May 2017
                MAJOR: Management Information Systems
                Major GPA: 3.25, GPA: 3.02

INFORMATION TECHNOLOGY SKILLS:
                JavaScript, PHP, Java, SQL, HTML, CSS, REST

                MySQL, Oracle, MongoDB

EXPERIENCE:

                Computer Services, Business Process Improvement, Temple University, Philadelphia, PA
                Software Developer   January 2017 - Present
                • Created new, web-based software and product integrations
                • Completed previously unfinished projects, removed bugs
                • Contributed to UI and SQL libraries.
                • Automated routine tasks like checking for failed workflows and polling for service
                outages.

                General Education Program, Temple University, Philadelphia, PA
                Web Developer   April 2016 - Present
                • Created two WordPress themes, several workflow apps, and apps for students
                instructors.
                • Improved load speed by as much as 80% where possible by utilizing best practices.
                • Automated reporting, social media presence, and feedback program

                Misc. Departments, Temple University, Philadelphia, PA
                Web Developer   September 2016 – January 2017
                • Updated and revitalized web pages
                • Converted existing, fixed layout to mobile responsive
                • Repaired ASP.Net MVC projects started by capstone students.

                College of Public Health, Temple University, Philadelphia, PA
                Web Developer & IT Support   August 2015 – June 2016
                • Developed an internal application for employees to request off
                • Monitored ticketing system, recorded steps and solutions
                • Provided support both Windows 7 and Mac OS X in classroom and office settings
                • Assisted in enforcing HIPAA guidelines

                Amerimax, Lancaster, PA
                IT Support   May 2015 – August 2015
                • Repaired, upgraded, imaged and deployed Windows 7 to Desktop and laptop PCs
                • Interacted with end users via phone, e-mail and in person
                • Worked with vendors to coordinate returns and repairs
                • Assisted in transition to Microsoft Office 365

VOLUNTEER EXPERIENCE:
                Mitzvah Circle Foundation, Philadelphia, PA
                Web Developer   November 2016 – Present

• Design and implement event calendar and volunteer registration

Philadelphia Urban Creators, Philadelphia, PA
Web Developer   October 2015 – August 2016
• Design and implement MEAN stack web application
• Assist with Arduino Uno and sensor programming
• Technology research and consulting (web development, web hosting, data structures, etc)