Katherine Gendaszek

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QUALIFICATIONS SUMMARY

- ▶ **Relationship Development:** Strong interpersonal talents with demonstrated expertise in offering exceptional service. Proven ability to collaborate with colleagues to achieve goals.
- ▶ **Information Management:** Skilled written communicator in gathering and tracking information to guide strategic planning. Aptitude for performing audits and conducting investigations.
- ► **Key Strengths:** Success meeting and exceeding organizational goals within team driven and self-guided roles. Finely tuned analytical skills with a dedication to continually streamlining and improving work processes. Effectively interface with management to collaborate on issues and resolve problems.

PROFESSIONAL EXPERIENCE

BJ's Wholesale Club, Deptford, NJ Asset Control Manager (12/2013–4/2021)

Oversee Asset Protection and Receiving departments. Conduct weekly inventory audits and investigate discrepancies due to theft or fraud, and shrinkage. Ensure an organized and clean sales floor. Greet and assist customers with questions and resolve concerns.

- Achieved over \$2 million in global exports.
- Passed internal audits with no findings in 2019.
- Lead our team through safety meetings to achieve an accident free 2019.

HHGREGG APPLIANCES, Deptford, NJ

Operations Lead (2010 – 2013)

Managed warehouse crew and cashiers. Tracked and monitored supplies and inventory levels. Coordinated employee scheduling to ensure adequate coverage.

Within my first year of employment I was promoted and given extra responsibility.

Additional experience as a Team Member for Chick-fil-A from 2006 – 2010.

EDUCATIONAL BACKGROUND

Associate of Science in Arts and Sciences

GLOUCESTER COUNTY COLLEGE, Deptford Township, New Jersey