

# Processes automated with Automation Anywhere

---



## Healthcare

- Electronic health record (EHR)
- Revenue cycle management
- HR on-boarding
- Web-based claims capture
- Adjudication
- Claims recovery
- Automated internal and external reporting
- Healthcare compliance monitoring (ICD 10)
- Automated quality measure tracking
- Medicare enrolment

## Finance and accounting

- Audit certificate generation
- Income statement creation
- Cash flow equity reports
- Balance sheet generation
- Billing/invoicing
- Debt and payment tracking
- Debt collection
- Accounts receivables
- Accounts payable
- Expense management

## Insurance

- General insurance claims processing
- Life insurance claims processing
- Policy lifecycle of life insurance
- Order to cash
- Claims verification
- Dispute resolution (workflow)
- Reinsurance

# Processes automated with Automation Anywhere



- 
- Agency management
  - Insurance brokering
  - Property and casualty insurance
  - Fraud management

## Banking

- Account opening (attended automation)
- Create new loan
- Loan settlement
- Travel card processes
- Progress payments
- Credit card account opening
- Reconciliation and amendments
- Rollover request processing
- Customer e-registration

## Logistics

- Inventory management
- Supply chain processes
- Distribution reporting
- Compliance and governance, reporting
- Receiving and shipping

## Utilities

- Meter to cash
- Automated CRM workflow/reporting
- Asset operations analytics
- Automated scheduling for situational intelligence
- Operational efficiency reporting

## Retail

# Processes automated with Automation Anywhere



- 
- Multi-channel O2C
  - POS/online sales integration
  - Customer experience analytics
  - Gift/loyalty/seasonal card activation
  - SKU and supplier reporting