

## Machine Learning and Incentives

ML algorithms for decision-making are almost everywhere nowadays. Examples from headlines and responses to them:

- Whether you qualify for a loan or not.
  - Increase your number of credit cards.
  - Increase your number of bank accounts.
  - Improve your credit history.
- Whether you qualify for probation.
- Whether you get invited for an onsite interview after a video screening call.
  - Dress a certain way.
  - Hide piercings/tattoos.
  - Change the way you talk.
- Whether students get admitted to college.
  - Improve their GPA.
  - Retake the GRE or pay for prep classes.
  - Change to a different school where they can be a higher rank.

Are these responses honest effort exertion or gaming?

**Problem:** If ML algorithms ignore this strategic behavior, they risk making policy decisions that are incompatible with the original policy's goal.

The goal of policy makers' and mechanism designers' in using ML for decision-making is to learn from human data to create better decisions.

However, those who have a stake in the outcome can also learn and manipulate their data.

## Example: Strategic Classification

Consider a university trying to classify student applicants as qualified (positive) or unqualified (negative) for admission. A datapoint represents a student's features: SAT score, GPA, class ranking, etc.

Suppose the university solves this problem. Now, given this classifier (trained on training data), what will happen?

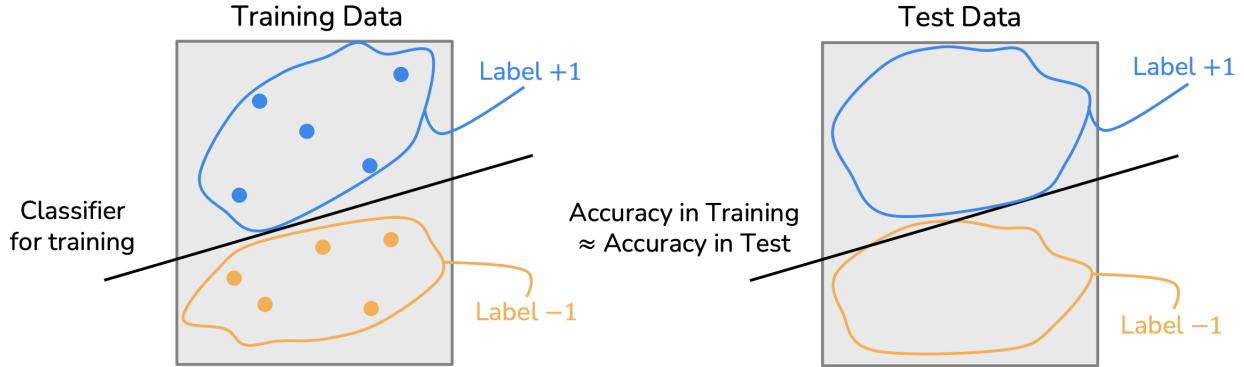


Figure 1: Example of Strategic Classification with students. Left: Setting a classifier for the training data. Right: What will then happen on the test data.

What will happen: Students who are near the border but below in the test set will be aware of the classifier and will manipulate their data points to be above the classifier (e.g., retake the SAT). If the classifier's goal is accuracy of the original data points, it is not succeeding.

**Root of the problem:** Data corresponds to individuals who have **agency** and want to affect the decisions made on them by the ML algorithms.

## The Offline Model

Let's formalize the above example with a university and student applicants into a *game*, as was first done by Hardt et al. [2016]. This will be a Stackelberg game, where the main player we worry about goes first and acts in a way that is defensive against all possible best-responses.

The players:

- University: Their objective is to admit the most qualified candidates (accuracy). Their action is to produce a linear classifier.
- Individual students: Their objective is to be admitted. Their actions are to strategically change features.

The game:

1. Nature draws each agent's features (e.g., SAT score, class ranking, ...)  $x \in \mathcal{X}$  from distribution  $\mathcal{D}$ .
2. The learner commits to classifier  $\alpha \in \mathcal{A} : \mathcal{X} \rightarrow \{-1, +1\}$ .
3. An agent observes the classifier  $\alpha$  and the  $x$ .
4. An agent reports to learner feature vector  $\hat{x}$  (see below— $\neq x$ ).
5. The learner observes label  $h(x)$ , where  $h \in \mathcal{H}$  is the “ground truth” classifier.
6. The learner gets utility:  $\Pr_{x \sim \mathcal{D}}[h(x) = \alpha(\hat{x})]$ .

Let  $\hat{x} = \arg \max_{y \in \mathcal{X}} \mathbb{E}_x[\mathbb{1}[\alpha(y) = 1] - c(x, y)]$  where  $c(x, y)$  is the manipulation cost and we make a crucial assumption that it is *separable*, e.g.,  $c(x, y) = \max\{0, c_2(y) - c_1(x)\}$ . Let  $\alpha(y)$  be the value for passing the classifier.

The learner’s goal is to select the best classifier given strategic responses, that is, to compute a Stackelberg Equilibrium:

$$\alpha^* = \arg \max_{f \in \mathcal{H}} \Pr_{x \sim \mathcal{D}}[h(x) = f(\hat{x})]$$

The main result of Hardt et al. [2016] is there is a uniform strategy-robust learning algorithm for  $\alpha^*$  in time and sample complexity  $\text{poly}(m, 1/\varepsilon, \log(1/\delta))$  where the concept class is learnable from  $m$  examples up to error  $\varepsilon$  and confidence  $1 - \delta$  (for separable cost functions).

Follow up work by Zrnic et al. [2021] shows that the order of play is crucial: they study a setting where both parties learn, and show that how fast each adapts to the other impacts who’s the “leader” in the game, and thus what the equilibrium is.

## The Online Model

We’ll now look at the model adapted for a *dynamic* or an *online* learning setting. The players are the same. The game is updated slightly.

For round  $t \in [T]$ :

1. Nature chooses an agent’s features (e.g., SAT score, class ranking, ...)  $x_t \in \mathcal{X} \subseteq [0, 1]^d$ .
2. The learner picks classification rule  $\alpha_t \in \mathcal{A} \subseteq [-1, 1]^{d+1}$ .
3. The agent observes the classifier  $\alpha_t$  and the datapoint  $(x_t, y_t)$  where  $y_t \in \{-1, 1\}$ .
4. The agent reports to the learner a feature vector  $\hat{x}_t(\alpha_t)$  ( $\neq x_t$ )

5. The learner observes true label  $y_t$ .
6. The learner incurs classification loss  $\ell(\alpha_t, \hat{x}_t(\alpha_t))$ .

The learner's goal is to minimize Stackelberg Regret:

$$R(T) = \sum_{t=1}^T \ell(\alpha_t, \hat{x}_t(\alpha_t)) - \min_{\alpha^* \in \mathcal{A}} \sum_{t=1}^T \ell(\alpha^*, \hat{x}_t(\alpha^*))$$

Assumptions are critical:

- What does the cost function to manipulate the agent's data look like?
- What does the learner's loss function look like, how does it depend on  $y$ ? Binary? [Chen et al., 2020, Ahmadi et al., 2021] Hinge? Logistic? [Dong et al., 2018]

Big critiques:

- This is only for gaming, not honest effort.
- Agents have exact knowledge of the classifier. In reality, most classifiers are not exactly known, and we usually only have sample or probe access.

## Fairness with Heterogenous Populations

So far we've been imagining that all students come from the same population, but that's obviously not true in reality. Two concurrent papers examine this problem when there are two populations: an *advantaged* population  $A$  and a *disadvantaged* population  $B$ .

We'll assume that the two populations are drawn from two different unknown distributions, which might even be the same. That is, both populations have qualified individuals.

For the advantaged population  $A$ , they have more access to tools to manipulate their feature vector, i.e., SAT prep classes and retakes. That is, it is less *costly* for those in  $A$  to change from  $x$  to  $\hat{x}$  than it is for those in  $B$ :  $c_A(x, y) \leq c_B(x, y)$ .

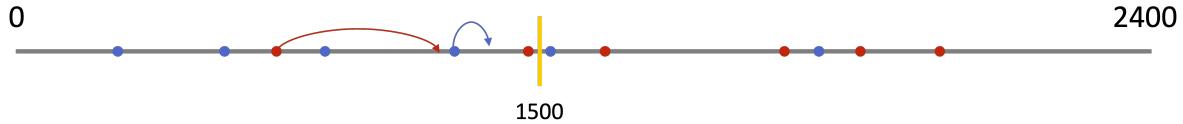


Figure 2: Example of Strategic Classification with two disparate populations.

Main question of Hu et al. [2019]: What if you subsidize the disadvantaged population by some  $\beta$  (fractionally *or* additively) so that it's less expensive for the population to manipulate? The learner pays for the subsidies, doesn't want false positives to be disproportionate

between the two groups, but their primary objective is to maximize accuracy.

Result: There are examples where subsidies are not Pareto-improving for both groups  $A$  and  $B$ . That means that there exist individuals in both groups who are worse off after the subsidies.

Milli et al. [2019] shows a necessary trade-off between agent utility and learner utility (accuracy), and that this disproportionately impacts the disadvantaged population.

## Other Examples of Incentivizing Effort

It turns out there are many areas of EconCS that can be thought of as [dis]incentivizing effort, often modeled as a Stackelberg Game.

- Contracts
- Delegation
- Crowdsourcing: using information elicitation and scoring rules!

## Algorithmic Contract Design

This is called a principal-agent problem: There is a “principal” hiring workers to do a job, and “agents” being hired to do the job.

**Outcomes:** There is a set of  $m$  possible outcomes for the principal. You can imagine binary outcomes: job completed, job not completed. Each outcome  $j$  has a reward  $r_j$  associated with it for the principal.

**Actions:** Each agent has a bunch of actions they can take. Think of this as different effort levels they could put in, or different methods they could use to get the job done. Each action  $i$  has a cost  $c_i$  for the agent to take it. Each action also stochastically leads to an outcome based on a probability matrix:  $q_{ij}$  is the probability of outcome  $j$  when action  $i$  is taken.

The main tension in contract design is that principals observe and pay for *outcomes*, but agents choose and bear the cost of *actions*.

Welfare? Utility? Design?

- The expected reward of action  $i$  is  $R_i = \mathbb{E}_{j \sim q_i}[r_j] = \sum_j q_{ij}r_j$ . Then the expected welfare from action  $i$  is  $W_i = R_i - c_i$ .
- A *contract* is a payment rule  $\mathbf{t}$  that consists of  $m$  non-negative payments or transfers  $(t_1, \dots, t_m)$ , one for each outcome  $j$ . All payments  $t_j \geq 0$  must be non-negative, this is called “limited liability.”

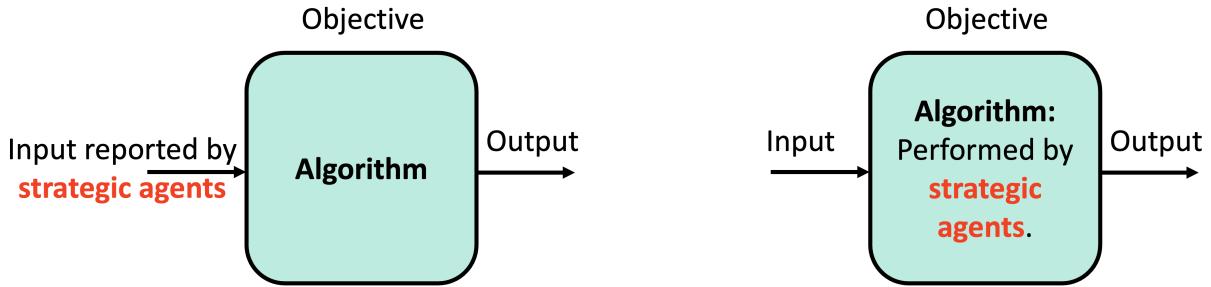


Figure 3: An illustration of the difference between mechanism design (left) and contract design (right).

- Then for action  $i$ ,  $T_i = \mathbb{E}_{j \sim \mathbf{q}_i}[t_j] = \sum_{j \in [m]} q_{ij} t_j$  denotes the expected payment for action  $i$ .
- We now write expected utility for each party as a function of a taken *action*  $i$ : the principal's expected utility is  $u_P(i | \mathbf{t}) = R_i - T_i$  and the agent's expected utility is  $u_A(i | \mathbf{t}) = T_i - c_i$ .

Then the agent will choose an action  $i$  to maximize their utility, and the goal of the principal is to design a contract  $\mathbf{t}$  to maximize the principal's utility.

Note that this is a Stackelberg game! The principal leaders, announcing the contract, and the agent follows, choosing an action to maximize their utility based on this choice.

Some directions that people work on:

- Hardness results—there are MANY!
- Specific, tractable classes of contracts, such as linear contracts. Specific reward functions or cost functions.
- Multiple principals, Multiple agents.
- What if costs are private and must be elicited? This takes us into a hybrid mechanism design scenario with incentive compatibility.

See this excellent survey [Dütting et al., 2024] for more information.

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## References

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