# Karim Gomez

Software Engineer

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# **EDUCATION**

# JOHN HOPKINS UNIVERSITY, WHITING SCHOOL OF ENGINEERING

Baltimore, MD Certification Software Engineering (<mark>Sep</mark> 2021)

# **COLLEGE OF STATEN ISLAND**

BS Accounting (Jan 2014)

## **ADDITIONAL SKILLS**

Microsoft Office- Word, PowerPoint, Excel, Outlook, Access

HMTL

CSS

JavaScript

MySQL

Express

jQuery

React

MongoDB

## **CERTIFICATIONS**

Certification Oof Web Development\_(John Hopkins University)

# **CAREER OBJECTIVE**

Adaptable professional with 23+ years of experience and a proven knowledge of application development, database design, and website architecture. Aiming to leverage my skills to successfully fill the Software Engineer role at your company.

## **EXPERIENCE**

# THIRD PARTY CREDIT AND COLLECTION COORDINATOR

Visiting Nursing Services of New York, New York, NY / Jan 2019 - Present

- Review, analyze and audit documentation for billing,
  collections and Medicare application and re-certification.
- Runs daily, weekly and monthly reports, along with building multiple spreadsheets that analyze trends, forecast possible mishaps in future billing and potential mishaps in Medicare/Medicaid penalization.
- Updates\_/monitors\_/and\_maintains all tracking systems necessary for timely submission of documentation and collections of accounts receivable collections.
- Identifyies issues/trends regarding collection and payments, makes recommendations based on findings, and initiates/follows up with the resolution to ensure timely collection and adherence to departmental, aAgency, and external policies/guidelines.
- Reviews invoices from insurers and reconciles accounts <u>and</u> <u>adjusts inaccuracies as needed</u>. If <u>paid incorrectly</u>, <u>adjustments or appeals are made and books are adjusted</u> <u>accordingly</u>.
- Manually bill <u>c</u>Cases thru CMS systems to ensure timely payments. <u>Thru CMS</u>, <u>investigates invoices that have dentify</u> errors and aid in solving disputes via adjustments or appeals.

## **HOSPICE INTAKE COORDINATOR**

Visiting Nursing Services of New York, New York, NY / Mar 2016 - Jan 2019

- Collaborated with patients, family members, physicians and other medical personal to facilitate admission of patients.
- Ranun daily reports on Census and potential admissions for the week for the entire referral center.
- Audited E-charts to ensure all pertinent information has been inmputed into system correctly to ensure payment of service is not interrupted uninterrupted based on Medicare/Medicaid standards.

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- Entered referrals into two different programs and notified our liaisons of received referrals.
- A synopsis and location of the case is given.
- Verified patient's insurance to ensure that hospice care is covered under the patient's policy.
- <u>Confirmed</u> pre-authorization <u>as</u> needed
- Created patient visit schedule worksheets for nurses for nurses
- <u>Trained</u> new employees on processes and procedures throughout our referral center to ensure <u>proper</u>work habits and <u>understanding of guidelines</u>.
- Ordered and confirmed delivery of incoming medical equipment and patient supplies coming onto the program.

#### **ENROLLMENT SPECIALIST**

Centerlight Health Systems, Brooklyn, NY / Apr 2015 - Oct 2015

- <u>Tracked</u> all patient orders within the PACE program.
- Contacted doctors and scheduled appointments to meet to sign off on unsigned orders.
- Monitored and updated spreadsheets of records of incoming and outgoing orders

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- Created new spreadsheets weekly for new orders being sent out for signatures.
- Provided weekly reports of outstanding orders to to site director

Axion Healthcare LLC Mar 2009 - Oct 2015

## **ADMINISTRATIVE ASSISTANT**

Axion Healthcare LLC, Brooklyn, NY / Mar 2009 - Apr 2014

Elderserve Aug 2013 - Apr 2014

- Worked <u>as part of</u> a team to help company audit and transfer paper records to electronic documentation.
- Assisted in <u>accurate</u> filing <u>of</u> medical records.
- Audited and facilitated physicians' approval of care plans.
- Audited electronic documentation to ensure paperwork in correct order according to licensing agreements.

## **BANK TELLER**

JPMorgan Chase, Brooklyn, NY / Jan 2013 - Jun 2013

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Commented [SNA6]: Is a word missing here?

- Handled cash and other monetary instruments.
- Provided top-notch customer service to all banking? customers.
- Identified customer <u>needs</u> and introduce<u>d</u> them to bankers as needed.
- Successfully adhered to strict standardized policies, procedures and protocol.
- Analyzed customer profiles to recommend solutions to potential problems.

## **CLERICAL ASSOCIATE**

Kings County Hospital Center, Axion Healthcare LLC, Brooklyn, NY / Mar 2009 - Dec 2012

- Conducted patient interviews to verify insurance information for billing.
- Schedule<u>d patient</u> appointments <u>with for specialized</u> <u>medical staff</u>
- Assisted doctors by <u>answering phone calls</u>, retrieving various medical forms, <u>and relaying various</u> <u>messages to medical staff</u>.

## **REFERENCES**

References available upon request

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