# Objective

Looking for a challenging role where I can bring my strong project management, development and QA skills to create a high-class product which exceeds customer expectations and to bring strong revenue growth to the organization.

**Professional Experience**

Group Project Manager, HCL Technologies Ltd, Chennai.

From April 2000 – till date

Programmer, K K Computers, Tanjore. From April 1999 to Dec 1999

**Education**

MCA, Bharathidasan University, 1999 (First Class)

B.Sc., Computer Science , Bharathidasan University, 1996 (First Class)

**Summary**

**Sixteen years** of industrial experience and playing a role of **Group Project Manager,** involved in different phases of software Development, Testing and Account Management. Strongly self-motivated, willing to assume responsibilities.

* Can work independently, manage or work within any team environment.
* Excellent organizational and communication skills, both oral and written
* Lead & involved in a Development, maintenance and testing team of fifteen for Cisco IOS
* Managing Development, Sustenance & test teams ranging from 10 to 120 FTE
* One of the senior members in interview panel.
* Expert in evaluating new hires during induction program.
* Senior quality representative in the organization.
* Expert in motivating teams there by achieve high employee satisfaction and productivity.
* Account management (Cisco Japan $5M (ACV) and $25M TCV)
* Recruitment – (Staffing Representative for my DU)
* Quality Representative (Six Sigma, $6M savings this FY

Domain/Market experience

Telecom, Networking & Embedded products, Collaboration, Data Center, Cloud, Open Stack, DevOps, i18N, L10N, Storage, System/Solution Test

Technical Background

Cisco IOS; Routers: Cisco 18xx, 36xx, 75xx, 72xx, 76xx series; Certifications: CCNA

LAN/WAN Technologies: Ethernet, Frame-relay, T1/E1, ATM, Serial

**Project Experience Summary**

**1. GSSO Solution Testing**

|  |  |
| --- | --- |
| Organization | HCL Technologies for the client Cisco Systems Inc – Oct **2009 to Till date**  Role : Group Project Manager |
| Description | Cisco Localization Testing project is involved in system testing for the Unified communication and Data Center solutions products specific to Japan Segment. System testing is carried out by getting inputs from the partners, service requests and customer found defects. This program was successful as the test reports were used by the cisco partners to sell the cisco solutions among their customers. This program focuses on all major cisco architecture such as Collaboration, Data Center, Service provider and Borderless Network. |
| Team Size | 120 |
| Contribution | * Test plan review * Involved in collecting the project requirement’s from various stakeholders * Project Profitability * Involved in procurement. * Execute on specific people programs, immediate coaching and development, team engagement etc. * Analyzing data and workflow to identify opportunities for improvement. * Interact with Cisco Partners to bring new business to HCL   . |

**2. CISCO ACCESS REGISTRAR**

|  |  |
| --- | --- |
| Organization | HCL Technologies for the client Cisco Systems Inc – **Apr 2008 to Sep 2008**  Role : Project M**anager** |
| Description | [Cisco Access Registrar](http://www.cisco.com/go/car%20) is carrier class Radius based AAA server which performs authentication, authorization and accounting. Cisco Access Registrar is a flagship AAA product for Cisco systems which is installed tier-1 service provider across the globe. It supports almost all the access technologies.  The project is under Offshore Development and Manufacturing Model and the complete ownership is with HCL. |
| Team Size | 15 |
| Contribution | * Involved in 2 minor and 1 major release of the product. * Prepare project plan and estimation. * Prepare SFS and SDS for the new features * Consolidate and present weekly status to the customer. * Attend P-team calls with the product stake holders. * Attend pre-sales calls with the end customer to explain about the product in detail. * Attend technical calls from the customer support. * Compared the product across the competitive products and raise the feature request to the development. |

**3. MRBU Platform Development**

|  |  |
| --- | --- |
| O*rganization* | *HCL Technologies* for client *Cisco Systems Inc -* ***Jun 2005 to till date***  ***Designation : Associate Project Manager***  Role : **Delivery Manager** |
| *Description* | The team work towards supporting the development team and adding new features and enhancements on Cisco routers for the enterprise and service provider market.  Products: Cisco 7x00 series |
| *Team Size* | 20 |
| *Platform* | Cisco 7200, 7300, 7500 and 7600 |
| *Environment* | IOS, C |
| *Tools* | CDETS, Make, Pagent, GDB |
| *Protocols* | BGP, OSPF, ATM, PPP, VLAN |
| *Contribution* | * Assign bugs to the team members and provide technical support. * Responsible for overall delivery of the project. * Co-ordinate product team meetings and resolve the priority issues and get new requirement for the marketing and account team. * Consolidate weekly reports and track the delivery of the team. * Meet and exceed the customer expectation by providing timely and quality delivery. * Recreate issues reported in the field and provide timely fix to the end customer * Interface with the customer support team for the issues reported in the field and provide work around and timely fix. * Worked towards adding new features on Cisco 7xxx routers – IOS parser enhancements * Enhancement and bug fixes on Ethernet/Fast Ethernet/Gigabit Interface device drivers for 7xxx platforms. * Enhancement and bugs fixes on ATM interface device drivers for 7xxx platforms. * Driving domain competency in the team and mentoring new team members. |

**4, ATG Platform Development**

|  |  |
| --- | --- |
| *Organization* | *HCL Technologies* for client *Cisco Systems Inc -* ***April 2000 to April 2005***  Role : Dev Engineer |
| *Description* | The team works towards development & sustenance of Cisco C2/3/xx Series of Integrated Services Routers and Network Interface device drivers.  *Products:*  Cisco Routers – C800, C2600, C3600 and C3700 |
| *Team Size* | 10 - 15 |
| *Contribution* | **Sustenance Activities:**   * Sustained the C8xx/C26xx/C36xx platform Network Interface device drivers. * Worked with Cisco’s customers and support teams in resolving issues related to the C8xx/C26xx/C36xx platform device drivers. * Worked for initial scoping and design phase for next generation 8xx platform and SB1xx platform. * Implemented the modem dialout feature for 3xxx platforms.   ([Modem dialout controller CLI](http://cco/en/US/tech/tk801/tk36/technologies_configuration_example09186a0080093c1b.shtml))   * Made critical changes in enhancing software drivers for T1/E1 framers, HDLC drivers, online insertion & removal (OIR) features etc on C36xx Routers. * Active member in the Organization training team and owning IOS Architecture, IOS Device Driver and Networking Lab boot camp training for the new engineers. |

**Recognition /Achievements**

* *Got Knowledge-for-Knowledge awards for providing training to new Engineers.*
* *Got appreciation for initiating new feature support on 36xx routers.*
* *Got Award of Appreciation in* ***Excellence in Competency Development****, 2007,2008 and 2009.*
* *Member in* ***Toastmaster's club International***
* *Member in HCL O3 League (Outstanding rating for 3 consecutive years)*
* *Six Sigma – Green Belt*