

Document potential firewall problem on Ubuntu 16.04

#2533

 **Merged** josegonzalez merged 2 commits into dokku:master from unknown repository on 16 Dec 2016

 Conversation 3  Commits 2  Files changed 1

Changes from 1 commit ▾ Jump to... ▾ +13 -0 ■■■■■■

13 ■■■■■■ docs/getting-started/troubleshooting.md

174	174	...
175	175	
176	176	***
	177	+
	178	+__Symptom:__ I successfully deployed my application with no deployment errors but I'm receiving Connection Timeout when attempting to access the application.
	179	+
	180	+__Solution:__
	181	+
	182	+This can occur if Dokku is running on a system with a firewall enabled (some OS versions like Ubuntu 16.04 have this enabled by default). The follow script will disable the firewall.



josegonzalez on 16 Dec 2016 **Owner**

Can you note that the following command is only for ufw, and how to check if ufw is enabled?



facundomedica on 16 Dec 2016 **Contributor**

Okay!



Reply...

Start a new conversation

```
183 +
184 +```shell
185 +sudo ufw disable
186 +```
187 +
188 +***
189 +
```