

# Khadidja Sarah Elkeurti

## Education

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University of Iowa '21  
Informatics (Human-Computer Interaction)

## Work Experience

Iowa City, IA  
August '20 - Present  
May '18 - August '19

### ITS Helpdesk Analyst

- Installed software on MacOS and Windows systems
- Troubleshooted software, hardware and other technical issues
- Assisted customers in a timely and courteous manner
- Developed a thorough understanding of University of Iowa affiliated sites and services

Remote  
March '20 - June '20

### Kimberly Graham for US Senate Field Director

- Managed a cohort of volunteers from across Iowa
- Organized data on which groups to target for maximum voter turnout using Excel

Las Vegas, NV  
August '19- March '20

### Nevada Democratic Party Field Organizer

- Recruited volunteers in Las Vegas to run caucus sites
- Organized volunteer data using VoteBuilder
- Set up phonebanking events, caucus trainings, and community mixers
- Registered 30 voters per week

## Skills

### Software

- Adobe Products
- VoteBuilder
- IT Ticketing Systems

### Coding

- HTML
- CSS
- Python

### Soft

- Interpersonal skills
- Collaboration
- Customer Service

## Relevant Coursework

Fall '20

### Human-Computer Interaction

Introduction to UX/UI concepts and methods, ends with project that implements learned content

Fall '20

### Elements of Graphic Design

Projects in Adobe Photoshop & Illustrator

Fall '17

### Computer Science 1: Fundamentals

Learned fundamentals of Computer Science using Python and ended the course developing Boggle Game