

Ozoneplay FZE

PRIVACY POLICY

17th March 2015

Introduction

This is the privacy policy of Ozoneplay FZE, trade licence number 6405/2015, with its registered address Fujairah – Creative Zone, PO Box 4422, Fujairah, United Arab Emirates, ("we", "us" and "our"). We respect your privacy and are committed to protecting the personal information that you provide in connection with your use of our services ("Services"), software ("Software") and the ozoneplay.com websites ("Websites"), and the smartphone applications that we publish on the Apple, Google, and Microsoft application stores ("Apps"). This Privacy Policy ("Privacy Policy") is intended to inform you about our information practices, including the types of information gathered, how your information is used and safeguarded, and how you may control the maintenance and sharing of your information.

What This Privacy Policy Covers

This Privacy Policy covers our treatment of your personal data and other information that we collect and receive, including information related to your use of the Services, Software, Websites and Apps, including any public forums. "Personal Data" and "Information" includes information about you that is personally identifiable, such as your name, address, email address or phone number, and that may or may not be otherwise publicly available. Where applicable we explicitly point out the use of personal data within our privacy policies. All other data is anonymous to us or is used pseudonymously. This Privacy Policy does not cover any interaction you may have with us by telephone, postal mail, or other offline communications.

The Privacy Policy also gives information about our Websites' use of cookies.

This Privacy Policy does not apply to the practices of third-party companies that we do not own or control, or to people that we do not employ or manage.

Information Collection and Use

We collect your personal data when you register for an account, when you use certain of our Services, and when you visit our Websites and/or the website(s) of our partners, and you use our Apps. We may combine information (including personal data) about you that we have with information we obtain from business partners or other companies.

When you register with us, we ask for personal data ("Personal Data") such as your name, email address and date of birth. You will also be asked to provide a password, which you can use to access certain parts of the Websites or Apps and certain Services.

We and/or certain third-party service providers will use your Personal Data to verify your identity when you withdraw cash from your account, to monitor for fraudulent activity and to verify that you are permitted to legally participate in cash tournaments and/or withdraw funds from your account.

You warrant and represent that your Personal Data is accurate and complete, and that you will promptly update the information in order to keep it current.

We reserve the right to terminate your access to the Websites, Apps, Services and Software if we suspect that you have provided inaccurate Personal Data.

Please note that our User Terms & Conditions include an agreement by you to indemnify and hold us harmless from any losses that result from you providing inaccurate Personal Data.

We automatically receive and record information on our Websites' server logs including your IP address, cookie information, software and hardware attributes, and the page you requested. Once you register with us and sign in to one of our Websites or Apps, you are no longer anonymous to us and your usage data will be connected to your account.

We use information (including anonymous and personal data) for the following general purposes: to personalise the content you see on our Websites or Apps, to fulfil your requests for Services, to improve our Software and Services, to contact you, to conduct research, and to provide anonymous reporting for internal and external clients.

In order to improve our products, we may request and/or collect information from you on a voluntary basis from time to time.

We use third-party payment-processing companies to process your transactions. When third-party service providers are being used for this purpose, we will not have access to your credit card or debit card information. We may also share your information with our third-party service providers for the other purposes outlined in this Privacy Policy.

We automatically collect certain aggregate information and analytical data ("Aggregate Information") related to your usage of our Services and/or Websites and/or Apps. Aggregate Information is non-personally identifiable, including the time of your visit, the mobile phone network associated with your mobile phone or other device ("Device"), your Device's operating system/platform, the Device type, your Device's unique ID and the features of the Services, Websites and/or Apps you are accessing.

We may use geo-location technology in order to help us determine the territory in which you are using the Website, Apps and/or Services and to assist in establishing which aspects of our Services you are permitted to use. You are ultimately responsible for determining whether or not our Services are legal in your territory. The availability of our Services does not constitute an offer, solicitation and/or invitation to use those Services where they are not permitted.

Information Sharing and Disclosure

We do not rent, sell, or share information about you (including Personal Data) to or with other people or non-affiliated companies except to provide products or services you've requested, when we have your permission, or in the following circumstances:

We provide the information to trusted partners who work on our behalf or who have signed confidentiality agreements with us. These companies may use such information to help us communicate with you about offers from us and (with your permission) our marketing partners. However, these companies do not have any independent right to share this information.

We respond to subpoenas, court orders, legal process, or to any legitimate request by authorities with which we must comply. We may also share your Personal Data to establish, exercise or defend our legal rights and property and to protect and uphold the rights, property and/or safety of our users and third parties and/or defend against legal claims or otherwise where we are under a legal duty to do so.

We may share Personal Data in order to investigate, prevent, or take action against illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of our Terms & Conditions, or as otherwise required by law.

We may transfer information about you if we acquire, or are acquired by or merged with, another company, in which case Personal Data will be one of the transferred assets. In this event, we will notify you before your information is transferred and becomes subject to a different privacy policy.

The Personal Data that we collect may be transferred to, and stored at, a destination outside of the country you are located in and where you are accessing and using our Services, Websites and/or Apps. By submitting Personal Data to us, you agree to this transfer, storing or processing. We will take steps to ensure that your data is treated securely and in accordance with this Privacy Policy.]

Use of Cache Data

Certain features of our Services may only be available through the collection of data stored in your Device's cache. We may use such data to track your use of our Services and to help us improve our products. We may also permit third-party service providers who have entered into confidentiality agreements with us to access such data to help us monitor the use of our Services for illegal activity.

Some of our third-party service providers may use cookies and tracking technologies. We have no access to or control over these cookies or tracking technologies. This Privacy Policy covers the use of our cookies and cache data only and does not cover the use of any third-party service provider's cookies or tracking technologies.

Email Communications

We reserve the right to send you certain communications, such as service announcements and administrative messages and other communications relating to our Services, without offering you the opportunity to opt out of receiving them.

Confidentiality and Security

We limit access to information about you to employees who we believe reasonably need that information to provide Services to you or in order to do their jobs.

We have physical, electronic, and procedural safeguards that comply with our legal obligations to protect information about you. Sending information via the Internet is not completely secure. We cannot guarantee the security of the Personal Data transmitted to our Websites or Apps. Any such transmission is at your own risk.

Account Security

We urge you to keep your account password confidential and not to share it with anybody else, nor to allow anyone else access to your Device(s). If you suspect a third party has access to your password, change it immediately. If you suspect that your account has been accessed without your or our authority, this should be reported to our customer-support team at support@ozoneplay.com immediately.

Except within the context of our gaming platform, any request for your password or any other sensitive account information should be regarded as suspicious and should be reported to our customer-support team at support@ozoneplay.com.

We may from time to time use your password to access your account in order to carry out maintenance, debugging and/or testing, or for other internal purposes.

Your Rights

You have certain rights including:

- The right to ask us not to process your Personal Data for marketing purposes; and
- The right to access the Personal Data that we hold about you. We may charge a small fee for providing this information to you.

You can exercise these rights at any time by contacting us <mailto:support@ozoneplay.com>

Our Websites may, from time to time, contain links to and from third-party websites. If you follow a link to any of these websites, please note that these websites have their own privacy policies and that we do not accept any responsibility or liability for these policies. Please check these policies before you submit any Personal Data to these websites.

Governing Law

This Policy is governed by the laws of England & Wales. Please note that our Services are not intended for use in territories where such Services are illegal.

Effective Date

The most current version our Privacy Policy applies to your use of our Services, Software and/or Websites or Apps. We advise you to view this Privacy Policy each time you use one of our products and familiarize yourself with any changes.

Changes to This Privacy Policy

This Privacy Policy is subject to change. Unless stated otherwise, our current Privacy Policy applies to all the information we have about you. We will not, however, change our policies and practices to make them less protective of information we have already collected about you without your consent.

Contact Us

To contact us regarding this Privacy Policy, email our customer-support team at <mailto:legal@ozoneplay.com>

Terms of Use

For further information on your use of our products or services, see our Terms & Conditions.