

# **DAO THE KHAI**



0981746119

a daok257@gmail.com

🤵 Bcón Mien Dong, Binh Duong

https://www.faceboo

k.com/dantsm.jjhd

# **EDUCATION**

Ecommerce

University of Economics and Law 2023 -

## AWARDS

## **Champion of AIB Season 2**

2025

Held by AI4I

- Analyzed key business problems
- Developed AI agents to optimize user experience
- Built Al agents to automate internal business operations

# **PROJECTS**

#### SENTIMENT ANALYSIS AI AGENT

2025

Created on n8n plattform

- Built an Al agent to classify customer feedback into sentiment categories (positive, negative, neutral) using transformer-based models (e.g. BERT).
- Integrated the model into a web dashboard for real-time monitoring and visualization of customer sentiment trends.
- Fine-tuned model on domain-specific Vietnamese dataset to improve accuracy and relevance for e-commerce use cases.

## **SKILLS**

- · Analytical Thinking
- Problem-Solving
- Time Management
- Presentation Skills
- Python
- Power BI
- SQL
- Excel and Word

### LANGUAGE

- English
- Vietnamese

## **EXTRACURRICULAR**

2024 -

## Member of ITB Club, UEL

- Organized 3 national-scale competitions
- Collaborated within an organization of 50+ active members