



DANG THIEN THY

With 2 years of experience in consulting and supporting visa/tour services for customers. I have the skills to consult, process applications, and assist customers during the visa application process with consulates of various countries. I aim to use my skills and knowledge to contribute to the company and provide the best experience for customers.

Education Background

Sai Gon Tourism College
2020 - 2023

- Travel Management

Contact

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Go Vap District, Ho Chi Minh City

Hard Skill

- Word, Excel, PowerPoint.
- Toeic 550.
- Good teamwork skills. Friendly with everyone and has a progressive and responsible spirit.

Professional Experience

AdenZ Travel (Sales Executive and Operator)

06/2023– 2025

- Proactively consulting and successfully selling diverse tour packages (domestic, international) and visa application services for various countries.
- Building and maintaining sustainable relationships with customers, achieving high customer satisfaction rates, and promoting repeat customers.
- Providing in-depth support on documents and procedures for applying for tourist visas for many countries, ensuring a high visa success rate.
- Monitoring the approval process and updating customer information in the internal CRM system and the embassy information portal.

HaHa Travel (Visa Assistant)

2022 - 04/2023

- Work closely with the visa department to effectively manage and process customer applications for tourist and business visas to the US.
- Permanent update the latest visa information from the consulate.
- Guide customers to practice for US Visa interviews.
- Provide in-depth advice and detailed instructions to customers on preparing accurate and complete documents for international visa applications, especially for markets such as the US, Canada, and Australia.