

RDS TEAM

Teams Overview

What is Teams?

RDS TEAM Teams is a Unified Communications solution that combines calling, chat, meetings, voicemail, video, screen sharing and enterprise contacts into a single, easy-to-use interface to improve everyday communications and collaboration for businesses.

What Teams does:

Teams makes your communication simpler and your collaboration more productive. It provides you with audio and video calling, instant messaging, meetings/video chat, history, and voicemail without switching between devices, apps, and screens. RDS TEAM Teams allows you to make and take calls without being tied to your desk phone, to chat (one-to-one or one-to-many), and meet with or see each other's faces with the click of a button—all this without using multiple tools or programs. Any business with modern

communications needs can benefit from Teams, from highly virtualized organizations, companies with multiple locations, to those with remote or mobile workers. RDS TEAM Teams empowers businesses by making it easy, pleasant and efficient for them to communicate how they want and where they want.

Why should you use Teams?

For any business to be successful, its employees need to be able to communicate. More than that, they need to do so simply and efficiently. Clunky communication wastes time, results in duplication of effort, frustrates people, and slows down the entire business. Teams removes the frustration from using multiple programs of

communication and collaboration. It simplifies the day-to-day tasks and operations organizations rely on for their success. Designed to enhance the end user's experience by eliminating communication inefficiencies, RDS TEAM clears roadblocks that slow down a business and enables all users within an organization to perform as high functioning team members.

You'll be able to leverage powerful Teams features and benefits including:

- **Calling** - Your employees can make and take calls right from the Teams interface unless your business requires them, there is no need to spend money or time on installing desk phones
- **Voicemail** – View and manage your voicemails from a single screen as well as view message transcriptions (with a transcription service)
- **Enterprise Contacts** – Access all of your enterprise contacts automatically, and add, edit, or delete contacts
- **Meetings / Video** – Schedule, manage, and conduct video meetings where participants can share screens and control meeting settings all from within Teams
- **Chat** – Chat with other members of your organization with the click of a button
- **History** – See all of your activity across calls, chats, and meetings over the previous 30days

Who can use Teams?

Teams is ideal for organizations across all verticals and of every size. Any organization that requires employees to communicate, interact, or collaborate with each other, customers, or vendors can benefit from the modern functionality of Teams. Examples include:

Organizations that:	Users who:
<ul style="list-style-type: none">• Have multiple locations• Have a large number of remote users• Pay for multiple meeting systems• Pay for a desk and mobile phones for employees• Need to consolidate the number of chat programs their employees use• Are primarily BYOD (Bring Your Own Device)• Are trying to control ballooning software and hardware costs	<ul style="list-style-type: none">• Interface with clients• Collaborate with team members• Host of join meetings often• Are often remote• Make frequent calls• Require speedy response times• Rely on the ability to conduct business from anywhere in the world• Spend a significant amount of time away from their desks