

Luke Maul

Dedicated and goal-oriented professional, seeking occupational growth. Interested in opportunities to expand experience and take on new challenges.

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EXPERIENCE

Top Golf, MI — Bayhost/Bartender/Trainer/Shift Lead

October 2022 - Present

Part time job turned full time after unforeseen events. Became a shift lead, trainer, and bartender in a week once this became my full time job. Responsibilities include excellent customer service, closing/opening the venue both on the tee line and behind the bar, training new associates both in the classroom and on the job, maintaining a one team mindset, creating a safe, fun and friendly work environment.

Michigan Solar Solutions, MI — Inbound Design Support

JUNE 2020 - NOVEMBER 2023

Liaison facilitating in business growth by creating valuable and reputable experiences with clients, fellow associates, and supervisors. Worked alongside the company in creating the position currently represented. As well as training new associates. Daily duties include data entry, IT support for CRM (HubSpot), customer relations, and being the first representation of our company to clients.

Darden-Olive Garden, MI/FL — Server/Sales

NOVEMBER 2017 - JUNE 2020

Created memorable guest experiences with a focus on sales. Multitasking included communicating with guests on food and beverage suggestions, money handling, food safety, maintaining restaurant cleanliness, and teamwork. One of the only employees that received a superior rating from both management and coworkers during annual review.

Rue21, MI/FL — Management/Sales

JULY 2013 - AUGUST 2015 / SEPTEMBER 2018 - MAY 2019

Oversaw store associates, operations, and sales in a result driven environment. Ability to hire and train new associates to work in a sales oriented way, while making sure to always put our customers first. Handled new store layouts and promotion changes.

EDUCATION

Mott Community College, Flint, MI

2016-2017

Majored in Business Management/Minored in History

SKILLS

Public Speaking
Computer Literacy
Strategic Thinking and Acting
Project Management
Customer Service
Data Entry
Active Listening
Designated Notetaker

MISSION WORK

San Pedro Sula, Honduras-2017 Built and handed out water filters to local families in need, Revamped local churches, distributed school supplies to local schools, visited sponsor children, and participated in the monthly food distribution to sponsored families.

San Pedro Sula, Honduras-2018 Visited sponsor children, built and distributed water filters, participated in the monthly food distribution for sponsored families, mentored and aided the local children.